

Prepare current formulation Burley Spray and hold at 180°F for 72 hours. Analyze twice daily for sucrose content and inversion.

Prepare current formulation Burley Spray and hold at 160°F for 3 hours.

Prepare current formulation Burley Spray and hold at 180°F for 3 hours.

Make cigarettes in the Semi-Works (100% burley and Marlboro) for subjective evaluations/comparisons: 160° vs. 180°F @ 3 hours and 160° vs. 180°F @ 72 hours.

Conduct microbial activity testing of Burley Spray (BCR) at various temperatures vs. time. The temperatures and times should bracket the proposed conditions.

Timetable: June, 1992

Resource Allocations:

Flavor Technology - Spruill	0.30
Flavor Technology - Panel	0.10
Tech. Services - Rainey	0.10
Cigarette Testing	0.10
Semi-Works	0.10
Biochemical Research	0.05
Marlboro Std. Panel	0.10
Total	0.85

2021385478

DOMESTIC PRODUCT SUPPORT
LICORICE REPLACEMENT
1992 OPERATIONAL PLAN
FEBRUARY 10, 1992

Objective:

Investigate the development of a non-Licorice based Licorice substitute for use in all existing and new brands.

Introduction:

Philip Morris USA's annual expenditure on Licorice is in excess of 20 million dollars per year, virtually all with MAFCO. If this program is successful it will offer PM the flexibility to alter our buying patterns as well as a significant cost savings.

Strategy 1:

Conduct and review literature search of external sources and of previous substitute work conducted at PM.

Complete: 2nd Quarter, 1992

Strategy 2:

Analytical investigation of components.

Tactics:

Preparative LC fractionation.

Completion Date: June, 1992

Subjective evaluation of individual components.

Completion Date: August, 1992

HPLC fractionation to individual components.

Completion Date: November, 1992

Characterization of individual components.

Completion Date: December, 1992

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Strategy 3:

Determine feasibility of program.

Decision based on: Cost/benefit, feasibility, and potential downsides.

Go, No-go decision: September, 1992.

If decision is made to proceed with program than a more detailed operational plan, based on initial evaluations will be written.

Resource Allocation:

Flavor Technology	S. Skalak, N. Jackson:	0.40 man years
Library		0.02 man-years
Semiworks	G. Romig/J. Warren:	0.08 man-years
Consumer Testing	M. Jeltema	0.02 man-years
Internal Subjectives	K. Deane	0.03 man-years
CTSD	J. Lightner	0.02 man-years
Flavor Analyses	B. Demian	0.25 man-years
Cigarette Technology		0.01 man-years
ARD	B. Handy	0.02 man-years

2021385480



2021385481

PHILIP MORRIS U. S. A.
INTER-OFFICE CORRESPONDENCE
Richmond, Virginia

To: Distribution

Date: March 18, 1992

From: S. Nelson

Subject: 1992 PED Operational Plan

Attached is the 1992 PED Operational Plan that we reviewed with you on Friday, March 6, at the Hyatt. Please insert in the Product Development Plan Notebook after the Consumer Research Technology tab.

S. Nelson

SN:tf

Attachment

Distribution:	C. Altizer	C. Kroustalis
	S. Baldwin	C. Lilly
	T. Callahan	J. Myracle
	W. Claflin	R. Slagle
	A. Confer	J. Smith
	R. Cox	H. Spielberg
	T. Cravotta	S. Tafur
	J. Gear	J. Tindall
	R. Heretick✓	V. Willis
	M. Jeltema	G. Yatrakis
	J. Jones	

cc: D. Ennis
M. Johnston
F. West

RECEIVED
MAR 25 1992
R. P. HERETICK

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1992 Product Evaluation Division Operational Plan

- Title Page
- Mission Statement
- Business Opportunities
- Consumer Perceptions of Product Benefits
 - *Domestic*
 - *Export*
- Sensory Research
 - *Domestic*
 - *Export*
- Applied Statistics
- R&D Program Support
 - *New Primary Process*
 - *Paper Technology Program*
 - *Consumer Perceptions of Quality*

2021385483

**1992 Product Evaluation Division
Operational Plan**

March 1992

2021385484

1992 OPERATIONAL PLAN

Product Evaluation Division (PED)

Mission Statement

PED will provide leadership--challenging the process, inspiring a shared vision, enabling others to act, modelling the way, and celebrating accomplishments--to help PM-USA meet its goals of continuous improvement in volume, market share, and income.

To accomplish this, we will do the following for the PM-USA Domestic and Export Markets:

- Collect and interpret information on marketplace dynamics to identify potential business opportunities.
- Collect and interpret information on consumer attitudes, lifestyles, behavior, and concept/product perceptions to determine potential R&D and PM-USA product programs and provide direction for existing programs.
- Design and conduct sensory research test protocols for the evaluation of new and modifications to existing product/processes.
- Provide an applied statistics function to consult on experimental design and data analyses/interpretations.

2021385485

1992 OPERATIONAL PLAN

Business Opportunities

Mission Statement

Collect and interpret information on marketplace dynamics to identify potential business opportunities.

Objectives

- Objective 1: Develop business plans to maximize the potential of existing brands or segments.
- Objective 2: Develop an in-depth understanding of the forces operating in the domestic and key export markets and how these forces change over time.
- Objective 3: Conduct research of theoretical and applied methods that may predict marketplace outcomes.
- Objective 4: Develop business plans for Project Beta.

2021385486

BUSINESS OPPORTUNITIES

1992 OPERATIONAL PLAN

Business Opportunities

Mission Statement

Collect and interpret information on marketplace dynamics to identify potential business opportunities.

Objectives

- Objective 1: Develop business plans to maximize the potential of existing brands or segments.
- Objective 2: Develop an in-depth understanding of the forces operating in the domestic and key export markets and how these forces change over time.
- Objective 3: Conduct research of theoretical and applied methods that may predict marketplace outcomes.
- Objective 4: Develop business plans for Project Beta.

2021385487

BUSINESS OPPORTUNITIES

Objectives

Objective 1: Develop business plans to maximize the potential of existing brands or segments.

Strategies

1. Determine ways for the Marlboro family to maintain its relevance among key audiences.
2. Determine ways for the premium brands to retain or increase market share.
3. Ensure that the discount brands are positioned to attract PM's fair share of the PV segment growth.
4. Determine ways to maximize PM's market share in segments in which it is under-represented or in segments that are growing.

Strategy 1: Determine ways for the Marlboro family to maintain its relevance among key audiences.

Tactics

1. Determine the impact of Marlboro Medium on Red and Lights demographic makeup and share of market trends.

Coordinator: LeGauffey

Resources:

Completion Date: July 1992

2. Develop business rationale, market positioning, and timetables for the following possible line extensions.

9 mg Red extension

Ultra Lights extension

RX extension

Coordinator: Johnston

Resources:

Completion Date: August 1992

3. Determine impact of discount brands on each Marlboro packing.

Coordinator: Martin

Resources:

Completion Date: May 1992

2021385488

BUSINESS OPPORTUNITIES

Objective 1

Strategy 2: Determine ways for the premium brands to retain or increase market share.

Tactics

1. Assess the current market share trends, and demographic and socio-economic characteristics of each the following brands:

B&H
Virginia Slims
Merit
Parliament

Coordinator: Johnston
Resources:
Completion Date: May 1992

2. Based on the above assessment, develop business rationale, market positioning, and timetables for possible line extensions.

Coordinator: Johnston
Resources:
Completion Date: July 1992

2021385489

Objective 1

Strategy 3: Ensure PM's discount brands are positioned to attract PM's fair share of the PV segment.

Tactics

1. Assess the current market share trends, demographic and socio-economic characteristics, and packing positioning for Alpine and Salem.

Coordinator: Johnston

Resources:

Completion Date: May 1992

2. Assess the current market share trends, demographic and socio-economic characteristics, and packing positioning for each of the discount segments--branded generic, sub-generic, and black/white.

Coordinator: LeGauffey

Resources:

Completion Date: September 1992

3. Explore alternative means of segmenting the discount segment--VALS and PRISM.

Coordinator: Johnston

Resources:

Completion Date: December 1992

Strategy 4: Determine ways to maximize PM's market share in segments in which it is under-represented or in segments that are growing.

Tactics

1. Assess the current market share trends, demographic and socio-economic characteristics, and brand preferences of smokers aged 35-54.

Coordinator: Martin

Resources:

Completion Date: July 1992

2. Assess the current market share trends, demographic and socio-economic characteristics, and brand preferences of Hispanic smokers.

Coordinator: Martin

Resources:

Completion Date: December 1992

Objectives

Objective 2: Develop an in-depth understanding of the forces operating in the domestic and Key export markets and how these forces change over time.

Strategies

1. Develop detailed information on smoker shares, brand choices, buying behavior, switching, quitting, incidence and consumption.
2. Determine the impact smoking restrictions have on industry volume.
3. Determine the impact pricing practices have on industry volume.
4. Monitor the key export countries'--Japan, Korea, Hong Kong--monthly sales trends by key brands, packings, and categories for each region.
5. Identify, evaluate, and implement ways to facilitate analysis of market trend information.

Strategy 1: Develop detailed information on smoker shares, brand choices, buying behavior, switching, quitting, incidence and consumption.

Tactics

1. Present review of Public Health Service data and BLS Consumer Expenditure Survey data analysis.

Coordinator: Johnston
Resources:
Completion Date: October 1992

2. Compare POL and Tracking studies switching data using Marlboro Red KS, Marlboro Lights KS, and Marlboro Medium.

Coordinator: Martin
Resources:
Completion Date: May 1992

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Objective 2

Strategy 2: Determine the impact smoking restrictions have on industry volume.

Tactics

1. Using the POL database, determine the impact workplace restrictions have on consumption and incidence.

Coordinator: Martin
Resources:
Completion Date: March 1992

2. Monitor the POL database and report on annual changes in the proportion of employed people subject to smoking restrictions.

Coordinator: Martin
Resources:
Completion Date: December 1992

3. Determine how restrictions of various intensities effect consumption and quitting rates.

Coordinator: Johnston
Resources:
Completion Date: November 1992

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Objective 2

Strategy 3: Determine the impact pricing practices have on industry volume.

Tactics

1. Prepare an analysis of per capita cigarette consumption versus cigarette prices and other leading economic indicators.

Coordinator: Johnston/Tindall

Resources:

Completion Date: April 1992

2. Prepare an analysis of per capita cigarette consumption, quitting and switching to discount brands in states that have raised taxes and compare it with those that have not raised taxes.

Coordinator: R. Jones

Resources:

Completion Date: June 1992

3. Determine the importance of price as a stated factor in quitting rates.

Coordinator: R. Jones

Resources:

Completion Date: August 1992

4. Compare Marlboro family sales to the trends in leading economic indicators.

Coordinator: R. Jones

Resources:

Completion Date: June 1992

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Objective 2

Strategy 4: Monitor the key export countries'--Japan, Korea, Hong Kong--monthly sales trends by key brands, packings, and categories for each region.

Tactics

1. Review sales trends with R&D personnel on a quarterly basis.

Coordinator: Matthews
Resources: Panel Operations Section
Completion Date: December 1992

2. Develop a database of sales information for the following countries:

- Taiwan
- Indonesia
- Philippines
- Thailand

Coordinator: Matthews
Resources: CAD, PMI
Completion Date: November 1992

Strategy 5: Identify, evaluate, and implement ways to facilitate analysis of market trend information.

Tactics

1. Evaluate a means of receiving sales data from Korea and Hong Kong on a more timely basis.

Coordinator: Matthews
Resources: PM Asia
Completion Date: June 1992

2. Develop the capability to review Japan, Korea, and Hong Kong sales trends utilizing on-line computer projection.

Coordinator: Matthews
Resources: CAD
Completion Date: June 1992

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Objectives

Objective 3: Conduct research of theoretical and applied methods that may predict marketplace outcomes.

Strategies

1. Assess whether California has been at the forefront of consumer trends as compared to the rest of the United States.
2. Develop and apply models for a monopolistic market based on brand shares, associated ranks and their evolution over time.
3. Develop a comprehensive model of brand choice based on product (quality, cost, sensory properties), market (competition, environmental variables, peer effects, economic conditions) and consumer variables (demographics, psychographics, geographics, existing consumer sensory experiences, consumers' ideal points).

Objective 3

Strategy 1: Assess whether California has been at the forefront of consumer trends as compared to the rest of the United States.

Tactics

1. Determine the demographic differences between California and the rest of the U.S.

Coordinator: LeGauffey

Resources:

Completion Date: March 1992

2. Using detailed information of smoker shares, brand choices, buying behavior, incidence, consumption, switching and quitting; compare California to the U.S. from 1980 to 1985 to 1990.

Coordinator: LeGauffey

Resources:

Completion Date: June 1992

3. Meet with KGF and Miller to review their demography and forecasting analysis.

Coordinator: Nelson

Resources:

Completion Date: May 1992

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Objective 3

Strategy 2: Develop and apply models for a monopolistic market based on brand shares, associated ranks and their evolution over time.

Tactics:

1. Compare the fits of alternative models using Tracking, POL and Sales data among various segments of smokers:

Coordinator: LaGauffey
Resources: LaGauffey, Ennis, Gear, Tindall
Completion Date: June 30, 1992

Strategy 3: Develop a comprehensive model of brand choice based on product (quality, cost, sensory properties), market (competition, environmental variables, peer effects, economic conditions) and consumer variables (demographics, psychographics, geographics, existing consumer sensory experiences, consumers' ideal points).

Tactics:

1. Report on the state of knowledge of multiattribute utility theory and its applications.

Coordinator: Ennis
Resources: PED Staff
Completion Date: December 31, 1992

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Objectives:

Objective 4: Develop business plans for Project Beta.

Strategy

Initiate the development and analysis of Project Beta business issues.

Tactics

1. Determine method for tracking sales of nicotine delivery devices used in smoking cessation programs in the United States.

Coordinator: R. Jones

Resources:

Completion Date: June 1992

2. Determine other countries in which smoking cessation nicotine delivery devices are marketed. Determine if distribution is over-the-counter or by prescription. Determine method for tracking sales.

Coordinator: R. Jones

Resources:

Completion Date: June 1992

3. Prepare a comparison of the consumer advantages and disadvantages of cigarettes, nicotine gum, nicotine patches, Beta.

Coordinator: Callahan

Resources:

Completion Date: May 1992

4. Conduct global market analysis to select possible country(ies) for introduction of Beta.

Coordinator: Tindall

Resources:

Completion Date: August 1992

2021385497

1992 OPERATIONAL PLAN

Consumer Perceptions of Product Benefits Domestic

Mission Statement

To collect and interpret information on consumer attitudes, lifestyles, behavior, and concept/product perceptions to determine potential P&D and PM-USA product programs and provide direction for existing programs. (Strategic Goals 1-5).

Explanatory Introduction

Consumer response to cigarette products is comprised of a sensory element, a market dynamics element, and a cognitive element. The more unique the product or product feature, the greater potential for consumer perceptions (of advantages/disadvantages) to influence product trial and acceptance or rejection. Product perceptions may be modified by one's smoking behavior and lifestyle. To better guide development programs, we need to address perceptions, smoking behavior, and lifestyles of today's consumers.

Objectives

- Objective 1: Investigate U.S. consumer lifestyles, behavior, attitudes and perceptions of product features to identify or create new segments and recognize market opportunities.
- Objective 2: In U.S. markets, evaluate product features for perceived benefits/added value, by smokers in general or by segments--assess expectations, perceived advantages, potential disadvantages.

2021385498

Objectives

Objective 1: Investigate U.S. consumer information to identify or create new segments and recognize market opportunities. Focus on 35-54 segment.

Strategies

1. Monitor literature addressing new consumer research procedures, discuss methods with suppliers and Marketing Research.
2. Propose and conduct pilot (in-depth) to evaluate methods for collecting/analyzing data to combine consumer's attitudes, lifestyles, behavior, and interest in product concepts/features.
3. Design quantitative procedure to identify/create new segments based on pilot work (above). Conduct initial wave among 35-54 year old segment.

2021385499

Objective 1

Strategy 1: Monitor literature addressing new consumer research procedures, discuss methods with suppliers and Marketing Research.

Tactics

1. Review attribute "trade-off" methods.

Coordinator: Callaham
Resources: Library, Ennis
Completion Date: March 1992

2. Collect existing attitude surveys; review for questions useful to differentiate segments—35-54, discount, menthol, etc.

Coordinator: Callaham
Resources: New York Marketing, Johnston
Completion Date: June 1992

3. Literature search on segmentation procedures.

Coordinator: Callaham
Resources: Library
Completion Date: June 1992

4. Explore methods for identifying innovators in 35-54 age segment; review innovator/discount buyers/age segment research in other product categories.

Coordinator: Callaham
Resources: Library, Ennis
Completion Date: November 1992

2021385500

Objective 1

Strategy 2: Propose and conduct pilot (in-depth) to evaluate methods for collecting/analyzing data to combine consumer's attitudes, lifestyles, behavior, and interest in product concepts/features.

Tactics:

1. Review/evaluate procedures and results from Consumer Needs Research.

Coordinator: Callaham
Resources: Gear
Completion Date: March 1992

2. Collect and review existing information to hypothesize preferences, lifestyles, behavioral/attitudinal factors that covary with aging smoker population.

Coordinator: Callaham
Resources: Johnston
Completion Date: June 1992

3. Propose questionnaire, stimuli, procedures, cost estimate for 1992 pilot study.

Coordinator: Callaham
Resources: Gear, Product Development
Completion Date: June 1992

4. Conduct and interpret pilot study to research procedures and generate hypotheses about potential product benefits for smoker segments; focus on where underrepresented.

Coordinator: Callaham
Resources: J. Jones
Completion Date: August 1992

2021385501

Objective 1

Strategy 3: Design quantitative procedure to identify/create new segments based on pilot work (above). Conduct initial wave among 35-54 year old segment.

Tactics

1. Collect, review existing information on variables to further differentiate discount and premium brand smokers; which are good predictors of vulnerable premium smokers.

Coordinator: Callaham
Resources: Johnston, Marketing Research
Completion Date: June 1992

2. Define the most relevant questions, stimuli, and procedures for a quantitative test.

Coordinator: Callaham
Resources: Product Development, Gear
Completion Date: July 1992

3. Propose method, with cost estimate, for first wave among 35-54 age segment.

Coordinator: Callaham
Resources: Gear
Completion Date: November 1992

4. Conduct supplier briefing and monitor progress of quantitative data collection.

Coordinator: Callaham
Resources: J. Jones
Completion Date: December 1992

2021385502

Objectives

Objective 2: In U.S. markets, evaluate product features for perceived benefits/added value, by smokers in general or by segments--assess expectations, perceived advantages, potential disadvantages.

Strategies

1. Design and critique methods for consumer evaluation of multiple concepts/prototypes within a product category to better refine a benefit and its execution.
2. Collect consumer information on contemporary social acceptability theme--identify key issues, among whom and in what situations, relative interest in concepts/product attributes.
3. Evaluate the issue of perceived health: ART, half-nic, reactions to new lowest marketplace introductions.
4. Collect information to generate hypotheses on attributes to communicate quality and value. Initial focus on 35-54 age group.
5. Identify methods to quantify relative contribution (trade-off value) of benefit themes/executions among consumer segments.

2021385503

Objective 2

Strategy 1: Design and critique methods for consumer evaluation of multiple concepts/prototypes within a product category to better refine a benefit and its execution.

Tactics

1. Review previous research on concepts/prototypes. Critique methods and findings in context of perceived benefit categories, prototype appeal, stimuli for future research.

Coordinator: J. Jones
Resources: Marketing Research
Completion Date: May 1992

2. Design quantitative test to examine discrimination/appeal of circumferences (24.8, 26.0, 26.5, 27.0), lengths (80, 83), and combinations among smoker segments. Design to include how thickness perception influences sensory perceptions.

Coordinator: J. Jones
Resources: Callaham, Product Development
Completion Date: June 1992

3. Design, conduct pilot testing to determine how novel concept/product testing is influenced by association with own brand family.

Coordinator: J. Jones
Resources: Callaham, Product Development
Completion Date: September 1992

2021385504

Objective 2

Strategy 2: Collect consumer information on contemporary social acceptability theme—identify key issues, among whom and in what situations, relative interest in concepts/product attributes.

Tactics

1. Design consumer research to monitor current interest in social acceptability theme, define category(s), product expectations, likely segments.

Coordinator: Callaham

Resources: J. Jones

Completion Date: May 1992

2. Interview trier-rejectors and adoptors of Horizon and VSSS; identify expectations, perceived advantages/disadvantages.

Coordinator: Callaham

Resources: J. Jones, Johnston

Completion Date: June 1992

3. Design extended use procedure to quantify relative advantage of reduced visible smoke, reduced odor, distinctive, and combinations among segments; identify key predictors.

Coordinator: Callaham

Resources: J. Jones, Product Development

Completion Date: September 1992

4. Determine methods to measure added value potential of sidestream reduction relative to other benefit categories among segments. Design test to assess relative impact of new packaging and sidestream modification on female's interest in slim king.

Coordinator: Callaham

Resources: J. Jones, Product Development

Completion Date: September 1992

2021385505

Objective 2

Strategy 3: Evaluate current consumer response to the issue of perceived health.

Tactics

1. Conduct small scale study to explore the wording of the half-nic concept, consumer expectations, interest relative to ART, Bold; explore next generation benefits for lowest category.

Coordinator: Callaham
Resources: J. Jones, Product Development
Completion Date: September 1992

2. Conduct small scale concept test, replacing ART with half-nic; conduct quantifiable extended use study on concept/prototype interest (relative to ART).

Coordinator: J. Jones
Resources: Callaham
Completion Date: November 1992

2021385506

Objective 2

Strategy 4: Collect information to generate hypotheses on attributes to communicate quality and value. Initial focus on 35-54 age group.

Tactics

1. Design qualitative research to generate hypotheses on current quality/value perceptions, emphasis on 35-54 age group, discount, and menthol smokers.

Coordinator: Callaham
Resources: J. Jones, Ennis, Gear
Completion Date: March 1992

2. Conduct qualitative study as pilot for quantitative approach to identify salient quality/value issues and predictive variables among smoker segments.

Coordinator: Callaham
Resources: J. Jones, QA
Completion Date: July 1992

3. Explore factors/features important to brand loyalty of trier-rejectors of discount brands. Identify discount expectations, shortcomings of current alternatives.

Coordinator: Callaham
Resources: J. Jones
Completion Date: September 1992

4. Design ranking procedure and stimulus set to assess relative value proposition of various packaging attributes.

Coordinator: Callaham
Resources: J. Jones, Product Development
Completion Date: August 1992

2021385507

Objective 2

Strategy 5: Determine methods to quantify relative contribution (trade-off value) of benefit themes (and executions) among consumer segments.

Tactics

1. Review procedures from concept, alternate packaging, and pilot concept/prototype tests to determine ways to advance the trade-off procedure for complex stimuli.

Coordinator: J. Jones
Resources: Ennis, Callaham
Completion Date: June 1992

2. Propose procedure and stimulus set to explore new protocol for concept/prototype screening among smoker segments.

Coordinator: J. Jones
Resources: Callaham, Product Development
Completion Date: August 1992

2021385508

1992 OPERATIONAL PLAN

Consumer Perceptions of Product Benefits Export

Mission Statement

To collect and interpret information on consumer attitudes, lifestyles, behavior, and concept/product perceptions to determine potential R&D and PMPI product programs and provide direction for existing programs. (Strategic Goals 1-5).

Explanatory Introduction

Consumer response to cigarette products is comprised of a sensory element, a market dynamics element, and a cognitive element. The more unique the product or product feature, the greater potential for consumer perceptions (of advantages/disadvantages) to influence product trial and acceptance or rejection. Product perceptions may be modified by one's smoking behavior and lifestyle. To better guide development programs, we need to address perceptions, smoking behavior, and lifestyles of today's consumers.

Objectives

- Objective 1: Investigate Asian consumer lifestyles, behavior, attitudes and perceptions of product features to identify or create new segments and recognize market opportunities.
- Objective 2: In Asian markets, evaluate product features for perceived benefits/added value, by smokers in general or by segments--assess expectations, perceived advantages, potential disadvantages.

2021385509

Objectives

- Objective 1** Investigate Asian consumer lifestyles, behavior, attitudes and perceptions of product features to identify or create new segments and recognize market opportunities. Focus on alternate import buyers.

Strategies

1. Conduct in-depth research to evaluate methods for collecting/analyzing data on consumer's attitudes, lifestyles, behavior, and interest in product concepts/features.
2. Investigate ways to conduct/improve switching studies to identify market opportunities.

Strategy 1: Conduct in-depth research to evaluate methods for collecting/analyzing data on consumer's attitudes, lifestyles, behavior, and interest in product concepts/features.

Tactics

1. Review questions used in U.S. to obtain key smoking behavior data; determine which should be included in Japan and Hong Kong panel surveys.

Coordinator: J. Jones
Resources: West, PMKK, PM Asia, ASI, MDR
Completion Date: April, 1992

2. Review existing Asia qualitative information for lifestyle/behavior issues potentially influencing consumer product perceptions and views of "ideal" cigarette. Discuss insights with PM Asia and Asian vendors.

Coordinator: J. Jones
Resources: PMKK, PM Asia, ASI, MDR, Hankook
Completion Date: April, 1992

3. Design a qualitative procedure to assess Japan and Korea smokers' interest in various product benefits by lifestyle, smoking behavior, demographics.

Coordinator: J. Jones
Resources: PMKK, PM Asia, ASI, Hankook
Completion Date: September, 1992

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Objective 1

Strategy 2: Investigate ways to obtain additional consumer information on brand switching.

Tactics

1. Review Japan switching study procedures and propose modifications (increased sampling, additional questions) to increase usefulness in product guidance.

Coordinator: J. Jones
Resources: Johnston, PMKK, ASI
Completion Date: June, 1992

2. Investigate methods of asking Korean smokers about product trial and switching in several categories, to include key cigarette information.

Coordinator: J. Jones
Resources: PMAsia, Hankook
Completion Date: June, 1992

3. Determine what methods are currently in use in Hong Kong for collecting switching/tracking information. Evaluate these methods for potential enhancements.

Coordinator: J. Jones
Resources: PM Asia, MDR
Completion Date: June, 1992

Objective 2: In Asian markets, evaluate product features for perceived benefits/added value, by smokers in general or by segments--assess expectations, perceived advantages, potential disadvantages:

Strategies

1. Collect consumer information on contemporary social acceptability theme--identify key issues, among whom and in what situations, relative interest in concepts/product attributes.
2. Design and critique methods for consumer evaluation of multiple concepts/prototypes to refine a benefit and its execution.

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Objective 2

Strategy 1: Collect consumer information on social acceptability theme--identify key issues, among whom and in what situations, relative interest in concepts/product attributes.

Tactics

1. Conduct P&K odor test of Caster/Lark/Mild Seven families.

Coordinator: J. Jones
Resources: Lambert, Scott, P&K
Completion Date: March, 1992

2. Review Japan focus group information for language, lifestyle, clues to segments and product approaches. Discuss implications with PMKK.

Coordinator: J. Jones
Resources: PMKK, Matthews
Completion Date: March, 1992

3. Design and conduct a series of focus groups in Japan, among potential segments, following pre-placement of sidestream modified products.

Coordinator: J. Jones
Resources: Export PD, PMKK, ASI
Completion Date: October, 1992

Strategy 2: Design and critique methods for consumer evaluation of multiple concepts/prototypes to refine a benefit and its execution.

Tactics

1. Design a qualitative research procedure to assess attraction of potential product benefits for Japan and Korea markets (packaging, slim king, aroma, etc.), and interest after prototype trial.

Coordinator: J. Jones
Resources: PMKK, ASI, PM Asia, Hankook, Export PD
Completion Date: July, 1992

2. Explore use of mock vending machine to measure appeal/trade-off value of concepts and prototypes among segments of Japan market.

Coordinator: J. Jones
Resources: PMKK, ASI
Completion Date: July, 1992

2021385512

1992 OPERATIONAL PLAN

Sensory Research-Domestic

Mission Statement

Design and conduct sensory research test protocols for the evaluation of new and modifications to existing products/processes.

Explanatory Introduction

Consumer panels provide important sensory information on marketplace products and on models tested for our development programs. Evaluating and implementing ways to improve methodologies for data collection, analysis, and presentation will ensure the validity, reliability and effectiveness of sensory testing. These sensory data, coupled with marketplace share and switching information, provide a means of identifying and anticipating market trends to guide future development programs.

Objectives

- Objective 1: Conduct studies of theoretical and applied methodological sensory research to ensure the validity, reliability and effectiveness of PM-USA's subjective testing program.
- Objective 2: Maintain external consumer panels to conduct sensory research.

2021385513

SENSORY RESEARCH-DOMESTIC

Objectives

Objective 1 Conduct research of theoretical and applied methodological sensory research to ensure the validity, reliability and effectiveness of PM-USA's subjective testing program.

Strategies

1. Evaluate the MC Panel to determine whether information gathered is appropriate for testing modifications to existing brands.
2. Evaluate the feasibility of establishing an internal Marlboro Monadic Panel for testing modifications.
3. Finalize recommendations for using Chi-Square Analysis for difference testing on the Marlboro Monadic Panel.
4. Evaluate methods of streamlining data analysis/chart generation/presentation quality.
5. Develop method of measuring lingering odor.
6. Conduct competitive product testing.
7. Determine factors affecting degree of liking deficit by changing tipping color.
8. Continue to develop response surfaces for individual smoker groups by testing combinations of nicotine/menthol/tar/tipping color.
9. Evaluate effect of repacking mentholated cigarettes on liking/menthol ratings.
10. Determine whether strength ratings are adequately described by an overall panel rating and regression based on tar per puff.
11. Investigate methods of quantifying product benefits in a way that can be related to product costs.
13. Develop state-of-the-art probabilistic models of consumer behavior.

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Objective 1

Strategy 1: Evaluate the MC Panel to determine whether information gathered is appropriate for testing modifications to existing brands.

Tactics

1. Evaluate current data to determine discrimination power.

Coordinator: Tindall
Resources: Scott
Completion Date: April 1992

2. Make recommendation on whether testing on MC Panel should be continued.

Coordinator: Tindall
Resources: Scott
Completion Date: May 1992

Strategy 2: Evaluate the feasibility of establishing an internal Marlboro Monadic Panel for testing modifications.

Tactics

1. Obtain consensus on whether an internal panel should be used to accept/reject some blend modifications without obtaining POL results.

Coordinator: Jeltema
Resources: Scott, Cox
Completion Date: May 1992

2. IF YES--Develop an internal Marlboro Monadic Panel made up of 2-3 brand groups (Marlboro, Marlboro Lights, Merit) to be based on panelist availability.

IF NO--Perform prescreening on Flavor Development Panel(s).

Coordinator: Jeltema
Resources: Scott, Cox
Completion Date: June 1992

2021385515

Objective 1

Strategy 3: Finalize recommendations for using chi-square analysis for difference testing on the Marlboro Monadic Panel.

Tactics

1. Review chi-square data obtained from factory pick-ups and Marlboro Standardization and make recommendations.

Coordinator: Smith
Resources: Jeltema, Tindall
Completion Date: June 1992

2. Obtain consensus on recommendations for chi-square analysis for difference testing on Marlboro Monadic Panel.

Coordinator: Smith
Resources: Jeltema, Tindall
Completion Date: June 1992

Strategy 4: Evaluate methods of streamlining data analysis/chart generation/presentation quality.

Tactics

1. Determine current hardware and software problems and find solutions.

Coordinator: Manwaring
Resources: CAD
Completion Date: June 1992

2. Reduce steps needed to analyze data and automate data input into POL results database.

Coordinator: Manwaring
Resources: CAD
Completion Date: December 1992

2021385516

Objective 1

Strategy 5: Develop method of measuring lingering odor.

Tactics

1. Work with P&K to propose and evaluate test method.

Coordinator: Jeltema
Resources: Cigarette Technology
Completion Date: June 1992

2. Evaluate efficacy of low odor/low smoke models on reducing odor on hair, clothes.

Coordinator: Jeltema
Resources: Cigarette Technology
Completion Date: September 1992

Strategy 6: Conduct competitive product testing.

Tactics

1. Conduct 53 tests of major competitive brands in 12 market segments (two lengths x two flavors x three deliveries).

Coordinator: Manwaring
Resources: Cigarette Technology
Completion Date: December 1992

2. Conduct 23 tests of discount brands that are showing increasing market share.

Coordinator: Manwaring
Resources: Cigarette Technology
Completion Date: December 1992

3. Test new PM-USA brands among smokers in the appropriate category.

Coordinator: Manwaring
Resources: Cigarette Technology
Completion Date: December 1992

4. Evaluate the need to test Black/White packings.

Coordinator: Manwaring
Resources: Cigarette Technology
Completion Date: December 1992

2021385517

Objective 1

Strategy 7: Determine factors affecting degree of liking deficit by changing tipping color.

Tactics

1. Review previous history (any data already compiled).

Coordinator: Fleming
Resources:
Completion Date: September 1992

2. Review liking scores for current competitive tests for each smoker group in the 85mm and 100mm panels (menthol and nonmenthol).

Coordinator: Fleming
Resources:
Completion Date: September 1992

3. Look at means of reviewing each smoker's contour with and without his own tipping color through the use of neural network (menthol only).

Coordinator: Fleming
Resources:
Completion Date: September 1992

4. Review demographics for each smoker group (or across smoker groups if warranted) to determine whether changes are due to brand groups' age, sex, or both.

Coordinator: Fleming
Resources:
Completion Date: January 1993

2021385518

Objective 1

Strategy 8: Continue to develop response surfaces for individual smoker groups by testing combinations of nicotine/menthol/tar/tipping color.

Tactics

1. Evaluate predictive power of current tools.

Coordinator: Fleming
Resources: Tindall
Completion Date: September 1992

2. Apply regression procedures to menthol data as an alternative to neural network.

Coordinator: Fleming
Resources: Tindall
Completion Date: May 1992

3. Review contours for individual smoker groups to determine whether any of them are showing trends for combinations of tar/menthol/nicotine.

Coordinator: Fleming
Resources:
Completion Date: December 1992

4. Evaluate the possibility of testing different levels of nicotine.

Coordinator: Fleming
Resources: Flavor Technology
Completion Date: January 1993

2021385519

Objective 1

Strategy 9: Evaluate effect of repacking mentholated cigarettes on liking/menthol ratings.

Tactics

1. Review previous history (any data already compiled).

Coordinator: Fleming
Resources: Cigarette Technology
Completion Date: September 1992

2. Review standard ways of handling competitive products versus our products/experimentals.

Coordinator: Fleming
Resources: Cigarette Technology
Completion Date: September 1992

3. Review analyticals after repacking.

Coordinator: Fleming
Resources: Cigarette Technology
Completion Date: September 1992

4. Conduct tests of several of our brands which can be ordered and made in semiworks using smokers of those brands.

Coordinator: Fleming
Resources: Cigarette Technology
Completion Date: December 1992

2021385520

Objective 1

Strategy 10: Determine whether strength ratings are adequately described by an overall panel rating and regression based on tar per puff.

Tactics

1. Using global monadic data, determine whether differences exist in the way smoker categories (full-flavor, flavor-low, ultra-low) rate strength.

Coordinator: Joyner
Resources: Tindall
Completion Date: May 1992

2. Develop and evaluate regression of strength scores by smoker group, tar per puff, and nicotine.

Coordinator: Tindall
Resources: Joyner
Completion Date: May 1992

3. Develop RS1 plots and regressions of strength versus nicotine per puff on 85 and 100 nonmenthol monadic panels.

Coordinator: Joyner
Resources: Jeltema
Completion Date: June 1992

2021385521

Objective 1

Strategy 11: Investigate methods of quantifying product benefits in a way that can be related to product costs.

Tactics

1. Literature search.

Coordinator: Jeltema
Resources: R. Jones, Tindall, Ennis
Completion Date: September 1992

2. Idea generation.

Coordinator: Jeltema
Resources: R. Jones, Tindall, Ennis
Completion Date: September 1992

3. Propose method and tests.

Coordinator: Jeltema
Resources: R. Jones, Tindall, Ennis
Completion Date: December 1992

2021385522

Objective 1

Strategy 12: Develop state-of-the-art probabilistic models of consumer behavior.

Tactics

1. Compare the sensitivities of similarity and identification models to correlated perceptual dimensions and submit the revised paper to *Psychometrika*.

Coordinator: Ennis
Resources: Ennis, Ashby (University of California)
Completion Date: May 30, 1992.

2. Fit the data from a PM funded project on absolute identification in a visual task to alternative identification models and write a paper on the results for external publication.

Coordinator: Ennis
Resources: Ennis, Ashby, Lee
Completion Date: December 31, 1992

3. Develop methods to determine the small sample bias and the variance of the estimators of the parameters of a new probabilistic psychophysical model for noisy stimuli and prepare a paper for publication.

Coordinator: Ennis
Resources: Ennis, Mullen (University of Guelph)
Completion Date: August 31, 1992.

4. Derive and evaluate an alternative, closed form expression for a probabilistic preference model previously published by Mullen and Ennis (*Psychometrika*, March 1991).

Coordinator: Ennis
Resources: Ennis, Johnson (University of N. Carolina)
Completion Date: August 31, 1992

5. Evaluate and model data from a PM funded project on sequence effects in triad discrimination using the 3-AFC and triangular methods.

Coordinator: Ennis
Resources: Ennis, O'Mahony (University of California)
Completion Date: December 31, 1992

6. Extend the decision boundary/ideal point model for ratings data to more than one sensory and hedonic attribute.

Coordinator: Ennis
Resources: Ennis, Ashby
Completion Date: June 30, 1993

2021385523

Objectives

Objective 2: Maintain external consumer panels to conduct sensory research.

Strategies

1. Reduce POL shipment costs.
2. Evaluate computer and manpower resources used to maintain the POL Panel.
3. Improve the efficiency and effectiveness of the POL Databases.
- 4.. Evaluate current procedures and implement changes to expedite the process of executing POL studies

Strategy 1: Reduce POL shipment costs:

Tactics

1. Evaluate U.S. Postal Priority Mail as an alternative to the current UPS shipment method.

Coordinator: West
Resources: CAD, US Postal Service
Completion Date: June 1992

2. Evaluate current UPS second day air shipment procedures.

Coordinator: West
Resources: CAD, Purchasing
Completion Date: June 1992

2021385524

Objective 2

Strategy 2: Evaluate computer and manpower resources used to maintain the POL Panel.

Tactics

1. Evaluate the use of vendors to perform the following tasks:

- addressing and processing forms
- opening mail
- scanning forms
- processing and validating data

Coordinator: West
Resources: Finance, Purchasing
Completion Date: July 1992

2. Implement the following POL database system enhancements to eliminate two temporary employees.

- UPC Code/Current Brand Smoked
- Modify Processing Editors
- Modify Studies Relation
- Modify POL Printing Operations
- Restructure POL Database
- Modify POL Select Procedures

Coordinator: West
Resources: CAD
Completion Date: September 1992

3. PED will eliminate the OC Internal Panel. The one full-time employee with the OC Panel will be transferred to POL Panel Operations. This full-time employee will replace one temporary employee.

Completion Date: Complete

4. Eliminate duplication of forms sent to panelists by consolidating Welcome, PreScreen, Brand Update, and Repoll surveys

Coordinators: West/Martin
Resources: CAD
Completion Date: Complete

2021085525

Objective 2

Strategy 3: Improve the efficiency and effectiveness of the POL Databases.

Tactics

1. Eliminate redundant review of Brand Update and Repoll Surveys.

Coordinators: West/Martin
Resources: CAD
Completion Date: July 1992

2. Evaluate the consolidation of the two POL databases.

Coordinators: West/Martin
Resources: CAD
Completion Date: November 1992

3. Develop and implement a searchable/retrievable POL Results Database.

Coordinator: Manwaring
Resources: CAD
Completion Date: September 1992

Strategy 4: Evaluate current procedures and implement changes to expedite the process of executing POL studies

Tactics

1. Develop a flow chart of current procedures from original request to shipment.

Coordinator: West/Jeltema
Resources: CAD, SW, Atkinson-Ballos
Completion Date: July 1992

2021385526

1992 OPERATIONAL PLAN

Sensory Research-Export

Mission Statement

Design and conduct sensory research test protocols for the evaluation of new and modifications to existing products/processes.

Explanatory Introduction

Consumer panels provide important sensory information on marketplace products and on models tested for our development programs. Evaluating and implementing ways to improve methodologies for data collection, analysis, and presentation will ensure the validity, reliability and effectiveness of sensory testing. These sensory data, coupled with marketplace share and switching information, provide a means of identifying and anticipating market trends to guide future development programs.

Objectives

- Objective 1: Conduct studies of theoretical and applied methodological sensory research to ensure the validity, reliability and effectiveness of PM-USA's subjective testing program.
- Objective 2: Maintain external consumer panels to conduct sensory research.

Objective 1 Conduct research of theoretical and applied methodological sensory research to ensure the validity, reliability and effectiveness of PM-USA's subjective testing program.

Strategies

1. Evaluate and implement improvements in Asian panel data collection methods.
2. Manage databases to improve efficiency of analyses.
3. Improve data presentation effectiveness.

2021385527

Objective 1

Strategy 1: Evaluate and implement improvements in Asian panel data collection methods.

Tactics

1. Perform factor analyses of scales currently used on Danchi and Hong Kong consumer panels. Communicate results to PM Asia.

Coordinator: J. Jones
Resources: Manwaring, Matthews
Completion Date: March 1992

2. Convert the product evaluation questionnaires to ask only liking, strength, and (where appropriate) amount of menthol.

Coordinator: Matthews
Resources: PMKK, PM Asia, ASI, MDR
Completion Date: Korea Complete
Japan July 1992
Hong Kong July 1992

3. Convert the Danchi panels to the "pool" concept for selecting panelists by smoker group.

Coordinator: Matthews
Resources: PMKK, ASI
Completion Date: July 1992

4. Devise test schedule formats to meet planning needs. Outline control and test models by program and by smoker groups to assess database requirements; issue a calendar of test status.

Coordinator: J. Jones
Resources: Matthews, Panel Operations Section
Completion Date: July 1992

5. Review panelists' responses to assure test results demonstrate expected outcomes.

Coordinator: Matthews
Resources: Panel Operations Section
Completion Date: October 1992

2021385528

Objective 1

Strategy 2: Manage databases to improve efficiency of analyses.

Tactics

1. Design and implement database management to identify controls (by test date and delivery) for smoker groups with sufficient sample sizes.

Coordinator: J. Jones

Resources: Matthews, CAD, Panel Operations Section

Completion Date: June 1992

2. Identify and extract early data with inadequate sample sizes or nonstandard procedures from results database.

Coordinator: J. Jones

Resources: Matthews, CAD, Panel Operations Section

Completion Date: June 1992

3. Analyze product evaluation liking and strength data from Japan and Korea utilizing the variables of tipping color, tar/puff, blend (U.S. versus domestic) characteristics.

Coordinator: Matthews

Resources: Panel Operations Section

Completion Date: October 1992

2021385529

Objective 1

Strategy 3: Improve data presentation effectiveness.

Tactics

1. Implement data analysis procedures utilizing liking and strength plot with control regions.

Coordinator: Matthews
Resources: CAD
Completion Date: Japan Complete
Korea Complete
Hong Kong March 1992

2. For each smoker group, plot own brand ellipse relative to major competitors and relative to its brand family extensions.

Coordinator: Matthews
Resources: Panel Operations Section
Completion Date: Japan May 1992
Korea June 1992
Hong Kong July 1992

3. Plot ellipses of control and experimental models by smoker group for 1992 development programs.

Coordinator: Matthews
Resources: Panel Operations Section
Completion Date: December 1992

2021385530

Objectives

Objective 2: Maintain external consumer panels to conduct sensory research.

Strategy

Assure PMKK, PM Asia, and the sensory research vendors understand R&D's expectations.

Tactics

1. Visit current contract research houses to review panel recruitment, maintenance, product testing protocol and data collection issues.

Coordinator: J. Jones
Resources: Matthews, PM Asia, Hankook, MDR, ASI
Completion Date: December 1992

2. Evaluate issues involved in "pooling" Danchi panelists. Discuss ways to implement with PMKK and ASI.

Coordinator: Matthews
Resources: PMKK, ASI
Completion Date: March 1992

3. Notify vendors of all shipments, scheduling issues, and modifications in testing methods.

Coordinator: Matthews
Resources: ASI, Hankook, MDR
Completion Date: December 1992

4. Communicate the 1992 panel testing master schedule to PM Asia management.

Coordinator: Matthews
Resources: Export Product Development, PM Asia
Completion Date: April 1992

5. Identify research programs which require supplementing our panel compositions, and communicate requests and timetables to PM Asia and vendors.

Coordinator: Matthews
Resources: ASI, Hankook, MDR, Export PD
Completion Date: December 1992

2021385531

1992 OPERATIONAL PLAN

Applied Statistics

Objective

Provide consultation and assistance in the design, analysis, and interpretation of experiments and in the analysis and interpretation of data, when requested or when needs become apparent.

PRODUCT EVALUATION DIVISION

Marlboro Monadic Panel

Assist in the application of the χ^2 analyses of differences between cigarette types and in familiarization of Development and other personnel with interpretation of results.

Jeltema, Tindall; June

MC Panel

Analyze MC Panel longitudinally (covering approximately 320 tests) by panelist, to determine how useful data from the MC Panel are. Recommend the best form of analysis, if any.

Tindall, Scott; April

Monadic Panel Regression Analyses

Review regression analyses of monadic panel data, now that data bases are larger, to determine whether improvements can be made, to determine the extent to which strength ratings as a function of tar per puff depend on the brand group, and to apply the procedure to menthol panels, as an alternative to neural networks.

Tindall, Quantitative Testing; May

Quantitative Measures of Benefits

Assist in formulating an approach to obtaining more quantitative measures of cigarette concept benefits, including the effects of sensory acceptability, quality, brand, brand family, etc.

Tindall, PED; September

Smokestyles Study

Assistance in designing a questionnaire (April) and in analyzing results.

Gear, Callahan; November

2021385532

CIGARETTE TESTING

Control and Analysis Procedures: Work with CAD and CTSD toward better CTSD control procedures leading to unbiased smoking results, fewer rejected runs, and less Monitor smoking.

Tindall, R Jones, CTSD, CAD; June

General Assistance: Design and analyze Monitor calibrations, precision and accuracy studies of new and improved methods, and interlaboratory studies. Assist in the application of SPC procedures to routine analyses.

R Jones, CAD; As Requested

QUALITY ASSURANCE

TOS and Other Complaints

Analyze TOS complaint rates to determine the extent to which they are related to brand characteristics (delivery, menthol-nonmenthol, box-soft pack) and smoker group characteristics (gender, age, location).

Gear, QA; March

Measure of Relative Importance of Defects: Compare defect complaint rates with known frequencies of defects to obtain measures of the relative importance of various types of defects.

Gear, QA; April

Methoprene Control: Assist the Tobacco Quality Audit Facility in designing studies to monitor stemmery labs' measurement of methoprene.

Gear, TQAF; May

Solvents

Analyze data from vendor round-robin studies of residual solvents.

R Jones, Purchasing; June and December

NEW PRIMARY PROCESS

Unit Operations Optimization

Assist in designing studies and analyzing results to characterize, and then optimize, single-component processes.

Gear, NPP; Through September

Blending Studies: Assist in designing studies and analyzing results to compare blending of individual components after individual processing with the usual blending during processing.

Gear, NPP; May

SMOKING AND HEALTH STUDIES

MCV Twin Study

Preliminary information about a prospective twin study has been reviewed with MCV personnel. When a final proposal is submitted, advise on the advisability of Philip Morris supporting the study.

Tindall, Johnston; April

APPLIED STATISTICS

ANALYTICAL RESEARCH

General Assistance

Design and analyze Monitor calibrations, precision and accuracy studies for new and improved methods; and interlaboratory studies. Assist in the application of SPC procedures to routine analyses.

R Jones, ARD; As Requested

Paper Studies

Analyze variation in chalk in papers from suppliers to help determine supplier capabilities and appropriate specifications.

R Jones, Paper Project; June

RL and RCB Certification

Informal recommendations have been made on sample sizes and procedures in sampling RL and RCB for certification in Germany, both before and after shipping, to insure that shipments pass inspection. Make final recommendations.

Tindall, ARD; April

MISCELLANEOUS

Experimental Design Course

Give an internal course on experimental design for Paper Technology and other interested R&D personnel.

Tindall; April

Storage Studies

Recommendations have been given for one warehouse storage study to compare packaging materials, considering location and stacking position. Analyze data as they become available.

Gear; Through December

Biochemical Research

Experiments on pest control and general research will be designed and analyzed.

R Jones, BCR; As Requested

R&D Engineering

Screening and response-surface experiments for process improvement and optimization for new and existing processes will be designed and analyzed.

R Jones, R&D Engineering; As Requested

2021385534

APPLIED STATISTICS

1992 OPERATIONAL PLAN

R&D PROGRAM SUPPORT New Primary Process

Objective

To establish the sensory basis for qualifying the NPP as a viable alternative to the current primary process and to develop an understanding of the effect of unit operation variables on cigarette sensory, physical and chemical parameters.

Explanatory Introduction

The NPP is a new single component-based primary process. Two questions are being asked: a) What are the specifications for a particular product using the NPP that result in product equivalent to current production? b) What are the effects of unit operation variables on product performance (sensory, physical, chemical). The NPP *will* lead to products that are different from current production since cigarettes from two processes will never be absolutely identical. Cigarettes made by the current process in different factories will be different also. Given that the NPP will be different from current production, an important question is whether the difference from current production is large enough to be of concern. Methods currently used internally to study the sensory properties of cigarettes have very low power (i.e. capability to detect real differences). Alternative ways of modeling monadic ratings data that explain much more of the variation observed in consumer responding need to be developed and implemented so that important differences between the NPP and current production are not overlooked.

Strategies

1. Develop new internal expert testing methods and corresponding models for data analysis that are capable of detecting and tracking small sensory effects.
2. Conduct periodic benchmark consumer tests at various stages in the development of the NPP. Develop new models for the analysis of consumer data that explain significantly more of the variation evident in monadic consumer data than current models, and apply them to the analysis of NPP consumer testing.

2021385535

New Primary Process

Strategies

Strategy 1: Develop new internal expert testing methods and corresponding models for data analysis that are capable of detecting and tracking small sensory effects.

Tactics

1. Establish a procedure for the sensory testing of cigarettes that provides significantly more power than current procedures involving rating of whole cigarettes on sensory attributes. Experiment with single puff analyses, determine optimum interpuff intervals, optimum smoking procedures (eg, puff duration, puff size, depth of inhalation), and other experimental variables.
Ennis; August 1992
2. Using identification methodology with feedback, train smokers to identify key cigarette models which characterize different aspects of the NPP and other standard cigarette models.
Ennis, Joyner; August 1992
3. Use the new methods and new expert panel to collect data on the effect of unit operation variables in the NPP on the sensory properties of cigarettes. Fit the data to new and existing models and report the results to the NPP team.
Ennis; December 1992

Strategy 2: Conduct periodic benchmark consumer tests at various stages in the development of the NPP. Develop new models for the analysis of consumer data that explain significantly more of the variation evident in monadic consumer data than current models, and apply them to the analysis of NPP consumer testing.

Tactics

1. Test a simulation of the NPP on the Marlboro Monadic panel.
Ennis; May 1992
2. Apply the new monadic analysis model involving decision boundaries and ideal points to any POL data generated for the NPP.
Ennis; June 1992
3. In collaboration with Dr. Greg Ashby, extend this model to more than one hedonic (liking) and one sensory (strength) attribute.
Ennis; December 1992

Paper Technology Program

Objective

Define relative product benefits that can be derived from reducing irritation during smoking to the smoker versus reducing irritation in the room to the smoker/nonsmoker.

Strategy

Define relative product benefits that can be derived from reducing irritation during smoking to the smoker versus reducing irritation in the room to the smoker/nonsmoker.

Tactics

1. Review literature, PED and Marketing Research studies:

Jeltema, J. Jones, Callaham; April 1992

2. Design and carry out studies to investigate the relative product benefits and estimate the degree of change necessary to provide a significant benefit.

Jeltema, J. Jones, Callaham; September 1992

2021385537

Consumer Perception of Quality

Objective

To define and measure the determinants of the consumer's perception of quality.

Explanatory Introduction

Audit standards for critical defects on cigarettes and packs were not based on the consumer's perception of quality. In addition, quality audits do not monitor a major quality problem from consumer complaints, the "taste, odor, stale" category. The project's goals are a) to determine which current defects are detectable to consumers and at what levels, b) to determine the relative importance of detectable defects to consumer acceptability, c) to measure the sensory dimensions of the "taste, odor, stale" category of defects, and d) to develop a broad characterization of the consumer's perception of "quality". This project contributes to Strategic Goal #1.

Strategies

1. Determine levels of quantifiable quality defects in cigarettes and packs that can be detected by consumers under specified inspection conditions.
2. Evaluate the importance of single defects and combinations to consumer acceptability.
3. Conduct diagnostic tests on sensory attributes reported by consumers who complain about taste, odor or stale problems in cigarettes.
4. Conduct qualitative and quantitative research on the perception of quality among smokers of different brands.

2021385538

Consumer Perception of Quality

Strategies

Strategy 1: Determine levels of quantifiable quality defects in cigarettes and packs that can be detected by consumers under specified inspection conditions.

Tactics

1. Conduct internal signal detection experiments to determine the perceptual difference (just noticeable difference, JND) for four cigarette and pack defects.
Ennis, Gear, QA; March 1992
2. Evaluate the need for a large scale external detection study.
Ennis, Gear, QA; September 1992

Strategy 2: Evaluate the importance of single defects and combinations to consumer acceptability.

Tactics

1. Plan an experiment to evaluate multiple defects and defect levels on cigarette and pack acceptability.
Ennis, Gear, J Jones, Callaham, QA; March 1992
2. Conduct pilot work.
Ennis, Gear, J Jones, Callaham, QA; June 1992
3. Complete a large scale external study.
Ennis, Gear, J Jones, Callaham, QA; September 1992

Strategy 3: Conduct diagnostic tests on sensory attributes reported by consumers who complain about taste, odor or stale problems in cigarettes.

Tactics

1. Develop a method for collecting and analyzing comparative data on reported stale cigarettes and usual brand experience by the end of December, 1991.
Completed
2. Collect data on stale complaints during 1992 and provide continuous guidance on its interpretation.
Ennis, QA; December 1992
3. Participate on a cross-departmental task-force to develop methods to study product defects, including taste-odor-stale complaints.
Ennis, QA; December 1992

2021385539

Consumer Perception of Quality

Strategies

Strategy 4: Conduct qualitative and quantitative research on the perception of quality among smokers of different brands.

Tactics

1. Conduct qualitative research on quality to gain a more definitive understanding of product quality issues which affect consumer attitudes or behavior. *Callaham, QA; June 1992*
2. Conduct a survey of POL or Tracking Data Base smokers on quality issues and complaint handling. *Callaham, QA; September 1992*

2021385540

INTERNATIONAL PRO-
DUCT DEV. & SUPPORT

2021385541

AFFILIATE/
LICENSEE

2021385542

PHILIP MORRIS PRODUCTS INC
INTER-OFFICE CORRESPONDENCE

Richmond, Virginia

RECEIVED

FEB 17 1992

J. H. MYRACLE


To: Don Leyden

Date: February 11, 1992

From: Alan Confer

Subject: 1992 OPERATIONAL PLANS

Attached are our 1992 Operational Plans for International Product Support and Development (Affiliates and Licensees).



Alan H. Confer

AHC:da

Attachment.

2021385543

Strategic Goal 1 - Existing Product Support

2021385544

Country : Costa Rica
Project Name: Marlboro Improvement
Project Code : 91-007-CRI

A. OBJECTIVE:

Improve the Costa Rican Marlboro by incorporating the USA casing/flavor system into the product.

Responsibility for Leadership: George Haskins

B. EXPLANATORY INTRODUCTION

The application of the USA casing/flavor system will bring the Costa Rican Marlboro subjectively closer to that of the USA Marlboro.

C. RESOURCE ALLOCATIONS

George Haskins
TTG, Mfg. Services, Tabaco C.R.
CTSD
Richmond Panel

2021385545

Country : Costa Rica
Project Name: Marlboro Improvement
Project Code : 91-007-CRI

D. STRATEGIES

Apply USA casing/flavor system to current Costa Rican blend.

E. TACTICS AND TIMETABLES

- Current control and test prototypes produced according to formula abstracts from Manufacturing Services by Product Development team on-site - 4th Qtr., 1991
- Analytical evaluation - 4th Qtr., 1991
- Subjective evaluation - 1st Qtr., 1992
- Verify flavor inventories - Manufacturing Services, local management - 1st Qtr., 1992
- Implement change - 2nd Qtr., 1992

REMARKS:

Richmond Panel evaluation indicates the USA casing/flavor system is an improvement to the current Costa Rican Marlboro.

Manufacturing Services and Costa Rican management are currently evaluating flavor inventories and usage prior to implementing change.

2021385546

Country : Panama
Project Name: Food/Tobacco Distribution Study
Project Code : 91-007-PAN

A. OBJECTIVE:

Determine the risk level of product cross contamination in the proposed common Food/Tobacco distribution system in Panama.

Responsibility for Leadership: George Haskins

B. EXPLANATORY INTRODUCTION

The new facilities plan in Panama presents an opportunity for additional synergies if the Tobacco and KGF Food distribution systems could be combined. However, these benefits must be weighed against possible risks of flavor and/or odor contamination of tobacco products and vice versa.

C. RESOURCE ALLOCATIONS

George Haskins

B. A. Cole

Philip Morris USA - Quality Engineering, Product Audit
CTSD, Flavor Technology Group

2021385547

Country : Panama
Project Name : Food/Tobacco Distribution System
Project Code : 91-007-PAN

D. STRATEGIES

1. Storage and Evaluation of Marlboro Red and Marlboro Lights cigarettes stored "Isolated" and "Co-mingled" with KGF refrigerated products for 8 hours and 24 hours at 70°F/50% RH, 90°F/85% RH and 110°F/70% RH.
2. Storage and evaluation of Marlboro Red, Marlboro Lights and B&H 100's Menthol stored "Isolated" and "Co-mingled" with KGF shelf stable food products for 1, 2 & 3 months @ 70°F/50% RH, 90°F/85% RH, 110°F/70% RH.

E. TACTICS AND TIMETABLES

1. Subjective evaluation of cigarettes stored with refrigerated products - completed 4th Qtr., 1991.
2. Quality audit inspection and subjective evaluation complete - 1st Qtr., 1992

Report findings to PMI - 1st Qtr., 1992

REMARKS:

1. "Co-mingling" of cigarettes and refrigerated products is undesirable under all conditions.
2. Only cigarettes stored for 1 month at 70°F/50% RH with shelf stable foods had no significant subjective differences. All other conditions were subjectively and/or physically unacceptable, with the severity of spotting increasing as storage time and condition increased.
3. B. A. Cole has conducted an additional storage study of Marlboro Red, Marlboro Lights and B&H 100's Lights Menthol cigarettes stored "isolated" and "combined" with processed meats and cheese/oleo products @ 35°F for 8 and 24 hours. GC profiles and subjective evaluation are in progress.

2021385548

Country : Panama
Project Name: L&M
Project Code : 92-002-PAN

A. OBJECTIVE:

Modify current L&M LS product for export to Puerto Rico.

Responsibility for Leadership: George Haskins

B. EXPLANATORY INTRODUCTION

US exports aren't price competitive in Puerto Rico. Winston, which has 60% of the market is a cut rag operation and is in the price value category. To gain market share and be priced competitively, exporting L&M from Panama would be advantageous.

A downside, of course, would be loss of export shipments from the US.

C. RESOURCE ALLOCATIONS

George Haskins
CTSD

2021385549

Country : Panama
Project Name: L&M
Project Code : 92-002-PAN

D. STRATEGIES

Increase circumference of current Panama L&M from 24.5mm to 24.8mm for export.

E. TACTICS AND TIMETABLES

Prototype produced locally - 1st Qtr., 1992
Analytical evaluation - Richmond - 1st Qtr., 1992
Subjective evaluation - local - 1st Qtr., 1992
Consumer test - local - 2nd Qtr., 1992

REMARKS:

Prototype at 24.8mm circumference produced and submitted for analyticals.

2021385550

Country : Philippines
Project Name: Omega
Project Code : 86-201-PHL

A. OBJECTIVE:

Move the Philippine Marlboro closer to the USA product.

Responsibility for Leadership: Mike Horne

B. EXPLANATORY INTRODUCTION

USA management wanted to improve the Philippine Marlboro and bring it closer to the USA product by blend adjustments, cigarette construction, and casings/flavors modification.

C. RESOURCE ALLOCATIONS

Mike Horne
Leaf Dept.
Flavor Technology
CTSD

2021385551

Country : Philippines
Project Name: Omega
Project Code : 86-201-PHL

D. STRATEGIES

Utilizing recommended Leaf Dept. blends with varying A/C's. Produce Semiworks prototypes for analysis:

Screening prototypes to yield a preferred blend and A/C application.

Produce best prototype on-site for consumer testing.

E. TACTICS AND TIMETABLES

- | | |
|----------------------------------|-----------------|
| - Semiworks prototypes | - 4th Qtr., '91 |
| - CI analysis | - 4th Qtr., '91 |
| - screen prototypes (Leaf Dept.) | - 4th Qtr., '91 |
| - Richmond Panel approval | - 4th Qtr., '91 |
| - prototype production on-site | - 1st Qtr., '92 |
| - consumer test | - 2nd Qtr., '92 |

REMARKS:

Prototype X6D1DWU (M91-06 blend, modified A/C flavor system, no menthol) was subjectively preferred by the Richmond Panel. Consumer test to follow and if favorable will be implemented August 1, 1992.

2021385552

Country : Mexico
Project Name: Marlboro Flavor Sourcing
Project Code : 91-201-MEX

A. OBJECTIVE:

To replace the Mexican sourced flavors for Marlboro with USA sourced flavors.

Responsibility for Leadership: Mike Horne

B. EXPLANATORY INTRODUCTION

To have more control of the ingredients used in the Mexican Marlboro. USA management has made the decision to source the flavors from the USA.

C. RESOURCE ALLOCATIONS

Mike Horne
Flavor Technology
CTSD

2021385553

Country : Mexico
Project Name: Marlboro Flavor Sourcing
Project Code : 91-201-MEX

D. STRATEGIES

Duplicate current Mexican sourced Marlboro flavors and have them sourced from the USA.
Produce factory trials and evaluate. Produce finalized prototype for consumer test.

E. TACTICS AND TIMETABLES

- | | |
|-----------------------------------|-----------------|
| - source Mexican flavors from USA | - 1st Qtr., '92 |
| - produce prototypes on-site | - 2nd Qtr., '92 |
| - CI analysis | - 2nd Qtr., '92 |
| - subjective analysis | - 2nd Qtr., '92 |
| - finalize prototypes | - 2nd Qtr., '92 |
| - produce consumer test | |

REMARKS:

Project on hold until the completion of projects "Usher" and "Antares".

2021385554

Country : Aruba
Project Name: MFLS - Aruba Tar Reduction
Project Code : 90-001-ARU

A. OBJECTIVE:

To reduce the tar delivery of the MFLS-Aruba and bring it closer to the USA Marlboro.

Responsibility for Leadership: Mike Horne

B. EXPLANATORY INTRODUCTION

To reduce the tar delivery of the MFLS-Aruba and make it a standard USA-MFLS.

C. RESOURCE ALLOCATIONS

Mike Horne
CTSD

2021385555

Country : Aruba
Project Name: MFLS-Aruba Tar Reduction
Project Code : 90-001-ARU

D. STRATEGIES

Make cigarette construction changes and incorporate porous plug wrap and ventilation to reduce tar deliveries.

E. TACTICS AND TIMETABLES

- | | |
|-------------------------------------|-----------------|
| - develop a cigarette specification | - 4th Qtr., '90 |
| - produce on-site prototype | - 4th Qtr., '90 |
| - analytically evaluate | - 4th Qtr., '90 |
| - subjectively evaluate | - 4th Qtr., '90 |
| - convert to new model | - '92 |

REMARKS:

Production of Marlboro LS in Aruba is under consideration of suspension due to a change in the import laws which would make the importation of finished product from the USA advantageous. We are currently awaiting a decision by Superior Tobacco Company N.V.

2021385556

Country : Brazil
Project Name: L&M Improvement
Project Code : 92-301-BRA

A. OBJECTIVE:

To subjectively improve the L&M family.

Responsibility for Leadership: Mike Horne

B. EXPLANATORY INTRODUCTION

A blind consumer test against Free pointed out some undesirable smoke attributes like harshness, spiciness and bitterness associated with L&M.

C. RESOURCE ALLOCATIONS

Mike Horne
Leaf Department
Richmond Panel
CTSD

2021385557

Country : Brazil
Project Name : L&M Improvement
Project Code : 92-301-BRA

D. STRATEGIES

Incorporate better quality flue cured and burley tobaccos in the blend to reduce some undesirable smoke attributes in the L&M Full Flavor.

Use higher RTD filter in L&M Lights version to achieve delivery targets.

E. TACTICS AND TIMETABLES

- develop a new blend (LM4) 4th Qtr., '91
- produce prototype 4th Qtr., '91
- CI analysis 1st Qtr., '92
- subjective evaluation 1st Qtr., '92
- consumer test 1st Qtr., '92

LM4 Lights vs. Free

LM4 FF vs. Hollywood

- relaunch LM4 Lights 3/92

REMARKS:

2021385558

Country : Argentina
Project Name: L&M Improvement
Project Code : 91-201-ARG

A. OBJECTIVE:

Improvement L&M through casing and blend changes and improve the overall acceptability of L&M on the Argentine market.

Responsibility for Leadership: Bob Tinker

B. EXPLANATORY INTRODUCTION

Change the current Argentine L&M to a Philip Morris system and thus increase the acceptability on the Argentine market.

C. RESOURCE ALLOCATIONS

Bob Tinker
CTSD
Richmond Panel

2021385559

Country : Argentina
Project Name: L&M Improvement
Project Code : 91-201-ARG

D. STRATEGIES

Following the regional guidelines for L&M, eliminate the total blend casing system, modify the tobacco blend, but keep the current L&M Argentine AC flavor.

E. TACTICS AND TIMETABLES

Produce prototypes (4th Qtr., 1991)
Test Chesterfield blend and PM casing system (4th Qtr., 1991)
Conduct consumer test (4th Qtr., 1991)
Subjective approval, Richmond Panel (1st Qtr., 1992)
CPC approval (1st Qtr., 1992)
Implement changes (2nd Qtr., 1992)

REMARKS:

Local consumer test of L&M control vs. test (LM048) indicate consumer prefers the L&M prototype over control.

Argentina is in the process of submitting new product to CPC for approvals.

2021385560

Country : Argentina
Project Name: Parliament
Project Code : 91-202-ARG

A. OBJECTIVE:

Reduce harshness and strength by incorporating Oriental tobacco in the Parliament blend.

Responsibility for Leadership: Bob Tinker

B. EXPLANATORY INTRODUCTION

Project is designed to reduce harshness in the Argentine Parliament and increase the brands acceptability in the Argentine market.

C. RESOURCE ALLOCATIONS

Bob Tinker
CTSD
Leaf Dept.
Richmond Panel

2021385561

Country : Argentina
Project Name: Parliament Improvement
Project Code : 91-202-ARG

D. STRATEGIES

Modify tobacco blend by introducing oriental tobacco but maintain the current casings/flavor system to reduce harshness.

E. TACTICS AND TIMETABLES

Develop blend (4th Qtr., 1991)
Produce prototypes with new blend (4th Qtr., 1991)
Perform consumer test in Argentina (4th Qtr., 1991)
Subjective approval, Richmond Panel (1st Qtr., 1992)
Implement change 2nd Qtr., 1992

REMARKS:

Cigarettes with 8.5% Oriental tobacco have been subjectively approved in Richmond (1/13/92).
Consumer tests in Argentina - Parliament control vs. test indicate consumer prefers test.

2021385562

Country : Argentina
Project Name: Marlboro Improvement
Project Code : 89-201-ARG

A. OBJECTIVE:

Change the Argentine Marlboro FF to move it closer to the US Marlboro.

Responsibility for Leadership: Bob Tinker

B. EXPLANATORY INTRODUCTION

Change Marlboro Full Flavor to the same system that is used in Marlboro Lights so that one blend and flavor system is used for both.

Potential downside risks are: the current Marlboro FF is selling well and the Argentina smoker seems to like the product. By changing to include 8.5% Oriental tobacco and US sourced flavors/casings, Marlboro's acceptability by the Argentine consumer could suffer.

C. RESOURCE ALLOCATIONS

Bob Tinker
CTSD

2021385563

Country : Argentina
Project Name: Marlboro Improvement
Project Code : 89-201-ARG

D. STRATEGIES

Eliminate locally sourced casing/flavor system and modify tobacco blend.

E. TACTICS AND TIMETABLES

Produce prototypes using US sourced flavors/casings and incorporating Oriental tobacco at 8.5% (complete).

Evaluate prototypes vs. US Marlboro subjectively (complete).

Conduct CIs on modified Marlboro (complete). Marlboro Lights has been changed to include the US casings/flavors and 8.5% Oriental tobacco (complete). Marlboro FF has not been changed but is scheduled for implementation by 4th Qtr., 1992.

REMARKS:

Marlboro FF remains in production with current blend and locally sourced flavors even though the Richmond Panel has approved the changes.

2021385564

Country : Venezuela
Project Name: Marlboro Improvement
Project Code : 91-303-VEN

A. OBJECTIVE:

Develop a Marlboro for Venezuela that is more similar to a U.S. Marlboro in smoke characteristics.

Responsibility for Leadership: Bob Tinker

B. EXPLANATORY INTRODUCTION

Project is designed to increase the acceptability of Marlboro on the Venezuelan market by designing it to be different from the mainstream Venezuelan cigarette.

C. RESOURCE ALLOCATIONS

Bob Tinker
CTSD
Richmond Panel

2021385565

Country : Venezuela
Project Name: Marlboro Improvement
Project Code : 91-303 VEN

D. STRATEGIES

Evaluate blend modifications, flavor additives, charcoal loading and dilution at various levels and combinations.

E. TACTICS AND TIMETABLES

Prototypes with the current blend and charcoal loading from 20mg - 45mg/cigt., with/without dilution have been prepared and subjectively screened (1/6/92).

Prototypes with 8% Oriental tobacco and charcoal loading from 20mg - 45mg/cigt. have been produced and subjectively screened (1/6/92).

C.I.'s have been completed on four prototypes selected by an I.P.D. Panel. Dilution targets were not met, therefore, all four prototypes are being remade for additional C.I.'s and subjective evaluations.

REMARKS:

Subjective screening in Richmond indicate that prototype (No. 3951) using 8% Oriental tobacco, 20mg charcoal/cigt. and 10% dilution is the best prototype of the group. Prototypes were checked for B-methylglutamic acid to confirm the presence of oriental tobacco.

2021385566

Country : Germany, Holland, Switzerland
Project Name: Project Amethyst
Project Code :

A. OBJECTIVE:

The objective is to standardize the casing/flavor system of the European Marlboro so that it is identical to the USA system.

Responsibility for Leadership - A. Confer/E. Cook

B. EXPLANATORY INTRODUCTION

The main difference between the systems is the use of substitute licorice in the USA system.

C. RESOURCE ALLOCATIONS

TBD

2021385567

Country : Germany, Holland, Switzerland
Project Name: Project Amethyst
Project Code :

D. STRATEGIES

Produce prototypes in Germany, Holland, and Switzerland. Consumer test these prototypes after internal analytical/subjective approval.

E. TACTICS AND TIMETABLES

Consumer testing has been completed, and a report issued 1/9/92. In Germany and France the prototypes performed acceptably. However, in Switzerland the prototype was not well received by current Marlboro smokers.

CPC approval for implementation in German Marlboro Red 4/92

REMARKS:

Repeat Switzerland test

Test Marlboro Lts. and Chesterfield in France (ex PMH)

Test Marlboro Lts. in Switzerland and Marlboro in Sweden (ex FTR)

2021385568

Strategic Goal 2 - Product Development

2021385569

Country : Guatemala
Project Name : Project Brother
Project Code : 92-001-GUA

A. OBJECTIVE:

Line extend the Marlboro family with Marlboro KS Lights and Marlboro KS Lights Menthol.

Responsibility for Leadership: George Haskins

B. EXPLANATORY INTRODUCTION

The Marlboro Lights family is currently available in a long size configuration. The king size products will fill the void that current KS consumers have.

C. RESOURCE ALLOCATIONS

George Haskins
CTSD
Richmond Panel

2021385570

Country : Guatemala
Project Name : Project Brother
Project Code : 92-001-GUA

D. STRATEGIES

Use existing blend, casing/flavor system and basic cigarette construction on KS prototypes as currently being utilized on Marlboro Lights Long Size product family.

E. TACTICS AND TIMETABLES

Prototype Production - 4th Qtr., 1991
Analytical Evaluation - 1st Qtr., 1992
Subjective Evaluation - 2nd Qtr., 1992
Projected Launch Date - 2nd Qtr., 1992

REMARKS:

Marlboro KS Lights and Marlboro KS Lights Menthol received and submitted for C.I.'s on 1/24/92. Subjective screening and recommendation will follow.

2021385571

Country : Brazil
Project Name: Project Chevy
Project Code : 91-008-BRA

A. OBJECTIVE:

Line extend Parliament family with a lights version by end of 2nd Qtr., 1992.

Responsibility for Leadership: George Haskins

B. EXPLANATORY INTRODUCTION

Product is planned to be a competitor for Carlton KS FTB. Local subjective evaluation by Panel "A" found the Parliament Lights prototype acceptable and Carlton to be more responsive.

C. RESOURCE ALLOCATIONS

George Haskins
CTSD
Richmond Panel

2021385572

Country : Brazil
Project Name: Project Chevy
Project Code : 91-008-BRA

D. STRATEGIES

Modify existing Parliament LS by introducing 20% ventilation by means of Hauni pins on a Molins MK8/Hauni Max III.

E. TACTICS AND TIMETABLES

Prototype Production	- 4th Qtr., 1991
Analytical Evaluation	- 4th Qtr., 1991
Subjective Evaluation	- 1st Qtr., 1992
Consumer Test	- 2nd Qtr., 1992

REMARKS:

Subjective evaluation by the Richmond Panel indicates a preference for the Parliament Full Flavor over the "Lights" prototype. The "Lights" prototype delivers 12.9/1.20mg tar/nic at 15% vent. vs. 14.0/1.23mg for the full flavor. Carlton delivers 13.6/1.21mg tar/nic.

The final decision to launch the product will be based on the consumer test results and local management's objectives for the project.

2021385573

Country : Mexico
Project Name: Usher
Project Code : 91-102-MEX

A. OBJECTIVE:

To develop a Marlboro Lights L.S. Menthol

Responsibility for Leadership: Mike Horne

B. EXPLANATORY INTRODUCTION

Introduce a Marlboro Lights L.S. Menthol to counteract the fast growth of Salem from La Moderna (BAT) and at the same time to have a new brand internationally recognized to reinforce the mentholated market segment.

C. RESOURCE ALLOCATIONS

Mike Horne
Flavor Technology
Leaf Department
Richmond Panel

2021385574

Country : Mexico
Project Name: Usher
Project Code : 91-102-MEX

D. STRATEGIES

Using current Marlboro tobacco blend, incorporate US casing/flavor system and establish menthol AC application rates.

E. TACTICS AND TIMETABLES

- develop a blend 3rd Qtr., '91
- decide on current menthol A/C application rate 1st Qtr., '92
- develop a cigarette specification 3rd Qtr., '91
- produce prototypes on-site 1st Qtr., '92
- CI analysis 1st Qtr., '92
- subjective evaluation 1st Qtr., '92
- launch

REMARKS:

2021385575

Country : Mexico
Project Name: Antares
Project Code : 91-101-MEX

A. OBJECTIVE:

To develop an L&M LS FTB for the Mexican market, to be launched 2nd Qtr., 1992.

Responsibility for Leadership: Mike Horne

B. EXPLANATORY INTRODUCTION

The overall project is designed to launch L&M LS to strengthen and improve the medium price segment and to compete with Montana from BAT.

C. RESOURCE ALLOCATIONS

Mike Horne
Flavor Technology
Leaf Department
Richmond Panel

2021385576

Country : Mexico
Project Name: Antares
Project Code : 91-101-MEX

D. STRATEGIES

Using a tobacco blend recommended by Richmond Leaf, incorporate USA sourced casings/flavors and establish cigarette design parameters.

E. TACTICS AND TIMETABLES

- develop a blend (Leaf Dept.) 3rd Qtr., '91
- develop a complete cigarette specification 4th Qtr., '91
- develop a formula abstract 3rd Qtr., '91
- produce prototype on-site 1st Qtr., '92
- subjectively and analytically evaluate prototype 2nd Qtr., '92
- launch 2nd Qtr., '92

REMARKS:

2021385577

Country : Indonesia
Project Name: Tang
Project Code : 91-002-IND

A. OBJECTIVE:

To develop an L&M LS for Indonesia

Responsibility for Leadership: Mike Horne

B. EXPLANATORY INTRODUCTION

Marketing wants to develop a white cigarette for the growing market in the medium price segment to compete with Camel Lights.

C. RESOURCE ALLOCATIONS

Mike Horne
Leaf Dept.
CTSD

2021385578

Country : Indonesia
Project Name: Tang
Project Code : 91-002-IND

D. STRATEGIES

Utilizing 40% exported BBS and 60% local inclusion, to process a blend at P. T. Tresno.
Until now all manufacture of MFLS is from imported cut/rag.

Develop a primary processing profile, and establish processing parameters. Focus on eliminating any contamination due to presence of clove, or flavoring used in Kretek.

E. TACTICS AND TIMETABLES

- | | |
|-------------------------------------|-----------------|
| - develop a cigarette specification | - 4th Qtr., '91 |
| - product prototype on-site | - 4th Qtr., '91 |
| - analytically evaluate | - 4th Qtr., '91 |
| - subjectively evaluate | - 4th Qtr., '91 |
| - launch | - 4th Qtr., '91 |

REMARKS:

Samples for every production run are sent to Richmond for GC headspace analysis, with emphasis on the detection of all eugenols and iso eugenols.

2021385579

Country : Dominican Republic
Project Name: Marlboro Lights Menthol LS
Project Code : 92-101-DR

A. OBJECTIVE:

To develop a Marlboro Lights LS Menthol for the menthol segment in the high price category.

Responsibility for Leadership: Mike Horne

B. EXPLANATORY INTRODUCTION

Marketing wants a product (high price category), for the menthol segment.

C. RESOURCE ALLOCATIONS

Mike Horne
Richmond Panel
CTSD
Flavor Technology

2021385580

Country : Dominican Republic
Project Name: Marlboro Lights Menthol LS
Project Code : 92-101-DR

D. STRATEGIES

Using Marlboro current tobacco blend and casings, modify AC flavor to include menthol that will deliver specified menthol-in-smoke targets.

E. TACTICS AND TIMETABLES

- develop a cigarette specification 1st Qtr., '92
- develop a formula abstract 1st Qtr., '92
- ship menthol A/C 1st Qtr., '92
- produce prototype 1st Qtr., '92
- CI analysis 1st Qtr., '92
- subjective evaluation 1st Qtr., '92
- launch 2nd Qtr., '92

REMARKS:

2021385581

Country : Costa Rica
Project Name: Derby Ultra Suaves
Project Code : 90-102-CRI

A. OBJECTIVE:

To develop a Derby LS cigarette in the 8-9mg FTC tar range.

Responsibility for Leadership: Mike Horne

B. EXPLANATORY INTRODUCTION

Marketing wants to create a new segment in the local market with a lights product in the 8-9mg FTC tar range.

C. RESOURCE ALLOCATIONS

Mike Horne
CTSD

2021385582

Country : Costa Rica
Project Name: Derby Ultra Suaves
Project Code : 90-102-CRI

D. STRATEGIES

Utilizing the current Derby cut filler, establish dilution levels, RTD adjustments, paper changes and overall cigarette specifications for an 8-9mg product.

E. TACTICS AND TIMETABLES

- produce prototype on-site 1st Qtr., '92
- develop a cigarette specification 1st Qtr., '92
- analytically evaluate 1st Qtr., '92
- subjectively evaluate 1st Qtr., '92
- launch 3rd Qtr., '92

REMARKS:

2021385583

Country : Panama
Project Name: Project Samba
Project Code : 91-102-PAN

A. OBJECTIVE:

Develop an acceptable L&M Lights line extension to complete against BAT's Viceroy Lights.

Responsibility for Leadership: Bob Tinker

B. EXPLANATORY INTRODUCTION

BAT launched Viceroy Lights in Panama and the brand is growing. The L&M Lights product is designed to slow the Viceroy Lights growth.

C. RESOURCE ALLOCATIONS

Bob Tinker
CTSD

2021385584

Country : Panama
Project Name : Project Samba
Project Code : 91-102-PAN

D. STRATEGIES

Use the existing L&M cut filler and evaluate various cigarette parameters to obtain desired delivery.

E. TACTICS AND TIMETABLES

Evaluate dilution levels	4th Qtr., 1991
Establish RTD targets	4th Qtr., 1991
Produce prototypes	4th Qtr., 1991
C.I. analysis	4th Qtr., 1991
Finalize cigarette specifications	1st Qtr., 1992
Subjective approvals	1st Qtr., 1992
Launch product	2nd Qtr., 1992

REMARKS:

2021385585

Country : Panama
Project Name : Project Andes
Project Code : 91-101-PAN

A. OBJECTIVE:

Develop an acceptable L&M Menthol to compete with Kool in the 15mg-16mg/cigt. delivery range and a menthol-in-smoke target of .50 mg/cigt.

Responsibility for Leadership: Bob Tinker

B. EXPLANATORY INTRODUCTION

Develop a L&M Menthol product for Panama that gains parity with Kool on a blind consumer test.

C. RESOURCE ALLOCATIONS

Bob Tinker
CTSD
Subjective Panels
CPC approval

2021385586

Country : Panama
Project Name: Project Andes
Project Code : 91-101-PAN

D. STRATEGIES

Design a product considering cigarette construction, menthol-in-smoke, tar and nicotine and casing/flavor system to consumer test against Kool.

E. TACTICS AND TIMETABLES

Leaf blend - 4th Qtr., 1991
Cigarette specification - 4th Qtr., 1991
First generation prototype - rejected*
Produce second generation prototype, adjusting menthol and AC levels - 1st Qtr., 1992
Subjective and analytical testing - 1st Qtr., 1992
CPC approval - 2nd Qtr., 1992
Launch product - 3rd Qtr., 1992

REMARKS:

*First set of prototypes were rejected by CPC.

2021385587

Country : Venezuela
Project Name : Project Enano
Project Code : 91-107-VEN

A. OBJECTIVE:

Develop an acceptable local lights brand (10-12mg tar) that is subjectively better than Belmont Extra Suave.

Responsibility for Leadership: Bob Tinker

B. EXPLANATORY INTRODUCTION

A low delivery brand can strengthen Catana's position in the Venezuela market, particularly if the Venezuelan government forces companies to publish tar and nicotine numbers.

C. RESOURCE ALLOCATIONS

Bob Tinker
CTSD

2021385588

Country : Venezuela
Project Name : Project Enano
Project Code : 91-107-VEN

D. STRATEGIES

Using an existing cut filler, evaluate various combinations such as dilution, cigarette paper, tow items and RTD to get a 10-12mg cigarette.

E. TACTICS AND TIMETABLES

Develop blend (Leaf Dept., Catana)(Complete)
Establish cigarette construction (dilution, filter length, tipping, etc.)
Produce prototypes (2nd Qtr., 1992)
Evaluate subjectively and analytically in Richmond and Venezuela (3rd Qtr., 1992)
Complete product by end of 3rd Qtr., 1992

REMARKS:

An established blend and flavor system will be used. Formulating cigarette construction such as dilution, tipping paper, filter and cigarette paper will require the most attention.

2021385589

Country : Venezuela
Project Name: Ultra Lights
Project Code : 90-101-VEN

A. OBJECTIVE:

Develop an aromatic ultra lights with a delivery less than BAT's Belmont Espesial.

Responsibility for Leadership: Bob Tinker

B. EXPLANATORY INTRODUCTION

Using an existing cut filler, design a product that will deliver less tar and nicotine than Belmont ESP. Establish a low delivery brand on the market in case the government forces companies to publish tar and nicotine numbers.

C. RESOURCE ALLOCATIONS

Bob Tinker
CTSD

2021385590

Country : Venezuela
Project Name : Ultra Lights
Project Code : 90-101-VEN

D. STRATEGIES

Using an existing cut filler, incorporate dilution with RTD adjustments and cigarette paper changes to develop an ultra low tar brand.

E. TACTICS AND TIMETABLES

Select a blend (complete)
Develop proper cigarette construction (1st Qtr., 1992)
Produce prototypes on-site (1st Qtr., 1992)
Evaluate subjectively and analytically vs. Belmont ESP (1st Qtr., 1992)
Complete project by end of 1st Qtr., 1992
Launch or shelve for future consideration

REMARKS:

This product could be launched immediately or held until local government decides on publishing cigarette deliveries in Venezuela.

2021385591

Country : People's Republic of China
Project Name: Project 2000
Project Code :

A. OBJECTIVE:

The ultimate objective is to manufacture Marlboro in the PRC under a licensee arrangement with CNTC.

Responsibility for Leadership - A. Confer

B. EXPLANATORY INTRODUCTION

The project consists of three phases:

Phase 1 (1992) - contract manufacture of Monterey

Phase 2 (1993) - production of joint brand

Phase 3 (1995) - contract manufacture of Marlboro

C. RESOURCE ALLOCATIONS

TBD

2021385592

Country : People's Republic of China
Project Name: Project 2000
Project Code :

D. STRATEGIES

Phase 1 Strategy - Phase 1 has been cancelled.

Phase 2 Strategy - will be developed upon signing of an agreement.

Phase 3 Strategy - Manufacture of Marlboro will begin in 1995 using 100% USA-sourced cut filler and NTM's. BBS will begin in 1996. By 2000, local inclusion will be 40% tobacco and 30% NTM's.

E. TACTICS AND TIMETABLES

TBD

REMARKS:

A letter was written to L. Cooper 12/19/91 requesting information on Project 2000. A partial reply was received 12/20/91.

2021385593

Country : Hungary, Poland, Yugoslavia
Project Name: EEMA BBS
Project Code :

A. OBJECTIVE:

The objective is to support EEMA as requested in establishing and monitoring the production of Marlboro and L&M in Hungary, Poland, and Yugoslavia.

Responsibility for Leadership - A. Confer/E. Cook

B. EXPLANATORY INTRODUCTION

Opportunities are being created by the changing political situation in Eastern Europe.

C. RESOURCE ALLOCATIONS

TBD

2021385594

Country : Hungary, Poland, Yugoslavia
Project Name: EEMA BBS
Project Code :

D. STRATEGIES

1. Produce Marlboro with 45% BBS ex USA, 24% BBS ex Brazil, and 31% local additions.
2. Produce L&M with 55% BBS ex Brazil and 45% local additions.

E. TACTICS AND TIMETABLES

The Marlboro products were launched April - July, 1991. Negotiations are in progress for L&M.

REMARKS:

2021385595



2021385596

PHILIP MORRIS PRODUCTS INC
INTER-OFFICE CORRESPONDENCE
Richmond, Virginia

To: Don Leyden

Date: February 20, 1992

From: R. S. Slagle

Subject: OPERATIONAL PLANS

Attached, please find the 1992 Operational Plans for International Product Development (Export Products).

RSS:da

Attachment

cc: A. H. Confer
R. P. Heretick
J. L. Myracle
H. L. Spielberg

2021385597

STRATEGIC GOAL #1

Export Product Standardization

Objective : To standardize tobacco filler OV specifications for export products by determining the need for the existence of tropical filler specifications (OV) for products exported to those regions designated tropical. A recommendation for the tropical filler specifications will be made 2nd Qtr., 1992.

Explanatory Introduction:

At the present time, tropical filler is used on 38 brands and is sent to 28 export formula destinations. The purpose of this experiment is to examine the effect of time and temperature on the physical and subjective integrity of the products selected for this study.

Strategy : Cigarettes made to tropical and non-tropical formulations were made in the factory, monitored through transport from Richmond to Singapore and analyzed in Singapore for physical and subjective changes. A similar test plan, with tropical and non-tropical formulations, is planned for the UAE; therefore, information will be available to evaluate how the test products reacted under both extreme climatic conditions.

Requirements

Timetable

Resources

Singapore

Spotting and Staining (QA) and CI analyses for final phase of Singapore study

March, 1992

Pillow, Graff, Chambers, Tierney

UAE

Cigarettes loaded onto vessel

February 6, 1992

Graff, Tierney, Maersk personnel

Arrival in UAE

March 11, 1992

Sadaoui, Tierney, Mobrem

Initial spotting and staining and downloading of hamster data and retrieval of samples for analysis in US

March 20, 1992

Sadaoui, Tierney, Mobrem

2021385598

Requirements

(cont'd.)

Timetable**Resources**

On-site spotting and staining analyses; retrieval of hamster data and units, shipment of samples to U.S. for spotting and staining (QA) and CI analyses.

April 30, 1992

Sadaoui, Tierney,
Mobrem

Recommendation for Tropical Filler Specifications

2nd Qtr., 1992

Tierney, Graff

2021385599

STRATEGIC GOAL #2

Product Launches for GCC

Objective : To develop new cigarette products for the GCC export market which will contribute to our growth in this marketplace.

Explanatory Introduction:

Saudi Arabia has experienced an increased amount of oil workers from the Philippines. Philip Morris Menthol 100mm SP was developed to attract smokers from the Philippines who are familiar with this product presently manufactured in La Suerta. Merit Ultra Special KS FTB is being developed to respond to the growth of the low tar segment in the GCC and to compete with Barclay Ultra. Chesterfield KS FTB and Chesterfield Lights KS FTB are being developed to combat Lucky Strike and head off its potential growth in the GCC.

Strategy : To develop new cigarette products that meet EEMA's planned product introductions. The following lists the planned introductions:

	<u>Market Introduction Date</u>
PM Menthol 100 SP	February, 1992
Merit Ultra Special KS FTB	September, 1992
Chesterfield KS FTB	May, 1992
Chesterfield Lights KS FTB	May, 1992

Tactics & Timetable:

<u>Requirements</u>	<u>Timetable</u>	<u>Resources</u>
<u>PM Menthol 100 SP</u>		
Prototype Development Work	July, 1991	Tierney, Hoskin, Chambers
Factory Trial - Cabarrus	September, 1991	Sealey, Thompson
Factory Trial - Stockton Street	November, 1991	Tierney, Thompson
Production Start-up	December, 1991	Tierney, Jones
Market Introduction Date	February, 1992	EEMA
<u>Merit Ultra Special KS FTB</u>		
Prototype Development Work (Domestic Product Development)	1991-1992	Arterbery, Tierney
CPC	February, 1992	Greher, Stathapoulos
Launch	September, 1992	EEMA

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Requirements

(cont'd.)

Chesterfield KS FTB

CPC Submission
Development Work
Factory Trial
Production Start-up
Market Launch

Timetable

February, 1992
February, 1992
March, 1992
March, 1992
May, 1992

Resources

Greher, Stathopoulos
Tierney, Hoskin, Chambers
Tierney
Tierney
EEMA

Chesterfield Lights KS FTB

CPC Submission
Prototype Development Work
Factory Trial
Production Start-up
Market Launch

February, 1992
February, 1992
March, 1992
March, 1992
May, 1992

Greher, Stathopoulos
Tierney, Hoskin
Tierney
Tierney
EEMA

2021385601

STRATEGIC GOAL #2

Product Launches for Iran

Objective : To develop new cigarette products for the Iran export market which will contribute to our growth in this marketplace. Product specifications will be modified in anticipation of printed T&N requirement. All merit products will reflect GCC T&N targets.

Explanatory Introduction:

The Merit Ultra Lights KS FTB and Merit 100mm SP are being launched to compliment the Merit Brand family (Merit Ultra Lights KS SP and Merit KS SP) originally launched second quarter 1991 in Iran. These two launches scheduled for February, 1992 will increase PM's presence and overall market share in this region.

Strategy : To develop new cigarette products that meet EEMA's planned product introductions. The following lists the planned introductions:

	<u>Market Introduction Date</u>
Merit Ultra Lights KS FTB	January, 1992
Merit 100mm SP	January, 1992
Tar/nicotine values printed	TBD*

Tactics & Timetable:

<u>Requirements</u>	<u>Timetable</u>	<u>Resources</u>
<u>Merit Ultra Lights KS FTB</u>		
Prototype Development Work	December, 1991	Tierney, Hoskin, Chambers
Factory Trial	December, 1991	Tierney, Thompson
Production Start-up	January, 1992	Tierney, Thompson
Market Introduction Date	February, 1992	EEMA
<u>Merit 100mm Regular SP</u>		
Prototype Development Work	December, 1991	Tierney, Hoskin, Chambers
Factory Trial	December, 1991	Tierney, Thompson
Production Start-up	December, 1991	Tierney, Thompson
Market Introduction	February, 1992	EEMA

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Requirements**Timetable****Resources**

(cont'd.)

Printed T/N Numbers Required on Pack

Modify products to conform to printed

pack numbers

January, 1992

Tierney, Haywood, Fuss

Production Start-up

TBD*

Tierney, Thompson

Market Introduction with new packaging

TBD*

EEMA

* Pending regional requirement for printed T&N figures.

2021385603

STRATEGIC GOAL #2

Product Launches for Israel

Objective : To develop new cigarette products for export to Israel which will contribute to our growth in the market.

Explanatory Introduction:

The conversion of Parliament LS to KS is keeping with the trend internationally to me box products from 80 to 83mm. The Parliament Lights 100 SP introduction is targeted to increase brand's competitiveness and rejuvenate the franchise. If the introduction of Parliament Lights 100 SP proves successful, the box version may be phased out since Israel is predominantly a soft pack market.

Strategy : To develop new cigarette products that meet EEC planned product introductions. The following lists the planned introductions:

	<u>Market Introduction Date</u>
Parliament LS → KS FTB Conversion	February, 1992
Marlboro Lights 100 SP	March, 1992
Marlboro 100 SP	March, 1992
Parliament Lights 100 SP	March, 1992

Tactics and Timetable:

<u>Requirements</u>	<u>Timetable</u>	<u>Resources</u>
<u>Parliament LS → KS FTB Conversion</u>		
Specification Letter Written	January, 1992	Graff
Market Introduction	February, 1992	

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Requirements

(cont'd.)

Marlboro Lights 100 Soft Pack

CPC:

Specification Letter Written

Market Introduction

Timetable

August, 1991

September, 1991

Project Frozen

Resources

Graff

Marlboro 100 SP

Specification Letter Written

Market Introduction

September, 1991

Project Frozen

Graff

Parliament Lights 100 SP

CPC Approval

Specification Written

Factory Trial

Market Introduction

November, 1991

January, 1992

TBD

March, 1992

Graff

Graff, Thompson

2021385605

STRATEGIC GOAL #2

Product Launches for Lebanon

Objective : To develop new cigarette products for the Lebanon "Domestic" export market which will contribute to our growth in this marketplace.

Explanatory Introduction:

PM Filter Kings SP and FTB have been identified to combat Winston's growth. These brands will establish PM's presence in the high price segment and increase PM's overall market share.

Strategy : To develop new cigarette products that meet EEMA's planned product introductions. The following lists the planned introductions:

	<u>Market Introduction Date</u>
PM Filter Kings (Johnny Pack)	April, 1992

Tactics & Timetable:

<u>Requirements</u>	<u>Timetable</u>	<u>Resources</u>
<u>PM Filter Kings (Johnny Pack)</u>		
CPC Submission	January, 1992	Tierney, Stathopoulos, Greher
Prototype Development Work	January, 1992	Tierney, Hoskin, Chambers
Factory Trial	February, 1992	Tierney, Thompson
Production Start-up	February, 1992	Tierney, Thompson
Market Introduction	April, 1992	EEMA

2021385606

STRATEGIC GOAL #2

Product Launches for Thailand

Objective : To develop new cigarette products for export to Thailand which will contribute to our growth in the market.

Explanatory Introduction:

The Marlboro KS FTB and Parliament 100 FTB are being launched to compliment the Marlboro and Parliament families. These two launches scheduled for 1992 will increase PM's presence and overall market share in this region.

Strategy : To develop new cigarette products that meet planned product introductions. The following lists the planned introductions:

	<u>Market Introduction Date</u>
Marlboro KS FTB	April, 1992
Parliament 100 FTB	November, 1992

Tactics and Timetable:

<u>Requirements</u>	<u>Timetable</u>	<u>Resources</u>
<u>Marlboro KS FTB</u>		
CPC Approved	October, 1991	
Write specification letter	January, 1992	Graff
Market Introduction	April, 1992	
<u>Parliament 100 FTB</u>		
Factory Trial	TBD	Graff, Thompson
Production Start-up	TBD	Graff, Thompson
CPC	March, 1992	
Market Introduction	November, 1992	

2021385607

STRATEGIC GOAL #2

L&M/Chesterfield Production Consolidation

Objective : To standardize L&M/Chesterfield fillers used for export to various regions.

Explanatory Introduction:

Currently, there are ne separate cut filler specifications which may be reduced to three. This may result in approximately \$750,000 a year in cost savings. A recommendation for the possible consolidation will be made second quarter of 1992.

Strategy : Both the current L&M export and Chesterfield exports will be made, along with the existing Marlboro blend and Marlboro casing and L&M aftercut, Marlboro blend with Marlboro casing and Chesterfield aftercut and Benson & Hedges. Models will be subjectively evaluated by the Richmond Panel.

Tactics and Timetable:

<u>Requirements</u>	<u>Timetable</u>	<u>Resources</u>
Prototype Development Work	January, 1992	Graff, Hoskin, Chambers
Richmond Panel Evaluation	February, 1992	Graff, Heretick
Consolidation Recommendation	2nd Qtr., 1992	Graff, Confer, Heretick
Implementation	3rd Qtr., 1992	Graff Thompson

2021385608

STRATEGIC GOAL #2

Parliament - Turkey

Objective : To determine the control of dilution of Parliament 100 SP by pre-perforating the filter rod and incorporating a pre-perforated tipping paper during cigarette manufacture.

Explanatory Introduction:

An alternate method of achieving the desired dilution is to pre-perforate the filters and controlling the overall cigarette dilution with pre-perforated tipping paper.

Strategy : Samples will be manufactured, using the standard laser method of perforation in addition to pre-perforated filters and tipping papers to evaluate the effectiveness of pre-perforated filters.

Tactics and Timetables:

<u>Requirements</u>	<u>Timetable</u>	<u>Resources</u>
Preliminary Factory Trial	January, 1992	Graff, Thompson
Prototype Development	1st Qtr., 1992	Graff, Hoskin
Richmond Panel Evaluation	2nd Qtr., 1992	Graff, Heretick
Recommendation	2nd Qtr., 1992	Graff

2021385609

STRATEGIC GOAL #2

New Product Launches for Hong Kong, Macau, Guam, Taiwan, and US Duty Free

Objective : To coordinate new product launches for the international export markets of Hong Kong, Guam, Taiwan, Macau, and US Duty Free which should continue to increase our market share in these regions.

Explanatory Introduction:

In Hong Kong in 1991, PM Products experienced better than 42% share of market. The introduction of these new brands and line extensions should insure an increase in market share in Hong Kong and other Eastern markets.

Strategy : The 1992 planned new product launches for Hong Kong, Guam, Taiwan, US Duty Free, and Macau have been outlined in the U.S. Export Product Plan. Some of these represent line extensions of existing products. Specifications will be issued to accomodate the planned launch dates.

Tactics and Timetable:

The Marlboro Medium KS S/P for Hong Kong and Macau will be subjectively evaluated on the Hong Kong Consumer Panel in April. The B&H Deluxe Lights 100's FTB for Taiwan will be subjectively evaluated on PMI Panel vs. YSL. New product specifications will be written in advance to facilitate the introduction and launch of these product line extensions. The timetable for this is listed below:

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<u>Country</u>	<u>Brand</u>	<u>Spec. Due</u>	<u>Launch Date</u>
Hong Kong/Macau	Marl. Med. KS S/P	Aug., 1992	Oct., 1992
Guam	Marl. Lights KS FTB	Jan., 1992	March, 1992
	Va. Slims Super. 100 FTB	Jan., 1992	March, 1992
	Va. Slims Super. Men. 100 FTB	Jan., 1992	March, 1992
	B&H 100 Men. FTB	Feb., 1992	April, 1992
Taiwan	Parl. KS FTB	Jan., 1992	March, 1992
	Marl. 100's FTB	Feb., 1992	April, 1992
	B&H Del. Lts. 100's FTB	May, 1992	July, 1992
	Marl. KS FTB 10's	Aug., 1992	Oct., 1992
	Marl. KS FTB (Duty Free)	Oct., 1992	Dec., 1992
U.S. Duty Free	Marl. Men. KS FTB	Jan., 1992	March, 1992
	Marl. Lts. KS FTB 300 ctn.	Jan., 1992	March, 1992
	Marl. Med. KS S/P	April, 1992	June, 1992
	Marl. Med. 100's FTB	April, 1992	June, 1992
	Parl. Del. 100's S/P	April, 1992	June, 1992

Resources:

Specifications	Easley
Cigarette Testing	Chambers
Flavor Development Panel	Parrish
Richmond Panel	Heretick
Consumer Panel	Matthews

2021385611

STRATEGIC GOAL #2

Virginia blended product (Project Hilda) for Taiwan

Objective : To assist in the design, development, consumer testing and launch of a Virginia blended cigarette to be introduced in Taiwan.

Explanatory Introduction:

In the Taiwan market Virginia cigarettes make up 90% of the sales, whereas PM products only represent 6% of this total. This introduction of a Virginia product is an attempt to increase PM's share in the Virginia dominated market in Taiwan.

Strategy : Product development work will be conducted in PM Australia during the first quarter of 1992. Three PMI product tests will be performed during the second quarter of 1992 to determine consumer preferences of the Hilda prototype. The three tests planned are:

- a) Hilda w/white tip vs. Long Life Milds
- b) Hilda w/cork tip vs. State Express 555
- c) Hilda w/cork tip vs. Hilda w/white tip

Test cigarettes will be sent to Richmond for overtipping and shipping of final test product.

Tactics and Timetable: The following timetable will be followed:

Development of prototypes - PM Australia	- Jan. '92
Shipment of prototypes & competitor's brands to Richmond	- Feb. '92
Ringtipping, shipment of final test product to Taiwan	- Mar. '92
Analytical & subjective evaluations (Richmond Panel/Flavor Tech./CTS)	- Mar. '92
Consumer testing in Taiwan	- 2nd Qtr. '92
Analyzing results, final specifications, production start-up in Australia	- 3rd Qtr. '92
Brand launch in Taiwan	- Oct. '92

Resources :	Prototype Production	PM Australia
	Overtipping	Semiworks
	Analyticals	Chambers
	Flavor Development Panel	Parrish
	Richmond Panel	Heretick

2021385612

STRATEGIC GOAL #2

Merit KS for Hong Kong

Objective : To introduce Merit KS FTB in the Kong Kong market during the third quarter of 1993.

Explanatory Introduction:

Kent represents more than 10% of sales in Hong Kong. A Merit KS product with a single digit tar delivery, that would appeal to Kent smokers, has been a development objective of PM Asia for several years.

Strategy : Conduct flavor work, blend work, and prototype production during 1992 to anticipate this possible introduction for 1993.

Tactics and Timetable:

Development work should begin in the 2nd Qtr., 1992 with consumer panel evaluation during early 1993.

Prototype production for flavor development - I	- Apr. '92
Flavor development - Phase I	- June '92
Prototype production - Phase I	- July '92
Internal subjective/analytical evaluations	- Aug. '92
Prototype production for flavor development - II	- Sept. '92
Flavor development - Phase II	- Nov. '92
Prototype production - Phase II	- Dec. '92
Internal subjective/analytical evaluations	- Jan. '93
HKCP test recommendations	- Jan. '93
Possible HKCP test production/analytical/subjectives	- TBD

Resources :	Prototype Production	Semiworks
	Flavor development	Parrish
	Analytical Evaluation	Chambers
	Flavor development panel	Parrish
	Consumer Panel	Matthews
	Richmond Panel	Heretick
	Specifications	Easley

2021385613

STRATEGIC GOAL #2

Existing Product Support/Packaging Revisions

- Objective :** To develop packaging revisions to anticipate international consumer trends and help provide a marketing advantage.
- Strategy :** The following is a listing of 1992 planned packaging revisions which have been outlined in the US Export Product Plan for 1992-1994:

<u>Country</u>	<u>Brand</u>	<u>Launch Date</u>
Taiwan Duty Free	Parliament 100's FTB Graphics Change	2/15/92
Taiwan Domestic	Va. Slims Lights 100's FTB Menthol	7/15/92
Duty Free Sales USA	Va. Slims Lights 100's FTB	3/1/92
	Va. Slims Superslims 100's FTB	3/1/92
	Va. Slims Ultra Light 100's FTB	3/1/92
	Va. Slims 100's Menthol S/P	3/1/92
	Va. Slims 120's FTB	3/1/92
	Va. Slims 120's FTB Menthol	3/1/92
	Marlboro Lights KS FTB Jumbo Carton	3/1/92
	Va. Slims Lights 100's FTB Menthol	3/1/92
	Va. Slims Superslims 100's FTB Men.	3/1/92
	Va. Slims Ultra Lights 100's FTB Men.	3/1/92

- Timetable :** Packaging changes will be conducted in a manner in which obsolescence can be minimized and to accommodate the proposed launch dates.

Existing Product Support/Health Warning Requirement

- Objective :** To monitor the addition of the US Health warning notice to all export packs that do not presently carry any other country's health warning.
- Strategy :** There are 184 export packings affected. A random rotation of the four US warning notices will be used. Printed materials will be converted as each item is used up to avoid as much obsolescence as possible.
- Timetable :** Preparations began in January to implement this program with target phase-in beginning April 1, 1992 and with completion slated for the end of 1992.

2021385614

STRATEGIC GOAL #3

Product Technology/Consumer Research

Objective : Conduct PMI consumer tests for Taiwan to maintain and/or enhance the subjective, analytical and physical performance of existing products in the marketplace.

Strategy : Five PMI tests have been tentatively planned for Taiwan during 1992. These tests are:

<u>Brand</u>	<u>Fieldwork (tentative)</u>
L&M FF Charcoal vs. non-charcoal	Feb. '92
L&M (11mg) Charcoal vs. non-charcoal	Feb. '92
VSLM vs. YSL Menthol	Feb. '92
Parl. KS vs. Mild Seven Light	March '92
Parl. KS vs. Marlboro Lights	March '92

Tactics and Timetable:

After Market Management has decided on tests and the schedules are in place, these tests will be produced and shipped to meet the appropriate fieldwork dates.

Product Technology/Marlboro Monitors

Objective : Conduct consumer tests in Hong Kong with Marlboro versus competitor's cigarettes to monitor the quality and consumer preference of our brands.

Strategy : Two Marlboro tests are proposed for PMI testing in 1992. These tests are:

Marlboro Red vs. Winston Red - Aug. '92
Marlboro Lights vs. Kent - Aug. '92

Tactics and Timetable:

These tests will be coordinated and shipped in time to meet the established fieldwork dates.

2021385615

STRATEGIC GOAL #2

Lark Combining Wrap

Objective : Reduce ventilation variability and increase potential for higher mean ventilation by replacing current mechanically perforated combining wrap with an inherently porous wrap on Lark products. A combining wrap supplied by one vendor with these properties is to be specified by 1st quarter, 1992.

Explanatory Introduction:

Mechanically perforated combining wraps have two short-comings; the variation in product ventilation and an inability to achieve higher mean levels required in lower tar products. Inherently porous combining wraps positively address these areas of concern.

Strategy : Models from two vendors are under evaluation. Kimberly-Clark has two paper porosities with their "dot matrix" application and Ecusta has one paper with the diagonal hole pattern. Each of these vendors has shown their product improves mean ventilation and reduces ventilation variability. However, because the papers are unlike that currently used, challenges remain in successfully combining a filter and tipping a cigarette to the quality level of the control.

Tactics and Timetable:

Factory trial	January, 1992
Analytical smoking	January, 1992
Richmond Panel approval	February, 1992
QE evaluation of filters and cigarettes	February, 1992
2nd factory trial on recommended refinements	February, 1992
Vendor selection	March, 1992
Product specification w/porous combining wrap on Lark Super Lights	March, 1992
Expansion to all Lark products	June, 1992

Resources :	R&D Export Product Development	R. Lambert
	R&D Filter Development	D. Laslie/K. Newman
	Manufacturing Services	C. Jackson/E. Weston
	Quality Engineering	J. Calloway
	R&D Semiworks	J. Warren

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Resources : (cont'd.)

Quality Assurance

Purchasing

R&D Cigarette Information

R&D Product Evaluation

R&D Flavor Technology

V. Bell

B. Johnson

L. Chambers

C. Matthews

K. Parrish

2021385617

STRATEGIC GOAL 2

Carbon Consolidation - Coal Based

Objective : Eliminate iron and zinc impregnants in SCCW carbon which is used in Lark plug space plug filter products by the 1st quarter, 1992.

Explanatory Introduction:

Due to the introduction of ventilation in our products, iron and zinc salt impregnation is no longer needed to reduce specific gas phase components in smoke. Elimination of these impregnants will also result in a projected annual cost savings of \$800,000. Impregnant removal will align this carbon for future consolidation of all carbon filter products to one specification (PM Specification coconut based carbon).

Strategy : Consumer testing in Japan and internal testing have shown no subjective difference between Lark products with or without the impregnants in the carbon. The major obstacle in qualifying the non impregnated carbon has been the observation of increased dust generation at the filter combiner. After making these concerns known to Calgon, adjustments have been made in their processing to remedy this dusting.

Tactics and Timetable:

Carbon analysis	April, 1990
Model production	April, 1990
Analytical smoking	April, 1990
Richmond Panel approval	April, 1990
Danchi Panel consumer testing	May & October, 1990
Short term trial (10 drums)	November, 1991
Long term trial (60 drums)	January, 1992
Extended trial (160 drums)	February, 1992
Product specification & implementation	March, 1992
Consumer testing of one carbon specification	December, 1992

Resources :	R&D Export Product Development	R. Lambert
	R&D Filter Development	A. Finley
	Manufacturing Services	C. Jackson/J. Horne
	Quality Assurance	V. Bell
	Purchasing	B. Johnson
	R&D Cigarette Information	L. Chambers
	R&D Product Evaluation	C. Matthews

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Resources : (cont'd.)

Manufacturing
R&D Semiworks
R&D Flavor Technology

M. Brown/W. Roarke
J. Warren
K. Parrish

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STRATEGIC GOAL 2

Carbon Consolidation - Coconut Based

Objective: : Establish one PM specification for coconut based carbon by June, 1992. Longer term, one specification is desired for all carbon filter applications.

Explanatory Introduction:

Two different coconut carbon specifications currently exist for dual filter manufacturing. One of these specifications will be eliminated but vendor volume mix, currently in place, will be unaffected.

Strategy : The current specification for Pica RC 328 has been slightly modified, resulting in a PM specification, which is the desired coconut carbon for consolidation. Smaller volume brands which used Calgon MF2C (Lark Deluxe, Multifilter, Virginia Slims 100 for Japan) have been changed to the desired specification based upon internal subjective evaluation. Because of the significant volumes, Parliament 100 has undergone three Danchi panel evaluations of the PM specification carbon. POL testing of a Parliament 100 will take place during March-April, 1992.

Tactics and Timetable:

Carbon analysis	September, 1991
Analytical smoking	October, 1991
Richmond Panel approval	October, 1991
Danchi Panel consumer testing	November, 1991/February, 1992
POL consumer testing	March-April, 1992
Product specification & implementation	June, 1992

Resources :	R&D Export Product Development	R. Lambert
	R&D Domestic Product Development	D. Atkinson
	R&D Filter Development Group	A. Finley
	Manufacturing Services	C. Jackson/A. Utz
	R&D Semiworks	J. Warren
	Quality Assurance	M. S. Schreck
	Purchasing	B. Johnson
	Manufacturing	R. Sauls
	R&D Product Evaluation	C. Matthews
	R&D Flavor Technology	K. Parrish
	R&D Cigarette Information	L. Chambers

2021385620

STRATEGIC GOAL 2

Lark Family Tar Reduction

Objective : Position the Lark family of products so they will benefit from the downward trend of tar level observed in the Japanese marketplace.

Explanatory Introduction:

Reduced tar Lark products are being developed and will be implemented in order to improve ratings and sales among mainstream Japanese smoker groups, while not alienating current Lark family smokers.

Strategy : The following is a listing of Lark family current and proposed tar levels:

Lark FF KS	15-----14
Lark FF 100's	15-----14
Lark Milds KS	11-----10
Lark Milds 100's	12-----10
Lark Super Lights	8---7---6

This reduction program has been requested by PMKK and will be implemented as soon as possible, such that all products arriving in Japan in May, 1992 will be the reduced tar versions.

Tactics and Timetable:

Lark Super Lights 7mg	January, 1992
Factory trials	February, 1992
Analytical smoking	February, 1992
Subjective smoking	February, 1992
Specification issue and implementation for Lark KS, Lark Milds 100, & Lark 100	February, 1992
Specification issue for Lark Milds and Lark Super Lights	March, 1992
All products in port	May, 1992
All products in retail	July, 1992

Resources :	R&D Export Product Development	R. Lambert
	Manufacturing Services	K. Thompson
	Quality Assurance	V. Bell/D. Taylor
	Quality Engineering	J. Calloway

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Resources : (cont'd.)

Manufacturing
R&D Cigarette Information
R&D Product Evaluation
R&D Flavor Technology

M. Brown/J. Glenn/K. Parrish
L. Chambers
C. Matthews
K. Parrish

2021385622

STRATEGIC GOAL 2

Lark Packaging

Objective : The Lark product line will undergo a graphics revision which is to be completed by July, 1992.

Explanatory Introduction:

Along with proposed printed tar and nicotine changes, graphics for all Lark packaging will be revised.

Strategy : The graphics change will begin in April, 1992 and totally implemented by July, 1992. This effort will be managed in conjunction with the tar reduction program. Each of these changes is intended to improve Lark sales in Japan which have recently been stagnant.

Tactics and Timetables:

Begin implementation	April, 1992
Graphics revision completed	July, 1992

Resources :	R&D Export Product Development	R. Lambert
	Purchasing	M. Pollio
	Production Planning	W. Isbell
	Manufacturing Services	R. Street

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STRATEGIC GOAL 2

Marlboro LS to KS FTB Conversion

Objective : Existing Marlboro FF products in 80mm LS FTB are being converted to 83 mm KS FTB worldwide. All new to market introductions of this product line will be in the 83mmKS FTB format. Specifications will be in effect for all regions (Asia and EEMA) by June, 1992.

Explanatory Introduction:

All Marlboro FF Box packagings will be in the 83 mm KS format. The 80mm FTB box will no longer be produced for the Asia or EEMA regions.

Strategy : Issue of specifications began in 1991 for the Asia region. Specifications will be issued for EEMA by June, 1992. In most cases, the product is the standard specification. Separate specifications are issued in instances of tar limitations or smoking methodologies other than FTC.

Tactics and Timetables:

Asia region specifications	January, 1992
EEMA region	June, 1992

Resources :	R&D Export Product Development	R. Lambert
	Purchasing	B. Bjorkholm
	Manufacturing Services	J. Ellis
	Production Planning	W. Isbell

2021385624

STRATEGIC GOAL 2

Lark Line Extension

Objective : Position a Lark family product between existing packagings which will have appeal to the mainstream Japanese consumer. Also develop a plug space plug product in the 4 mg tar category.

Explanatory Introduction:

Recent product testing in Japan has shown the Japanese Marlboro product may be the appropriate direction for attracting new smokers in that market (Mild Seven/Mild Seven Lights).

Strategy : Models have been made at 10, 8, and 6mg TIOJ levels with Lark and U. S. Marlboro flavors on a "Marlboro Japan-like" blend. All models use the Lark plug space plug filter system. The 4 mg product is under development. Purchased filters may be required if plug space plug is the desired system.

Tactics and Timetable:

Prototype design 10-6 MG ONLY	January, 1992
Model production	January, 1992
Prototype refinement	February, 1992
Model production	February, 1992
Analytical/subjective evaluations	March, 1992
Danchi Panel	March, 1992
Test results & recommendation	May, 1992
Prototype design 4 MG ONLY	February, 1992
Filter procurement	March, 1992
Model production	April, 1992
Analytical/subjective	April, 1992
Model recommendation	May, 1992

Resources :	Export Product Development	R. Lambert
	Flavor Technology	K. Parrish
	Leaf	C. Brumberg
	R&D Semiworks	J. Warren
	R&D Product Evaluation	C. Matthews
	R&D Cigarette Information	L. Chambers
	Purchasing	M. Pollio

2021385625

STRATEGIC GOAL 2

PM Engineering High Speed Combiner

Objective : PM Engineering is planning to build a plug space plug combiner which will more than double current machine speeds. Testing of this prototype machine is to take place this year.

Explanatory Introduction:

In order to increase Lark filter combining capacity, PM Engineering will begin evaluation of high speed combiners.

Strategy : Lines of communication have been established with Engineering to make them aware of product changes which may impact combiner requirements. Product Development will support Engineering efforts through facilitating the development of high-speed machinery which produces filters that are analytically and subjectively equivalent to the existing product.

Tactics and Timetables:

Engineering machine development	June, 1992
Combiner prototype available	December, 1992

Resources :	R&D Export Product Development	R. Lambert
	Engineering	M. Garthaffner
	Manufacturing Services	K. Thompson

2021385626

STRATEGIC GOAL 2

Optimization of Parliament Filter Design

Objective : Optimize filtration efficiency in Parliament dual filter products by December, 1992.

Explanatory Introduction:

Parliament filter design should be optimized to provide for more efficient tar and nicotine removal. As part of this optimization process, attention should be paid to areas where filter component and filter tow consolidation might be appropriate.

Strategy : Parliament filters will be analyzed to determine how filtration efficiencies may be maximized. All products will be modeled with the inner component being the more efficient. This will allow for less reliance on higher ventilation which is difficult to obtain with current generation Max S' lasers.

Tactics and Timetables:

Model recommendations	May, 1992
Factory trials	June, 1992
Analytical evaluations	June, 1992
Subjective evaluations	June, 1992
Phase II factory trials	July, 1992
Analytical evaluations	August, 1992
Subjective evaluations	August, 1992
Final recommendations	October, 1990

Resources :	Export Product Development	R. Lambert/D. Sealey
	Manufacturing Services	C. Jackson
	R&D Cigarette Information	L. Chambers
	Flavor Technology	K. Parrish
	Purchasing	B. Johnson
	Manufacturing	R. Sauls

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STRATEGIC GOAL 2

Tar Reduction L&M Milds

Objective : Reduce the tar from 11 to 10 mg TIOJ on the L&M Milds product.

Explanatory Introduction:

Based upon the decline of the Japanese sales weighted tar average this product will be placed in the 10 mg tar category.

Strategy : Position this product at a lower tar target which is reflective of the lower tar expectations of the Japanese market. This tar reduction will be effected by increasing filtration efficiency.

Tactics and Timetables:

Model making in Semiworks	February, 1992
Analytical/subjective evaluations	March, 1992
Factory trial	March, 1992
Specification issue	April, 1992

Resources :	Export Product Development	R. Lambert
	R&D Cigarette Information	L. Chambers
	Flavor Technology	K. Parrish
	Manufacturing Services	E. Weston
	R&D Semiworks	J. Warren

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STRATEGIC GOAL 2

PM Super Lights KS & 100 Tar Reduction:

Objective : Reduce tar from 8 to 7 mg TIOJ on the PM Super Lights KS and 100 mm products.

Explanatory Introduction:

Reposition brand family to reflect the decline of the Japanese sales weighted tar average.

Strategy : Models have been produced for the KS product. Initial modelling has taken place to begin tar reductions for the 100mm product.

Tactics and Timetables:

Models for 7mg KS product	December, 1991
Prototypes for 100's product	February, 1992
Analytical/subjective work	March, 1992
Discussions with FIL if filter work needed	March, 1992
Factory trial	March, 1992
Specification issue	April, 1992

Resources :	Export Product Development	R. Lambert
	R&D Filter Development	K. Newman
	R&D Semiworks	J. Warren
	Manufacturing Services	E. Weston
	R&D Cigarette Information	L. Chambers
	Flavor Technology	K. Parrish

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STRATEGIC GOAL 2

Lotus/Ambrosia

Objective : Introduce products to the Japanese market which exhibit 70% sidestream reduction versus Mild Seven. Products may also be characterized as having a distinctive or neutral odor.

Explanatory Introduction:

To be prepared for consumer demand, products will continue to be developed which exhibit reduced sidestream characteristics along with additives which have either neutral or distinctive odor.

Strategy : Consumer testing has been conducted in Japan on reduced sidestream papers. Model development continues using latest generation of MAGIC binary and ternary papers. These papers are designed to address some of the subjective shortcomings associated with magnesium hydroxide and other higher basis weight sheets. Studies have been conducted at Peryam & Kroll to characterize sidestream from Japanese products.

Tactics and Timetables:

Danchi panel (Magnesium hydroxide papers)	February, 1990
Peryam & Kroll studies of Japanese brands	February, 1992
Models with MAGIC papers	May, 1991
Projected introduction in Japan	1993

Resources :	Export Product Development	R. Lambert
	R&D Paper Development	G. Bokelman/S. Tafur
	R&D Flavor Development	K. Parrish
	R&D Semiworks	J. Warren
	R&D Cigarette Information	L. Chambers
	R&D Domestic Product Development	D. Newman
	R&D Product Evaluation	C. Matthews

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STRATEGIC GOAL 3

Va. Slims 6.0mg product for Korea

Objective : Develop a Va. Slims 6.0mg product for the Korean marketplace.

Explanatory Introduction:

Models have been produced @ 8.0mg for the Korean product. 24.8 & 23.0 circumference cigarettes were generated incorporating both B&H and B&H Deluxe U/L fillers. Screening by Flavor Dev. & Prod. Dev. felt that subjectively the 23.0 circumference cigarette was preferred.

Strategy : Models to be produced at 24.8, 24.0, and 23.0 circumferences. Tar levels have been specified at 9.0mg using A0400 blend. 6.0mg models were also specified utilizing the 1100 blend. Internal screening will determine which product should be used in SCP testing, which will incorporate the imported YSL product.

Tactics and Timetable:

CPC Issued	
Models	November, 1991
Blend/Flavors (Flavor Dev.)	November, 1991
Analyticals (C.I.)	January, 1992
Subjectives (Flavor Dev.)	January, 1992
Consumer Testing - Additional models will be necessary for a tar reduction to 6.0 mg.	
PED Results	May, 1992
Factory Trial	June, 1992
Analyticals (C.I.)	June, 1992
Specifications Issued	July, 1992
New Product Mfg.	September, 1992
Analyticals (C.I.)	September, 1992
Subjectives (Flavor Dev.)	September, 1992
Product Release	September, 1992
Product Launch	October, 1992

Resources ::

- Flavor Development	Parrish
- Product Development	Sealey
- Semiworks	Hoskin
- Cigarette Testing	Chambers
- PED	Matthews
- Richmond Panel	Heretick
- Operations Services	Sweeney
- Manufacture Location	

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STRATEGIC GOAL 2

100mm 3.0mg product for the Korean Market

Objective : Develop a 100mm 3.0mg product for the Korean marketplace.

Explanatory Introduction:

Utilizing a high efficiency filtration systems (CA/Paper, CA, CA/Carbon on Paper) in conjunction with the Ultima filler, generate models for SCP testing to assess consumer acceptability.

Strategy : Determine from consumer testing if product adequately meets or exceeds Expo's 100's liking score evaluations. Recommend designated product for 3rd Qtr. launch in Korea.

Tactics and Timetable:

CPC Issued	
Models	January 31, 1992
Blend/Flavors (Flavor Dev.)	February, 1992
Analyticals (C.I.)	March, 1992
Subjectives (Flavor Dev.)	March, 1992
Consumer Testing	May, 1992
PED Results	July, 1992
Factory Trial	
Analyticals (C.I.)	August, 1992
Subjectives (Flavor Dev.)	August, 1992
Specifications Issued	August, 1992
New Product Mfg.	September, 1992
Analyticals (C.I.)	September, 1992
Subjectives (Flavor Dev.)	September, 1992
Product Release	September, 1992
Product Launch	October, 1992

Resources :	- Semiworks	Hoskin
	- PED	Matthews
	- Filter Development	Laslie
	- Product Development	Sealey
	- Operations Services	Utz, Weston
	- Cigarette Testing	Chambers
	- Q.A.	Payne
	- Mfg. Location	
	- Cabarrus Primary	
	- FIL U.K.	Dobbins

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STRATEGIC GOAL 3

Parliament Ultra Lights

Objective : Design 6.0mg products with recessed filter for the Korean marketplace.

Explanatory Introduction:

Initiate models with ventilation values in excess of 50%. Blend development may be required for positive subjective response.

Strategy : By use of 250 watt Hauni on line laser, generate recessed Parliament Ultra Light products with a tar value less than 7mg. Because of high ventilation subjective evaluations, it may be necessary to incorporate some blend modifications.

Tactics and Timetable:

CPC Issued	
Models	1st Qtr., 1992
Blend/Flavors (Flavor Dev.)	1st Qtr., 1992
Analyticals (C.I.)	1st Qtr., 1992
Subjectives (Flavor Dev.)	1st Qtr., 1992
Consumer Testing	2nd Qtr., 1992
PED Results	June, 1992
Factory Trial	July, 1992
Analyticals (C.I.)	August, 1992
Subjectives (Flavor Dev.)	August, 1992
Specifications Issued	August, 1992
New Product Mfg.	September, 1992
Analyticals (C.I.)	September, 1992
Subjectives (Flavor Dev.)	September, 1992
Product Release	September, 1992
Product Launch	October, 1992

Resources :

- Stockton Street	Atkins
- Semiworks	Hoskin
- Operations Services	McCarty
- Product Development (International)	Sealey
- Cigarette Testing	Chambers
- Richmond Panel	Heretick
- Flavor Development	Garrett

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STRATEGIC GOAL 3

Softer Parliament Lights KS for Korea

Objective : Determine if the current Parliament blend can be modified to produce a "softer" subjective response for both the Parliament Lts. KS SP and FTB.

Explanatory Introduction:

Determine by internal screening if the "softer" response can be obtained by RI technology flavor development can better meet the objective. Once candidate has been designated, initiate consumer testing for acceptability.

Strategy : Present products have not met projected sales objectives and these products now have been re-specified using the A0500 blend. Using internal screening determine if a "softer" product by blend/flavor changes can improve this product to meet projected sales expectations.

Tactics and Timetable:

CPC Issued	2nd Qtr., 1991
Models	2nd Qtr., 1991
Blend/Flavors (Flavor Dev.)	2nd Qtr., 1991
Analyticals (C.I.)	2nd Qtr., 1991
Subjectives (Flavor Dev.)	2nd Qtr., 1991
Models	2nd Qtr., 1992
Analyticals	2nd Qtr., 1992
Flavor Development-Subjectives	2nd Qtr., 1992

Resources :	- Flavor Dev. International	Garrett
	- Stockton Street Facilities	Atkins
	- Semiworks/Makepack/Primary	Hoskin
	- Cigarette Testing Services	Chambers
	- Operations Services	Jackson
	- PED	Matthews
	- Richmond Panel	Heretick

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STRATEGIC GOAL 2

Marlboro Lights KS SP/FTB Korea - Tar Reduction

Objective : Reduce current 9.0mg products to 7.0mg for a "softer" product for the Korean market.

Explanatory Introduction:

Utilizing the A012 Marlboro blend, design products with increased puff count and a 2.0mg tar reduction on both the FTB & SP products. (Same as Marlboro Red)

Strategy : Take existing product and reduce tar levels by 2.0mg to 7.0mg FTC. Incorporate a higher puff count and lower the current total RTD levels to products currently in the Korean marketplace. Cigarette tipping color and packaging will remain the same. Marketing concepts of "Lower Tar" to be used for product launch, currently planned for May '92.

Tactics and Timetable:

CPC Issued	January, 1992
Models	2nd Qtr., 1991
Blend/Flavors (Flavor Dev.)	A012 Okay per Richmond Panel
Analyticals (C.I.)	3rd Qtr., 1991
Subjectives (Flavor Dev.)	3rd Qtr., 1991
Consumer Testing	Complete
Factory Trial	2/12/92
Analyticals (C.I.)	2/18/92
Subjectives (Flavor Dev.)	2/18/92
Specifications Issued	2/19/92
New Product Mfg.	2/25/92
Analyticals (C.I.)	2/92
Subjectives (Flavor Dev.)	2/92
Product Release	3/92
Product Launch	5/92

Resources :

- PED	Matthews
- Semiworks	Hoskin
- C.I. Services	Chambers
- Operations Services	Sweeney
- Product Development	Sealey
- Richmond Panel	Heretick
- Flavor Development	Garrett
- Q.A.	Payne

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STRATEGIC GOAL 3

Parliament Inner Charcoal Filter Design

Objective : Redesign the current charcoal component filter system by utilizing a more efficient tow to replace the current FT-555.

Explanatory Introduction:

The inner tow item (FT-555) will be replaced to a more efficient tow item, while maintaining current subjective and analytical values.

Strategy : Utilizing a current tow item (3.9/35,000) generate inner charcoal components to be applicable to current subjective and analytical values associated with the Parliament products. Modifications to outer component may be necessary to maintain product integrity. This modification will incorporate the use of Pica RC 328 charcoal.

Tactics and Timetable:

CPC Issued	
Models	In Progress
Blend/Flavors (Flavor Dev.)	N/A
Analyticals (C.I.)	April, 1992
Subjectives (Flavor Dev.)	April, 1992
Consumer Testing	April, 1992
PED Results	May, 1992
Analyticals (C.I.)	May, 1992
Subjectives (Flavor Dev.)	May, 1992
Specifications Issued	June, 1992
New Product Mfg.	July, 1992
Analyticals (C.I.)	July, 1992
Subjectives (Flavor Dev.)	July, 1992
Product Release	July, 1992
Product Launch	July, 1992

Resources :

- Product Development (International)	Lambert, Sealey
- Operations Services	Jackson
- Cigarette Testing	Chambers
- Richmond Panel	Heretick
- Stockton Street Facilities	Atkins
- Semiworks Facilities	Hoskin

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STRATEGIC GOAL 2

Marlboro KS SP/FTB Korea - Tar Reduction

Objective : Reduce current 13.5mg products to 12.0mg for the Korean marketplace.

Explanatory Introduction:

Utilizing current Marlboro blend, reduce tar levels by 1.5mg by cigarette design for both the FTB & SP products. This tar reduction is intended to foster the growth of Marlboro Red in Korea, through bringing the brand family closer to the sales weighted tar average.

Tactics and Timetable:

CPC Issued	January, 1992
Models	Completed 3rd Qtr., 1991
Blend/Flavors (Flavor Dev.)	Completed 3rd Qtr., 1991
Analyticals (C.I.)	Completed 3rd Qtr., 1991
Subjectives (Flavor Dev.)	Completed 3rd Qtr., 1991
Factory Trial	2/12/92
Analyticals (C.I.)	2/18/92
Subjectives (Flavor Dev.)	2/18/92
Specifications Issued	2/19/92
New Product Mfg.	2/25/92
Analytical (C.I.)	2/92
Subjectives (Flavor Dev.)	2/92
Product Release	3/92
Product Launch	5/92

Resources :	- PED	Matthews
	- Semiworks	Hoskin
	- C.I. Services	Chambers
	- Flavor Development	Garrett
	- Product Development	Sealey
	- Richmond Panel	Heretick
	- Operations Services	Sweeney
	- Q.A.	Payne

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STRATEGIC GOAL 2

Merit Lights KS SP for Korea

Objective : Product a 6.0mg Merit Lights KS SP for the Korean market.

Explanatory Introduction:

Currently the 6.0mg standard Japanese product in product testing will be evaluated. Additional development of a softer response product for consumer product testing will include:

- Merit Lts. increased puff count "softer"
- Blend change for "softer" response (Ex. PM Lights)
- Ring Models (PSP filter system)

Strategy : Blend development will be necessary to determine if current PMSL blend is the best candidate for this product. Incorporated into this design will be a product which has a puff count value greater than 7.5. Additional products will also be produced with the Ring A+ flavor system and the PSP filtration system.

Tactics and Timetable:

CPC Issued	November, 1991
Models	Completed December, 1991
Blend/Flavors (Flavor Dev.)	Completed December, 1991
Analyticals (C.I.)	Completed January, 1991
Subjectives (Flavor Dev.)	Completed January, 1991
Consumer Testing	In Progress
PED Results	March, 1992
Factory Trial	Early April
Analyticals (C.I.)	April, 1992
Subjectives (Flavor Dev.)	April, 1992
Specifications Issued	April, 1992
New Product Mfg.	April, 1992
Analyticals (C.I.)	April, 1992
Subjectives (Flavor Dev.)	April, 1992
Product Release	April, 1992
Product Launch	April, 1992

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Resources	:	- Product Development	Sealey
		- PED	Matthews
		- Purchasing	Jeanrenaud, Cline
		- Operations Services	McCarty
		- Mfg. Location (undetermined)	
		- Cigarette Testing	Matthews
		- Q.A.	Payne
		- Leaf	Scott
		- Flavor Development	Parrish

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STRATEGIC GOAL 2

Marlboro Menthol 80mm FTB - 10's - Singapore

Objective : Develop a 15.0mg UK smoking method product 80mm in length with mentholated foil.

Explanatory Introduction:

Produce initial order of 3.5 million with same subjective and analytical characteristics of the current 83mm 20's product.

Strategy :

Tactics and Timetable:

Consumer Testing - None	
CPC Issued	September, 1991
Factory Trial	December 9, 1991
	January 9, 1992
Analyticals	January 23, 1992
Subjectives	January 23, 1992
Specifications Issued	January 28, 1992
New Product Start-up	February 3, 1992
Product Release (Subj. & Analy)	February 19, 1992
Product Launch	Mid February, 1992

Resources :	- Purchasing	Parkerson, Cline
	- Operations Services	McCarty
	- Cigarette Testing	Chambers
	- Q.A.	Payne
	- Semiworks	Inge
	- Product Development	Sealey
	- Richmond Panel	Heretick
	- Stockton Street Facility	Atkins
	- Louisville Primary	Block
	- Flavor Development	Parrish

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STRATEGIC GOAL 3

Marlboro Lights 100's FTB - Regular - Singapore

Objective : Develop 100mm FTB product incorporating A012 filler. Smoking by UK method.

Explanatory Introduction:

Generate a 100mm product for the Singapore market with subjective and analytical values associated with the standard 100mm exported Marlboro 100's FTB Regular Product.

Strategy : Take existing standard US export product and incorporated tropical filler pack OV specifications.

Tactics and Timetable:

Consumer Testing - None	
CPC Issued	January, 1992
Factory Trial	May, 1992
Analyticals	May, 1992
Subjectives	May, 1992
Specifications Issued	May, 1992
New Product Start-up	June, 1992
Product Launch	July, 1992

Resources :	- Operations Services	McCarty, Haywood
	- Mfg. Facility	
	- Cigarette Testing	Chambers
	- Richmond Panel	Heretick
	- Product Development	Sealey

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STRATEGIC GOAL NUMBER 2

Project 41

Objective:

Develop 1.0 and 4.0mg TIOJ tar products which will achieve superiority in liking over Frontier and Frontier Lights among Caster, Caster Mild, Mild Seven Lights, Mild Seven Super Lights, and Cabin Super Mild smokers. The 4mg product should also be rated at parity with Merit Lights among Milds Seven Lights smokers. A product introduction for the 1.0mg tar product is scheduled for August, 1992.

Explanatory Introduction:

This project entails development of 1.0 and 4.0mg tar products using non-conventional, high efficiency carbon filters. Blend screening was done to finalize the most suitable blend.

Filter development has been the primary task. This has required interacting with external vendors for materials and filter production and coordination of efforts with the Filter Technology group. The objective is to select the filter design that demonstrates the best performance both analytically and subjectively. Analytical performance is measured in terms of filter efficiency and resulting tar delivery. Subjective performance is measured in terms of the smoker's response. Both internal and Danchi testing has been done to gain subjective information.

This project also involves extensive consumer testing using the Danchi panel.

Strategies:

Filter development

To date, five distinct filter configurations have been tested. The field was then narrowed to three designs: (1) Carbon web Paper Core Concentric, (2) FIL Carbon on paper and (3) Intertaba Triple filter. Prototypes have been made in Danchi quantities using all three filters. Subjective and analytical evaluation is complete and Danchi testing is scheduled.

Further development is in progress to optimize the carbon web PCC filter. This entails identifying a vendor capable of producing a carbon web having the necessary processing characteristics needed for successful conversion into a finished filter. These characteristics include sheet uniformity, acceptable carbon loading and retention, desired sheet basis weight and necessary tensile strength to withstand the corrugation process. The ability of the vendor to produce the carbon web in commercial quantities is also a major concern. Due to the time table associated with this project, the ability of the vendor to react quickly in terms of samples and subsequent mill runs is of paramount importance.

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Kimberly Clark was the supplier of the carbon web for carbon web PCC filters tested to date. They have been asked to reformulate their sheet to improve its performance in terms of the characteristics listed above. Ecusta has completed a mill run and will supply us with a carbon web for filter conversion. Several other paper companies have been identified and contacted as well. A deadline has been established with all vendors stipulating that response with a viable candidate is required by the end of February, 1992. When warranted, confidentiality agreements will be established with specific vendors to allow for detailed discussion of our needs. Plans are to produce filters as well as prototypes to evaluate the carbon webs.

Consumer Testing

The testing series consists of ten Danchi panel tests. To date, four tests have been conducted with results received for the first three. Models tested include control market place products as well as 1.0mg and 4.0mg prototypes.

Blend Screening

Blend screening is complete. Blend 244, the Bold Blend has been selected as the blend of choice for both the 1.0 and 4.0mg products. Cigarette design will be finalized after review of analytical results from the filter prototypes.

Tactics and Timetable:

- | | |
|--|----------------------|
| • Make 1.0mg prototypes w/three filter designs | January, 1992 |
| • Subjective/Analytical evaluation of prototypes | January, 1992 |
| • Production of prototypes for Danchi testing | January, 1992 |
| • Danchi testing of competitive products, 1.0mg prototypes, and 4.0mg prototypes | January-April, 1992 |
| • CPC Submission | February, 1992 |
| • Screening of potential carbon web suppliers | February, 1992 |
| • Evaluation of carbon webs
Filter and Prototype production
Subjective/Analytical Evaluation | February-March, 1992 |
| • Selection of carbon web supplier | March, 1992 |

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- | | |
|--------------------------------------|--------------|
| •Final product design decision | March, 1992 |
| •Order Filter/Materials from vendors | March, 1992 |
| •Factory Trial | April, 1992 |
| •Analytical Evaluation | April, 1992 |
| •Subjective Evaluation | April, 1992 |
| •Issuance of Specifications | May, 1992 |
| •Production Start-up | May, 1992 |
| •Product in Market | June, 1992 |
| •Product Launch | August, 1992 |

Resource Allocations:

Support requirements -

Filter Technology group

CTSD

Flavor Technology

Semiworks

K. Newman/D. Laslie

L. Chambers:

K. Parrish/J. Pflueger

J. Warren/D. Birdsong

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STRATEGIC GOAL NUMBER 2

Parliament Lights 100 FTB

Objective:

Reintroduction /National rollout of Parliament Lights 100 FTB in January 1992.

Explanatory Introduction:

This project involves the reintroduction and national distribution of this brand. Benefits are extended advertising and increased volume for the brand family .

Strategies:

Current specifications for this product are already issued. Production of necessary volumes of this product for shipment to Japan will be required. The product will then be distributed in Japan and sales volumes will be monitored during 1992.

Tactics and Timetable:

- | | |
|-----------------------|----------------|
| • Production of brand | November, 1991 |
| • Shipment of product | November, 1991 |
| • Product Relaunch | January, 1992 |

Resource Allocations:

Support requirements-	Operation Services	S. Haywood/J. Ellis
	Specifications Group	

Production Planning	W. Isbell
& Control	

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STRATEGIC GOAL NUMBER 2

Parliament Lights 100 SP

Objective:

Introduction of a line extension for the Parliament brand family. The introduction is scheduled for March, 1992.

Explanatory Introduction:

This will be an introduction of the SP version of Parliament Lights 100 FTB in Japan. Benefits of this introduction are increased advertising and volume for the Parliament brand family.

Strategies:

Current specifications will be generated for this product. Production of necessary volumes of this product for shipment to Japan will be required. The product will be distributed in Japan and sales volumes monitored during 1992.

Tactics and Timetable:

- | | |
|--------------------------------|----------------|
| • Issue specifications | January, 1992 |
| • Production of product | January, 1992 |
| • Shipment of product to Japan | February, 1992 |
| • National Introduction | March, 1992 |

Resource Allocations:

Support requirements-	Operation Services	S. Haywood/J. Ellis
	Specifications Group	
	Production Planning	W. Isbell
	& Control	
	QA	M. Daniels

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STRATEGIC GOAL NUMBER 3

Web Development

Objective:

Develop high efficiency filters with and without carbon that exceed filtration capabilities of currently available CA tow items. These filters will be used for low tar delivery products. Development will continue through the first quarter, 1992.

Explanatory Introduction:

Development of filters via coordination of effort with the Filter Technology group. Subjective and analytical evaluation of prototypes and consumer testing of prototypes will also be done. Benefits expected from this development include having alternative filter designs for high efficiency needs. Risks include a dependence on vendors for materials or production of filters and associated costs.

Strategies:

Computer Modeling

Computer modeling is complete. Required filter characteristics have been determined. Some future modeling may be done if significant filter design modifications are made.

Coordinate with Vendors

This is an ongoing process as samples are ordered, received and used for production of prototypes.

Production of Prototypes

This is an ongoing process as samples are ordered and received from the vendors.

Tactics and Timetables:

- | | |
|---|------------------------|
| • Development of suitable filtration media. | January-March, 1992 |
| • Production of prototypes | January-February, 1992 |
| • Evaluation of Filter Performance | January-February, 1992 |
| • Consumer Testing | February-March, 1992 |

Resource Allocations:

Support requirements-	Filter Technology	K.Newman/D. Laslie
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CTSD	L. Chambers
Flavor Technology	K. Parrish/J. Pflueger
Semiworks	J. Warren/D. Birdsong

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ACTIVITIES NOT INCLUDED IN STRATEGIC PLAN

Specification Consolidation

Parliament Casing Consolidation

Objective:

Coordinate the implementation of the recommended casing consolidation for Parliament brands. Implementation is to be effective as of factory start-up, January, 1992.

Explanatory Introduction:

This project serves to consolidate the filler used for all Parliament brands (domestic and export, charcoal and non-charcoal) with the exception of Parliament Lights KS SP and FTB for Korea. The pack O.V. for all Parliament brands will also be consolidated to 13.0% with the exception of Parliament 83mm FTB GCC @ 12.0% O.V.

Strategies:

Monitor Implementation

A memo was issued to Operations Services listing all Parliament brands affected by the casing consolidation. The memo indicated the effective date of 1/6/92. Discussions with production personnel and persons in Operations Services indicate no problems to date with the implementation.

Review Specifications of Exception Brands

Specifications for Parliament Lights KS SP and FTB for Korea and Parliament 83mm FTB GCC will be reviewed to determine the feasibility of including these brands in the consolidation.

Tactics and Timetable:

- | | |
|---|---------------|
| • Monitor Implementation | January, 1992 |
| • Review Specifications of Exception Brands | 1st Qtr, 1992 |
| • Elimination of Parliament Lts KS Korea cut filler | March, 1992 |

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ACTIVITIES NOT INCLUDED IN STRATEGIC PLAN

New Product Development

Parliament Ultra Lights

Objective:

Develop a Parliament line extension product in the 6-7mg TIOJ tar delivery range.

Explanatory Introduction:

Develop a lower delivery Parliament product utilizing a 250 watt on-line laser to achieve ventilation targets in excess of 60%.

Strategies:

Cigarette modeling and design

Preliminary modeling and design work has been done.

Prototype production

Production will begin following installation of the 250 watt laser in Semiworks.

Consumer Testing

Testing will follow production of prototypes.

Tactics and Timetable:

Cigarette modeling/design	February, 1992
Prototype production	1st Qtr, 1992
Subjective/Analytical Evaluation	1st Qtr, 1992
Danchi Testing	2nd Qtr, 1992
Finalize Specification	2nd Qtr, 1992

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STRATEGIC GOAL 1

Smoking Methodologies:

Objective:

Monitor the implementation of the new ISO method, methodology standardization/improvements in export markets. Initiate comparative smoking studies in export markets as required.

Explanatory Introduction:

The new ISO method has been developed to aid in standardizing smoking methodologies throughout the world. During the upcoming year, many markets in which P.M. operates will be implementing this method. In order to ensure that our product specifications and packaging materials are revised to conform with smoking methodology changes, the implementation plans in our export markets must be closely monitored.

Strategy:

Stay in contact with PM Asia, PM Europe R&D, and TTG personnel so that Export Product Development receives up-to-date information as export markets implement the new ISO methods, and standardize or improve smoking methodologies. Initiate specifications revisions for P.M. export products as these markets implements the new ISO method so that packaging materials and inhouse smoking methodologies can be converted to comply with new smoking methods and regulations. Review data generated from these markets and Philip Morris to ensure that consistent data is being generated. Initiate collaborative smoking studies through TTG as required to address inconsistencies in smoking data between Philip Morris and the appropriate export market(s).

Tactics and Timetable:

<u>Task</u>	<u>Complete</u>	<u>Resources</u>
• Asia/TTG Communications/Monitoring	Ongoing	Hickle, Henriksen, Bright
• Initiate Specifications Revisions	As required	Hickle, Export Product Dev., Technical Services, QA, Purchasing
• Data Review	Ongoing	Hickle, Laffoon, Bright
• Collaborative Studies	As required	Hickle, Henriksen, Bright

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Competitive Product Analysis:

Objective:

Monitor competitive products in export markets on a continuous basis through periodic analytical evaluations of existing brands, and analytical and subjective evaluations of new products introductions/product modifications.

Explanatory Introduction:

New products are constantly being introduced in our export markets by our competitors. To maintain our competitive edge, it is important to be aware of new product introductions, and, when possible, analytically and subjectively evaluate these products. The growth of these products should also be monitored as a part of the overall trend analyses for our export markets. Where new technology is incorporated in new market offerings, it should be thoroughly evaluated and monitored.

Strategy:

Provide support to CTSD by reviewing the Japan and All Asia CI Reports, and revising the market sampling plans as needed to ensure that the appropriate brands are being requested for monthly/annual analytical evaluations. Maintain contact with P.M.K.K. to ensure that new products introduced on the Japanese market are being received in Richmond for analytical and subjective evaluations. Update the "New Product Launch Sheet" information as received from PM Asia.

Tactics and Timetable:

<u>Task</u>	<u>Complete</u>	<u>Resources</u>
• Review Japan CI	Quarterly	Hickle, Laffoon
• Review All Asia CI	Biannually	Hickle, Laffoon
• Revise market sampling plan	As needed	Hickle, Laffoon
• Order Annual Japan CI samples	Monthly	Hickle, Nakamura
• Submit Japan New Products to CTSD	As received	Hickle, Nakamura
• Submission of New Products to Flavor Development by CTSD	As received	Laffoon, Deane
• Update "New Product Launch Sheet" Information	As received	Caltabiano, Smith, Hickle

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STRATEGIC GOAL 2

Marlboro 100 FTB Japan:

Objective:

To enhance the growth of the Marlboro family in the Japanese market by developing and introducing Marlboro 100 FTB in Japan on June 1, 1992.

Introductory Explanation:

The Marlboro brand family has increased approximately 21% SOM during the past year. Marlboro 100 SP was discontinued during September of 1990 due to poor market performance. Marlboro 100 FTB will be introduced in June, 1992 to enhance the current growth of the Marlboro family and to allow a continuance of television advertising for the Marlboro family of products. The box segment of the market has been growing over the last several years. J.T. has also offered P.M.K.K. two first priority months in sales promotion support (June and July) for this brand. These factors should contribute to a successful product launch.

Strategy:

Produce Marlboro 100 FTB prototypes in J.T.'s Odawara factory for evaluation in Richmond. Finalize specifications and provide them to J.T. to ensure that production start-up is not delayed. Monitor production start-up of Marlboro 100 FTB in J.T.'s Odawara factory and sample production for analytical and subjective evaluations in Richmond. Monitor the product on an ongoing basis to ensure product conformance to specifications. Make appropriate modifications to product specifications as needed.

Tactics and Timetable:

<u>Task</u>	<u>Complete</u>	<u>Resources</u>
• Prototype Production (Odawara)	November, 1991	Hickle, JT
• Issue Preliminary Specifications	December, 1991	Hickle
• Prototype Production 150ml tipping (Odawara)	January, 1992	JT
• Subjective/Analytical Evaluations	February, 1992	Hickle, Parrish, RPanel, LPanel
• Issue Final Specifications	February, 1992	Hickle
• Monitor Production Start-up	March, 1992	Hickle, Brumberg, JT, Cooper
• Subjective/Analytical Evaluations	March, 1992	Hickle, Brumberg, Parrish, RPanel, LPanel
• Market Introduction	June 1, 1992	PMKK, JT
• Continuous Product Monitoring	Ongoing	Hickle, Laffoon
• Product Modifications	As needed	Hickle, Brumberg

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Marlboro Japan DIET Development Program:

Objective:

To evaluate DIET inclusion in the Japan Marlboro family of products using DIET expanded Japanese tobacco grades in order to enhance subjective and analytical performance and control of these products. To produce a Japan Marlboro with DIET inclusion at J.T.'s Kanazawa factory which performs comparably to the current Japan Marlboro on Danchi panel testing. To develop a phase-in program for inclusion of DIET in the Japan Marlboro family of products.

Explanatory Introduction:

Currently, the Japan Marlboro is the only significant cigarette brand on the Japanese market without an expanded component included in the blend. Pressures to lower tar deliveries have been increasing in this market. The Japan Marlboro and Marlboro Lights are approaching the practical limitations of their blend and physical systems to lower delivery without compromising subjective performance. No acceptable expanded or improved blend component is available for use in the foreseeable future in Japan. This project will provide an acceptable burn control agent for the Japan Marlboro family. This program will permit future lowering of deliveries without extreme adjustments to construction and blend formulation, thus ensuring subjective continuity of the product. Additional programs to evaluate reduced tar Japan Marlboro products should be coordinated with this project. This project will require coordination of efforts with PM Australia, Japan Tobacco and PM Asia. Communications must be timely and efficient. If communications are delayed due to Mr. Cooper's absence from the PM Asia office during periods of travel, the timetable for this project will be negatively impacted.

Strategy:

Develop a program plan with Leaf Department which is acceptable to P.M. management. R&D, Leaf Department and P.M. Asia personnel meet with J.T. technical personnel and agree on a plan for investigating DIET inclusion in the Marlboro products produced by J.T. Conduct preliminary blend and cigarette prototype trials with Leaf Department in the U.S. in Semiworks using tobacco from J.T. and mimicking the physical design parameters as closely as possible. Initiate flavor development work if required. Subjectively and analytically evaluate prototype production. Review results of these trials with P.M. management and J.T. Arrange for shipment of Japanese tobacco to Australia for expansion. Monitor expansion with Leaf Department and evaluate finished expanded tobacco in Australia for release back to J.T. Conduct factory trials in J.T.'s Kanazawa factory of blends with DIET inclusion with Leaf Department. Produce Danchi test cigarettes during the factory trials. Review analytical and subjective results with P.M. management and J.T. personnel. Review Danchi testing results with P.M. management and make a recommendation regarding DIET inclusion. Submit Marlboro products with DIET inclusion for CPC approval if appropriate. Develop a phase-in plan with Leaf Department so that DIET inclusion negotiations could be initiated with J.T.

Tactics and Timetable:

<u>Task</u>	<u>Complete</u>	<u>Resources</u>
• Develop Program Plan	January, 1992	Hickle, Brumberg
• P.M. Management Approval of Plan	February, 1992	Smith, Heretick, Riggan, Myracle, Roper, Cooper
• Meet with J.T. to Agree on Plan	March, 1992	Hickle, Brumberg, JT, Cooper
• Order Tobacco from J.T.	March, 1992	Brumberg, JT
• Ocean Freight Tobacco to U.S.	April, 1992	JT
• Semiworks Trials		
• DIET expansion	May, 1992	Lum, Brumberg, Moogalian
• Analytical/Subjective Eval.	May, 1992	Brumberg, Moogalian, CTSD
• Primary trials	May, 1992	Romig, Birdsong, Brumberg, Hickle
• Filler Analytical	May, 1992	Romig, Brumberg, CTSD
• Make/Pack trials	June, 1992	Hickle, Brumberg, Birdsong, Inge, Hoskin
• Flavor Dev. if required	June, 1992	Parrish
• Analytical/Subjective Evaluations	June, 1992	Hickle, Brumberg, Parrish, RPanel, LPanel, CTSD
• P.M. Management Approval to Proceed	July, 1992	Houghton, Myracle, Heretick, Smith, Riggan, Roper, Webb, Cooper
• Consult with PM Australia	July, 1992	Brumberg, Hickle, Moogalian, Lum, Heath
• Review S/W Results with J.T.	July, 1992	Brumberg, Hickle, JT
• Consult with PM Australia	August, 1992	Brumberg, Hickle, Heath
• Factory Trial Specifications to J.T.	August, 1992	Hickle, Brumberg
• Expansion of Tobacco in Australia	September, 1992	Hickle, Brumberg, Heath, Moogalian, Lum
• Analytical/Subjective Eval. (PMAUS)	September, 1992	Hickle, Brumberg, Heath, Moogalian, Lum
• Ocean Freight DIET to Kanazawa	November, 1992	Heath
• Kanazawa Factory Trials	November, 1992	Hickle, Brumberg, JT
• Danchi Test Production - Kanazawa	November, 1992	Hickle, Brumberg, JT
• P.M. Analytical/Subjective Evaluations	December, 1992	Hickle, Brumberg, Parrish, CTSD, RPanel, LPanel
• Danchi Fieldwork	December, 1992	Matthews, Jones, PMKK
• Danchi Results	January, 1993	Matthews, Jones
• Review Results with P.M. Management	January, 1993	Matthews, Jones, Hickle, Brumberg, Heretick, Myracle, Smith, Riggan

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- P.M. Management Approval to Proceed January, 1993 Houghton, Myracle, Heretick,
Smith, Riggan, Roper, Webb,
Cooper
- CPC Submission February, 1993 Hickie, Henriksen
- Review Results with J.T. February, 1993 Hickie, Brumberg, Cooper
- Develop DIET Phase-in Program February, 1993 Brumberg, Hickie

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Japan Marlboro Factory Location Change:

Objective:

To monitor J.T.'s production transfer for Marlboro products from the Odawara factory to the Kanazawa factory to ensure that primary and make/pack equipment conform to P.M. requirements for Marlboro production. To conduct factory trials in Kanazawa and produce consumer tests during the transition period to ensure product consistency.

Introductory Explanation:

The production of Marlboro at J.T.'s Odawara factory has been approaching the maximum capacity available at this factory due to the recent growth of the Marlboro family on the Japan market. In order to accommodate future growth, production will be moved from the Odawara factory to the Kanazawa factory. This will be done in phases over a six month period of time. Factory trials and Danchi test production will be required for each of the Marlboro brands. Coverage will also be required for the production start-up of each brand in the Odawara factory. Communications with J.T. will be vital during this process. Mr. Cooper's absence from PM Asia due to travel requirements could negatively impact timely communications and exchange of vital information.

Strategy:

Visit the J.T. Kanazawa factory after primary modifications have been completed to ensure that these modifications conform to requirements outlined by P.M. personnel in August, 1991. Conduct a primary factory trial in Kanazawa upon completion of modifications. Conduct factory trials during the production transfer phase for each of the Marlboro family brands. Produce Danchi tests during the factory trials to ensure that the Kanazawa production is consistent with the Odawara factory production. Evaluate all products subjectively and analytically in Richmond. After P.M. approval of factory trial production, monitor each production start-up for each brand during the production transfer period. Conduct analytical and subjective evaluations of these products.

Tactics and Timetable:

<u>Task</u>	<u>Complete</u>	<u>Resources</u>
• Review Production Transfer Plan	March, 1992 March, 1992	Hickle, Brumberg, JT, Cooper
• Inspection of Kanazawa Primary Cooper, Tucker	July, 1992	Hickle, Brumberg, JT,
• Kanazawa Primary Processing Trial	July, 1992	Hickle, Brumberg, Tucker, JT
• Marlboro Lights KS Factory Trial (Kanazawa)		Hickle, Brumberg, JT
• Produce Marlboro Lights KS Danchi Test		Hickle, Brumberg, JT
• Odawara		
• Kanazawa		
• Analytical/Subjective Evaluations		Hickle, Brumberg, Parrish, CTSD, RPanel, LPanel

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- Marlboro Lts. Danchi Fieldwork
- Marlboro Lights KS Danchi Results
- Marlboro Lts KS Production Start-up (Kanazawa)
- Analytical/Subjective Evaluations
- Marlboro KS Factory Trial (Kanazawa)
- Produce Marlboro KS Danchi Test
 - Odawara
 - Kanazawa
- Analytical/Subjective Evaluations
- Marlboro Danchi Fieldwork
- Marlboro KS Danchi Results
- Marlboro KS Production Start-up (Kanazawa)
- Analytical/Subjective Evaluations
- Marlboro 100 Factory Trial (Kanazawa)
- Produce Marlboro 100 Danchi Test
 - Odawara
 - Kanazawa
- Analytical/Subjective Evaluations
- Marlboro 100 Danchi Fieldwork
- Marlboro 100 Danchi Results
- Marlboro 100 Production Start-up (Kanazawa)
- Analytical/Subjective Evaluations

Matthews, PMKK
 Matthews, Jones
 Hickle, Brumberg, JT

Hickle, Brumberg, Parrish,
 CTSD, RPanel, LPanel
 Hickle, Brumberg, JT
 Hickle, Brumberg, JT

Hickle, Brumberg, Parrish,
 CTSD, RPanel, LPanel
 Matthews, PMKK
 Matthews, Jones
 Hickle, Brumberg, JT

Hickle, Brumberg, Parrish,
 CTSD, RPanel, LPanel
 Hickle, Brumberg, JT
 Hickle, Brumberg, JT

Hickle, Brumberg, Parrish,
 CTSD, RPanel, LPanel
 Matthews, PMKK
 Matthews, Jones
 Hickle, Brumberg, JT

Hickle, Brumberg, Parrish,
 CTSD, RPanel, LPanel

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Japan Marlboro/Marlboro Lights Tar Reduction:

Objective:

To develop reduced tar Marlboro K.S. and Marlboro Lights K.S. prototypes for evaluation on Danchi testing.

Explanatory Introduction:

Downward trends in deliveries are being observed for the Japanese market. The purpose of this program is to evaluate Marlboro Red at 13mg TIOJ tar and Marlboro Lights at 9mg TIOJ tar. The targets for these products are currently 15mg and 11mg TIOJ tar, respectively. Efforts to achieve these tar reductions through physical construction, essentially ventilation, should be coordinated with the Japan Marlboro DIET development program. The two methods for achieving tar reduction (blend and ventilation) could then be evaluated together on the Danchi III panel.

Strategy:

Develop test specifications and conduct factory trials in Japan for reduced tar versions of Marlboro K.S. and Marlboro Lights K.S. These products will be subjectively and analytically evaluated in Richmond prior to Danchi panel testing. Review testing results and make a recommendation to P.M. management with respect to additional testing or product changes.

Tactics and Timetable:

<u>Task</u>	<u>Complete</u>	<u>Resources</u>
• Determine Timetable for Program		Hickle, Smith, Heretick, Myracle, Cooper
• Present Prototype Production Plan to J.T./Agree on Schedule		Hickle, JT
• Test Specifications to J.T.		Hickle
• Danchi Test Production in Japan		Hickle, JT
• Analytical/Subjective Evaluations		Hickle, Brumberg, Parrish, CTSD, RPanel, LPanel
• Danchi Fieldwork		Matthews, PMKK
• Danchi Test Results		Matthews, Jones
• Review/Recommendation to Management		Hickle, Brumberg, Matthews, Jones

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Japan Marlboro Mainstream Development Program (U.S.):

Objective:

To develop a mainstream Japanese blend and prototypes in the U.S. for evaluation on the Danchi panel with production Marlboro from Japan.

Explanatory Introduction:

The current Japan Marlboro has received excellent ratings on Danchi panel testing. The Leaf Department was asked to develop a blend, using components available in the U.S., which would subjectively perform comparably to the J.T. blend in a Marlboro Lights configuration on the Danchi panel. Future applications for this blend would then be determined.

Strategy:

Initial blend development work has been completed by the Leaf Department. Prototypes will be produced in Semiworks with this blend and U.S. Marlboro flavors using product design specifications similar to Japan Marlboro and Marlboro Lights K.S. PED has outlined a Danchi III testing program for Marlboro which includes two tests incorporating these prototypes. The first test includes Marlboro and Marlboro Lights K.S. at reduced tar which will be made in Japan after negotiations with J.T. The second test will include Marlboro K.S. and Marlboro Lights K.S. produced in the Kanazawa factory. The timetable for the transfer of these products from Odawara to Kanazawa has not yet been established.

Tactics and Timetable:

<u>Task</u>	<u>Complete</u>	<u>Resources</u>
• Initial Blend Development	January, 1992	Keatts, Brumberg
• Initial Blend Run - S/W	January, 1992	Romig, Parrish, Keatts, Brumberg, Birdsong
• Prototype Production - S/W	February, 1992	Hickle, Birdsong, Inge, Hoskin
• Analytical/Subjective Evaluations	February, 1992	Hickle, Keatts, Brumberg, Parrish, CTSD, LPanel
• Additional Blend/Flavor Dev.	TBD	Keatts, Brumberg, Parrish
• Danchi Test I Production - Reduced Tar (J.T., S/W)		Hickle, JT, Birdsong, Romig, Keatts, Brumberg, Parrish, Inge, Hoskin, Precon
• Analytical/Subjective Evaluations		Hickle, Brumberg, Parrish, CTSD, RPanel, LPanel
• Danchi Test I Fieldwork		Matthews, PMKK
• Danchi Test I Results		Matthews, Jones

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- Danchi Test II Production
(Kanazawa, S/W)
- Analytical/Subjective Evaluations
- Danchi Test II Fieldwork
- Danchi Test II Results

Hickle, JT, Romig, Parrish,
Keatts, Brumberg, Birdsong
Inge, Hoskin, Precon
Hickle, Brumberg, Parrish,
CTSD, RPanel, LPanel
Matthews, PMKK
Matthews, Jones

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Pan Asian Menthol:

Objective:

To develop a family of menthol products, full flavor and lights, to compete with Salem and Salem Lights in the Asia region.

Explanatory Introduction:

Menthol imports in the Asia Region are dominated by Salem and Salem Lights. The purpose of this program is to develop market specific menthol products which share a common name and advertising approach so that P.M. will be competitive in the menthol segment of these markets. The specific markets under consideration at this time are Hong Kong, Japan, Singapore and Thailand.

Strategy:

Menthol panels were established in Hong Kong and Japan in 1991. Baseline menthol tests and menthol/blend prototypes have been evaluated on these panels. HKCP Menthol test E-V814 (8mg PMSL w/0.63 menthol, Salem Lights, 12.5mg PMSL w/0.54 menthol, Salem) is currently in the field. Danchi IV test E-X129 (8mg MB4b w/0.60 menthol, Salem Lights, 14mg MB4b w/0.55 menthol, Salem) is currently being produced in Semiworks. Two PMI tests are planned in Hong Kong after completion of the HKCP Menthol panel testing. Product recommendations will be made to P.M. management for these markets and specifications developed in preparation for potential launches. Baseline menthol testing will continue on the HKCP Menthol and Danchi IV panels.

Tactics and Timetable:

<u>Task</u>	<u>Complete</u>	<u>Resources</u>
• HKCP Menthol E-V814 Results	February, 1992	Matthews, Jones
• Danchi IV E-X129 Production	February, 1992	Hickle, Inge, Hoskin, Birdsong, Precon
• Analytical/Subjective Evaluations	February, 1992	Hickle, Parrish, CTSD, RPanel
• Danchi IV E-X129 Fieldwork	March, 1992	Matthews, PMKK
• Hong Kong PMI Production (2)	April, 1992	Hickle, Birdsong, Inge, Hoskin, Precon
• Danchi IV E-X129 Results	April, 1992	Matthews, Jones
• Danchi IV Baseline Test	April, 1992	Hickle, Birdsong, Inge, Hoskin, Precon
• Analytical/Subjective Evaluations	April, 1992	Hickle, Parrish, CTSD, RPanel
• Danchi IV Fieldwork	May, 1992	Matthews, PMKK
• Hong Kong PMI Fieldwork	May, 1992	PM Asia

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- Danchi IV Results June, 1992 Matthews, Jones
- Hong Kong PMI Results June, 1992 PM Asia, PMNY
- Review/Recommendations to Management July, 1992 Matthews, Jones, Hickie,
Parrish
- Preliminary Specifications September, 1992 Hickie
- Production Start-up (Hong Kong) TBD
- Production Start-up (Japan) TBD
- Market Introduction (Hong Kong) TBD
- Market Introduction (Japan) TBD

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Caster-Type Product:

Objective:

To develop uniquely flavored products to compete with Caster and Caster Mild on the Japanese market.

Explanatory Introduction:

The Caster family of products continues to increase in market share in Japan. This is a uniquely flavored brand family and, at this time, P.M. has introduced nothing to compete directly in this segment. In this program, potential candidates for this segment will be identified so that development time can be minimized should PMKK marketing request a product of this type for market introduction.

Strategy:

Develop unique flavor systems for evaluation on existing blends. Prototypes will be subjectively screened by Flavor Development (K. Parrish) and Export Product Development. Candidates will be identified for Danchi Panel testing with Caster and Caster Mild. Danchi testing will be conducted upon request from P.M.K.K. marketing if a potential is identified for this type of product.

Tactics and Timetable:

<u>Task</u>	<u>Complete</u>	<u>Resources</u>
• Prototype Production for Flavor Dev. I	March, 1992	Hickle, Parrish, Birdsongg, Romig, Inge, Hoskin
• Flavor Development - Phase I	May, 1992	Parrish
• Prototype Production - Phase I	June, 1992	Hickle, Parrish, Birdsongg, Romig, Inge, Hoskin
• Internal Subjective/Analytical Eval.	July, 1992	Hickle, Parrish
• Prototype Production for Flavor Dev. II	August, 1992	Hickle, Parrish, Birdsongg, Romig, Inge, Hoskin
• Flavor Development - Phase II	October, 1992	Parrish
• Prototype Production - Phase II	November, 1992	Hickle, Parrish, Birdsongg, Romig, Inge, Hoskin
• Internal Subjective/Analytical Eval.	December, 1992	Hickle, Parrish
• Danchi Test Recommendation (if any)	December, 1992	Hickle, Parrish

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Additional Responsibilities:**Budgets:**

- 5R1, 5R3, 5R5, 5R6, 5R7, QZ92, QZ93
- Asset Management

Estimated Travel:

- 10 trips to Asia

% SOM Spreadsheets by Market:

- Quarterly updates
 - Japan
 - Korea
 - Hong Kong

Virginia Slims Lights:

- Regular Charcoal
- Menthol
- Possible consumer testing
- Development work for Virginia Slims Super Lights Menthol SP
 - Launch Date 1/1/93

Mild Seven Review**Wish List:**

- Pursue computerized project management system approach to aid in organizing, planning and coordinating programs.

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TECHNOLOGY
PROGRAMS

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Paper Technology Plan

February 17, 1992

I. Introduction

The paper technology program has as its overall objective the development of proprietary cigarette papers for new products. The specific applications at this time are: 1) products with reduced sidestream visibility; 2) papers which will allow control of burn rate for Project Tomorrow; 3) the determination of specifications for cigarette papers which will be consistent with current cigarette specifications; 4) the design of papers which may allow control of sidestream smoke chemistry; and 5) studies which will evaluate the feasibility of replacing flax paper with wood pulp paper. Each of these applications will be covered in detail below.

II. Products with Reduced Sidestream Visibility (Strategic Goal Number 3)

A. Objective - To develop a proprietary cigarette wrapper which will reduce visible sidestream smoke by at least 70% in a full circumference cigarette, as compared to an appropriate control, with subjectives equivalent to a conventional cigarette by 1992.

B. Introduction and Status

Philip Morris has been working on cigarettes with reduced sidestream visibility for about eleven years. Work was initiated with the commercial introduction of a reduced sidestream brand, Passport, in Canada, and has grown in importance during the intervening years as a consequence of the public's growing, although misplaced, concern over passive smoke. Passport utilized a paper manufactured by Ecusta containing 12% magnesium hydroxide. The product had serious subjective problems and was not a commercial success. During the first seven years that R&D was involved in a reduced sidestream program we depended on our two suppliers, Ecusta and Kimberly-Clark, to provide us with low sidestream papers. Four years ago, however, a decision was made to attempt to develop our own low sidestream paper. This was done first of all because our suppliers have not been strikingly successful in providing us with a paper which will achieve our objectives. More importantly, however, it is essential that we develop our own proprietary papers to obtain a clear competitive advantage. In 1989 we developed a slim cigarette with sidestream reduction which met our target and acceptable subjectives. This product utilized a double wrap system. The outer wrap was developed jointly by PM and Kimberly-Clark. It has a 45 g/m² basis weight, contains 35% calcium carbonate with a

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surface area of 20 m² /g, and contains potassium succinate, monoammonium phosphate (MAP) and sodium carboxymethyl cellulose (CMC) as additives. The inner wrap is a thin (18 g/m²) paper with 3% low surface area calcium carbonate and 2% potassium citrate. This product was introduced nationally in September, 1989. Neither the system used on the slim cigarette nor the Ecusta magnesium hydroxide paper, however, has proved to be satisfactory for a full circumference cigarette. Both wrappers give products with significant subjective problems.

Significant success was achieved in 1990 with the development of a single wrap, calcium carbonate containing wrapper for a full circumference cigarette. This wrapper had a basis weight of 53 g/m² , contained 33% Multifex calcium carbonate, and used about 13% mono potassium phosphate as a fluxing agent and had a porosity of 6 Coresta. Charcoal-filtered cigarettes made with this paper gave about 55-60% sidestream visibility reduction, and did reasonably well with respect to liking scores versus Marlboro Lights 100's. A variation of this paper has also been developed as a single wrap for Superslims to take the place of the current double wrap.

Little work was done with papers of this type in 1991 except for refining cigarette design aspects. Instead, considerable emphasis was placed on the development of magnesium-containing fillers. The three systems under investigation are magnesite, either mined or synthetic; a crystalline composite of hydromagnesite and brucite prepared by the reaction of magnesium hydroxide with carbon dioxide followed by treatment of the magnesium bicarbonate intermediate with magnesium hydroxide; and an amorphous (sol-gel) composite of hydromagnesite and brucite. Considerable paper development work has been done for mined magnesite, and cigarette development work is in progress. Synthesis of sufficient quantities of magnesite to make papers at the University of Maine is nearly complete. Scale-up of the crystalline hydromagnesite/ brucite composite will be initiated shortly, while laboratory work for the sol-gel material is still being carried out. Paper development work will be completed on all of these materials in the current year. We are also investigating the utility of ground (rhombohedral) calcium carbonate which has shown promise in preliminary studies.

In order to achieve the objective of developing a proprietary paper which will reduce sidestream visibility in a full circumference cigarette, we have delineated eight major strategies. These strategies are:

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1. Optimize the single wrap for regular and menthol Superslims to achieve an average of 70% sidestream visibility reduction and maintain the current tar delivery target.
2. Develop one or more functioning cigarette prototypes incorporating a magnesite wapper and have the maximum sidestream reduction that is compatible with acceptable subjectives.
3. Develop low sidestream papers based on synthetic magnesite and compare these papers to comparable papers containing Baymag magnesite.
4. Develop low sidestream papers based on crystalline composites containing hydromagnesite and brucite (i.e., aqueous non-sol-gel process).
5. Develop low sidestream papers based on amorphous forms of magnesium carbonate (sol-gel process) using material which can be scaled up to produce commercial quantities.
6. Develop low sidestream papers based on calcium carbonates with rhombohedral morphology.
7. Utilize the sidestream chamber to fully characterize the analytical chemistry of sidestream smoke from appropriate prototypes.
8. Elucidate the chemistry of the pyrolysis/combustion of cigarette paper as a function of additives, temperature, etc.

Each of these strategies will be discussed below. A brief discussion of current status will be given followed by the specific tactics, along with target dates, which will be used to realize each strategy.

C. Strategies

1. **Strategy Number 1 - Optimize the single wrap for regular and menthol Superslims to achieve an average of 70% sidestream visibility reduction and maintain the current tar delivery target. First Quarter, 1992.**

- a. Status

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A single wrap was developed for Virginia Slims Superslims utilizing high basis weight paper technology. This proprietary Philip Morris paper originally gave 70% sidestream visibility reduction and offered the potential for both cost and manufacturing advantages. The base paper has a basis weight of 47.5 g/m², a Coresta porosity of 10.5, an inorganic filler consisting of 33% Multiflex calcium carbonate, and it is coated with 10.5% mono potassium phosphate. Preliminary specifications and tolerances were established for this paper at the time during which the base sheet must be produced in Spotswood and shipped to the Ancram mill for coating. Specifications will be finalized when the paper can be coated on-line at Spotswood. A QA method for the analysis of the paper has been established.

Initial shipments of single wrap were made to 11.5 Coresta target. This was changed to 10.5 Coresta when factory pick-ups gave less than the desired 70% visibility reduction. Even with the lowered Coresta target, the performance of the production paper did not match that of the paper used to set specifications. The two lots of paper showed agreement in all critical paper parameters such as porosity, basis weight, and sizing level. It was hypothesized that two papers with similar Coresta permeability could have different internal structure which could possibly affect the gas diffusional characteristics of the papers. To test this hypothesis, studies were conducted to characterize the internal structure of paper using a mercury intrusion technique. Results do not conclusively suggest a relationship between the mercury porosimetry data and the performance of the two Superslims papers, but they did indicate some differences.

Kimberly-Clark has recently put forward an hypothesis to explain the differences in the performance of experimental and production papers. Based on laboratory and pilot studies, KC found that the calcium carbonate (chalk) and mono potassium phosphate (MKP) react to form a water-insoluble calcium phosphate and carbon dioxide gas. They claim that the farther this reaction proceeds, the greater the sidestream reduction. KC measures the extent of the reaction by analyzing water-extractable phosphate. Lower water-extractable phosphate indicates extensive reaction, as compared to total MKP measured by acid extraction. KC submitted two papers that were treated differently to effect the extent of reaction between chalk and MKP. The paper with lower (~2.0%) water-extractable phosphate gave significantly higher sidestream reduction (79%) than the paper with higher (~5.0%) water-extractable phosphate (65%). However, the porosities of the two papers were

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not matched; the paper with lower water-extractable phosphate being 3 Coresta units lower in porosity.

In order to further test KC's hypothesis, trials were conducted on the #14 machine at KC's Spotswood mills. Several process variables were used to control the extent of reaction, but the resultant papers did not show any significant differences in either the water-extractable phosphate or the sidestream performance. One of the primary problems in testing KC's hypothesis is the lack of a definitive correlation between water-extractable phosphate and sidestream performance at equal porosity, chalk, and total MKP level. Further work is necessary to define these interactions.

A number of approaches are being considered to redesign the paper to achieve 70% SS reduction. Inherent in this work is the attempt to understand the chemistry involved in the reaction of chalk and MKP. Not only can such an understanding help bring an acceptable solution to the current problem, but it may prove of major importance to the next generation of reduced sidestream products.

b. Tactics and Timetables:

- (1) Determine if a relationship exists between "water-extractable" phosphate and sidestream visibility reduction for papers whose specifications are otherwise matched. Establish the normal variation of "water-extractable" phosphate levels for current production papers - First quarter, 1992. (S. Tafur)
- (2) Using a battery of analytical methodologies, examine mill trial and production papers and those having different levels of "water-extractable" phosphate to identify the reaction products between calcium carbonate and monobasic potassium phosphate (MKP) - First quarter, 1992. (S. Tafur)
- (3) Establish if identifiable reaction products can be related to sidestream reduction by virtue of their chemical nature or by their effect on the internal structure of the paper (e.g. coating of fibers and/or porosity reduction) - Second quarter, 1992. (S. Tafur)
- (4) Identify and examine process conditions which could affect the extent of reaction of calcium carbonate and MKP for both the one step

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and two step processes and allow control of sidestream reduction - First quarter, 1992. (N. Gautam, S. Tafur)

(5) Obtain process information from KC on one- and two-step operations and original grade 047 paper. Based on this information, duplicate the original two-step run at Ancram - First quarter, 1992. (N. Gautam)

(6) As a potential means for influencing the extent of reaction between calcium carbonate and MKP, examine the effects of adjusting the pH of the MKP sizing solution on paper properties and performance - First quarter, 1992. (B. Goodman)

(7) Examine the effects of post-production conditioning treatments on the reaction of calcium carbonate and MKP and subsequent sidestream reduction performance of the papers - First quarter, 1992. (S. Tafur, N. Gautam)

(8) Complete evaluation of cigarettes with paper from Kimberly-Clark's second trial run of on-line phosphate addition on machine #14 at Spotswood, including subjective evaluation of lower Coresta and higher MKP levels - February, 1992. (B. Goodman)

(9) Determine the effect of the processing aid used in the one-step production of paper at Spotswood on the reaction of calcium carbonate and MKP - First quarter, 1992. (N. Gautam, S. Tafur)

(10) Adjust the level of mono potassium phosphate and/or Coresta to achieve 70% visibility reduction with paper containing a P.M. approved processing aid - First quarter, 1992. B. Goodman

(11) Demonstrate machinability of one-step paper on production equipment in Louisville - Second quarter, 1992. (L. Wettle)

(12) Determine final acceptable tolerances in Coresta, chalk and phosphate levels for production papers after implementation of the use of the new size press at Spotswood - Second quarter, 1992. (B. Goodman)

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(13) Determine desirable production process parameters for mono potassium phosphate addition to achieve paper that gives maximum sidestream reduction - First quarter, 1992. (S. Baldwin, N. Gautam)

(14) Determine feasibility of using rhombohedral calcium carbonate as the filler mixed with Multifex MM in Superslims paper - March 1992. (S. Baldwin, S. Tafur, G. Bokelman, B. Goodman)

c. Resource Allocations

Paper Technology:

Professionals	0.55
Technicians	0.45
Total	1.0

Other P.M. Resources:

Operations Services
CTSD
ARD
Domestic Product Development
Purchasing
QA
Chemical Research

d. Potential Projects

Modelling of eight port experimental sidestream visibility data, and generating control charts of control cigarettes.

Developing an additional matrix of low sidestream paper additives and base composition.

2. Strategy Number 2 - Develop one or more functioning cigarette prototypes that incorporate a magnesite wrapper and have the maximum sidestream reduction that is compatible with acceptable subjectives.

a. Status

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Among the most promising inorganic fillers investigated to date for reduced sidestream papers are various compositions and morphologies of magnesium carbonate. The chemistry of magnesium carbonate is complex, and many phases exist. Of these the crystalline phase magnesite (MgCO_3) has proven most useful to date. This mineral form of magnesium carbonate is not a commercial product, and it was initially examined as a synthetic material at Philip Morris. Later, a natural source of high purity magnesite was located, and production of tonnage quantities of ground Baymag magnesite suitable for use as a paper filler was achieved. Development of this source of magnesite and its processing and paper making are collaborative efforts between Philip Morris and Ecusta under a confidentiality agreement. One U.S. patent on the use of magnesite has been issued to PM, and a second patent application is pending.

Using mill run quantities of experimental magnesite papers produced at Ecusta for the first time in February, 1991, extensive investigation of the effects of various chemical additives was conducted to optimize the available papers with respect to sidestream reduction and subjectives. Additives investigated included monobasic and dibasic potassium and sodium salts of organic and inorganic acids; combinations of salts; and combinations of salts with organic acids and/or sucrose, glucose or fructose. Unlike calcium carbonate papers, it was demonstrated that there was no dependence of sidestream reduction on type of potassium salt or potassium level (except for monobasic potassium phosphate). Much of the latest model development has centered on the use of potassium succinate as the sole additive at 4.5 - 6.0% levels. For the available magnesite papers the extent of sidestream reduction has been greatest for the ternary filler paper (~61-68% reduction) and ranges from ~50-57% for the 55 g/m² binary filler papers, with less porous versions performing better. The original 45 g/m² binary paper performed as well as the 55 g/m² binary paper since it was somewhat less porous.

Problems with trace organic contamination of the available papers required that additional ground magnesite filler be prepared and mill run quantities of paper be re-made at Ecusta. Development of methods of analysis, mill cleaning, grinding trials, trace analyses, etc., spanned several months. The second mill run at Ecusta, using magnesite free of organic contamination, was conducted in October, 1991. The specifications for these papers were targeted to reproduce the initial papers and particular emphasis was placed on preparation of the 45 g/m² binary paper, at a higher total filler level, since this particular paper was expected to give the best balance of

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sidestream reduction and subjective response. In general, sidestream reduction and subjective response from cigarette models prepared with the second mill run papers proved to be similar to models made with the first papers. Analyses of the second mill run papers have led to their successful qualification for outside testing.

Further subjective improvements to cigarette models are being sought through blend, filter and flavor development, based on recommendations from the project Magic team. From the many cigarette models examined to date, it is expected that a functioning prototype cigarette with a delivery range of 9-12 milligrams of tar should be available for outside testing by the end of the first quarter of 1992. However, the most critical challenge in the coming year will be to move a 45 g/m² binary magnesite paper (such as PTY) or another similar paper forward from the status of an experimental mill run paper to a true production paper should such a move be warranted based on subjectives. An aggressive plan will have to be developed to meet this challenge.

b. Tactics and Timetable

- (1) Examine various blends: Marlboro filler, Virginia Slims Super Slims filler, and three blends prepared by the Leaf Department (316, 317, 318) which feature #8 bright and #8 burley and are devoid of RLB. Select the preferred blend from this group for further evaluation.
- (2) Evaluate four flavor systems prepared by Flavor Development and optimize for the preferred blend as selected in "1" above.
- (3) Examine a limited number of sizings: potassium succinate, potassium citrate/sucrose/citric acid, and potassium citrate/sulfuric acid.
- (4) Perform initial evaluation of a hand-attached dual concentric filter.

c. Resource Allocations

Paper Technology

Professionals

Gordon Bokelman	0.50
Sue Tafur	0.30

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Barbro Goodman	0.20
Bob Rogers	0.025
Navin Gautam	0.025
Technicians	1.00
Flavor Technology	
Jim Pflueger	0.15
Chemical Research	
John Paine	0.05
Jay Fournier	0.05
Ken Podraza	0.05
Jeff Seeman	0.05
Cigarette Development	
Linda Wettle	0.05
Janet Spruill	0.05
Filter Development	0.10
ARD	0.05
CTSD	0.05
Semiworks	0.05
Totals	2.70

3. Strategy Number 3 - Develop low sidestream papers based on synthetic magnesite and compare these papers to comparable papers containing Baymag magnesite.

a. Status

During 1991, intense work has been devoted to the examination of both mined (not to be discussed in detail in this section) and synthetic magnesite in

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the low sidestream program. In 1991, optimum conditions were determined for the synthesis on a commercial scale of magnesite. Currently, production runs at Pressure Chemical to produce ca. 200 lbs. of material are in progress. In addition hand sheet work is in progress to determine conditions for running paper at the University of Maine which will be done once the synthesis is complete. These University of Maine papers will be used to compare cigarettes made from synthetic and mined magnesite.

b. Tactics and Timetable

- (1) Complete the preparation and qualification of ca. 200 lbs synthetic magnesite at Pressure Chemical - February, 1992.
- (2) Prepare synthetic magnesite cigarette paper at the University of Maine based on hand sheet data - March, 1992.
- (3) Compare machine-made prototypes using these papers to prototypes made using Baymag magnesite paper - Second Qtr., 1992.

c. Resource Allocations

4. Strategy Number 4 - Develop low sidestream papers based on crystalline composites containing hydromagnesite and brucite (i.e., aqueous non-sol-gel process).

a. Status

During the past year a synthetic procedure has been optimized to produce hydromagnesite/brucite composites which have excellent paper making properties. Cigarettes hand-made from papers containing this material as an inorganic filler in conjunction with calcium carbonate gave excellent visible sidestream reduction with an acceptable ash. To improve the process for commercial synthetic development, work was successfully completed with the use of USP grade Reheis magnesium hydroxide in the paste form. Reaction temperature and heating rate were optimized as well. The composition of the chosen material is a 50:50 aggregate of hydromagnesite/ brucite. Tactics outlined below describe the necessary steps to be able to investigate the possible utility of this composite for a commercial low sidestream product.

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b. Tactics and Timetable

- (1) Select and put under contract a vendor for the preparation of ca. 200 lbs. of a hydromagnesite/brucite composition produced by the aqueous non-sol-gel process - February, 1992.
- (2) Complete the preparation and qualification of ca. 200 lbs synthetic hydromagnesite/brucite composition (aqueous non-sol-gel) at selected vendor - Second Qtr., 1992.
- (3) Carry out hand sheet work to determine specifications to be used to make papers at the University of Maine - Second Qtr., 1992.
- (4) Prepare cigarette paper at the University of Maine using synthetic hydromagnesite/brucite composition (aqueous non-sol gel) - Early Third Qtr., 1992.
- (5) Evaluate machine-made cigarettes using papers containing synthetic hydromagnesite/brucite composition (aqueous non-sol-gel) for subjectives and sidestream smoke reduction - Third Qtr., 1992.

c. Resource Allocations

5. Strategy Number 5 - Develop low sidestream papers based on amorphous forms of magnesium carbonate (sol-gel process) using material which can be scaled up to produce commercial quantities.

a. Status

During the past year, a considerable amount of effort was devoted toward optimizing the synthetic procedure to produce mag carbonate compositions using the aqueous sol-gel procedure (i.e., hydromagnesite solubilized with carbon dioxide in water followed by magnesium fortification with magnesium acetate and precipitation with potassium hydroxide). Materials obtained have adequate paper making properties, the cigarettes from which gave excellent visible sidestream reduction with an acceptable ash. The best results were obtained when the mag carbonate filler was admixed with calcium carbonate. Additional work is in progress attempting to optimize paper making properties.

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In the last few months, the synthetic procedure has been varied systematically to modify the composition of the product (i.e., the ratio of hydromagnesite to brucite) as well as to improve the paper making properties of the compositions. The variables under study include temperature, pH in the precipitation step, the mole ratio of magnesium acetate, and the rate of stirring.

b. Tactics and Timetable

- (1) Finalize reaction conditions (composition of starting reagents, stirring rate, temperature, pH) in the aqueous sol-gel procedure to obtain particles which have improved paper making properties - Second Qtr., 1992.
- (2) Validate the sidestream reduction, subjectives, and ash quality of the replicated process materials in cigarettes made using hand sheets containing material prepared under conditions giving optimum paper making properties - Second Qtr., 1992.
- (3) Select a vendor for the preparation of ca. 200 lbs. of a hydromagnesite/brucite composition produced by the aqueous sol-gel process (Reheis paste as starting material) - Third Qtr., 1992.
- (4) Complete the preparation and qualification of ca. 200 lbs synthetic hydromagnesite/brucite composition (aqueous sol-gel) at selected vendor - Third Qtr., 1992.
- (5) Prepare hand sheets using initial quantities of synthetic materials in order to design optimum conditions for production of paper at the University of Maine - Third Qtr., 1992.
- (6) Prepare cigarette paper at the University of Maine using synthetic hydromagnesite/brucite composition (aqueous sol-gel) - Fourth Qtr., 1992.
- (7) Optimize machine-made cigarettes using University of Maine paper containing the synthetic hydromagnesite/brucite composition (aqueous sol-gel) for subjectives and sidestream smoke reduction - First Qtr., 1993.

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c. Resource Allocations

6. Strategy Number 6 - Develop low sidestream papers based on calcium carbonates with rhombohedral morphology.

a. Status

In 1991, it was recognized that two preparations of calcium carbonates (a sol-gel route and a classical synthesis) resulted in crystalline materials have a rhombohedral morphology. Both of these materials, when incorporated into cigarette paper, were found to lead to improved visible sidestream reduction over all previously used calcium carbonate fillers except for Multifex. These results led to the decision to investigate calcium carbonates with morphologies different from those traditionally used (i.e., Albacar which is scalenohedral and Multifex MM which is pseudo spherical). It was also recognized that ground calcium carbonate would cleave along a rhombohedral face, leading to rhombohedral (like) materials.

A number of commercially available ground calcium carbonates as well as a synthetic rhombohedral calcium carbonate were obtained. Handsheets were prepared using these materials as the sole filler, and cigarettes were made and some were evaluated. Handsheets for a number of ground calcium carbonates (commercially available: Microna 3, 7 and 10) gave 46%, 52%, and 63% visible SS reduction respectively with acceptable ash quality. These results, particularly the last, are quite good for full circumference cigarettes. A number of these materials were selected and shipped to the University of Maine to make paper. This paper is currently being used to machine-make cigarettes which will be evaluated for sidestream reduction and subjectives. In addition, some of these materials may be quite interesting in combination with magnesite and other mag carbonate fillers..

b. Tactics and Timetable

- (1) Complete the identification of various commercial and synthetic forms of calcium carbonate, hand-make cigarettes using these materials, test sidestream reduction, screen subjectives, and choose the best candidates for large scale production and evaluation - Second Qtr., 1992.

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(2) Prepare cigarette paper at the University of Maine using commercially obtained calcium carbonates selected based on (1) above as the sole filler - Second Qtr., 1992.

(3) Prepare cigarette paper at the University of Maine using commercially obtained calcium carbonate selected based on (1) above admixed with magnesite and, if appropriate, other magnesium-containing fillers - Third Qtr., 1992.

(4) Prepare cigarette paper at the University of Maine using commercially obtained calcium carbonate selected based on (1) above for the Superslims program - Third Qtr., 1992.

(5) Develop commercially viable methods for the preparation of selected calcium carbonate if needed - Third Qtr., 1992.

c. Resource Allocations

7. Strategy Number 7 - Utilize the sidestream chamber to fully characterize the analytical chemistry of sidestream smoke from appropriate prototypes.

a. Status

The analytical capabilities of the sidestream chamber continued to expand during 1991. Improvements in the methods of analysis of ammonia, aldehydes and acrolein, nicotine, gas phase compounds, and aerosol particle size distributions were made. The headspace gc/ms instrumentation was brought into full utilization. It was used to conduct analyses of selected gas phase compounds and, in conjunction with CAD personnel, was used in a number of studies to attempt to determine the chemical differences in the sidestream smoke from different models. Evaluations in the sidestream chamber included a comparison of a new single wrap Superslims model with the original double wrapped version; a study (conducted under both static and dynamic smoking conditions) of cigarettes prepared for simultaneous analytical and subjective comparison; two multiple smokings in support of Biochemical Research Division studies; and a continuation of a study using IM13 cigarettes to determine confidence limits of analytical methods.

New instrumentation was purchased to allow the measurement of smaller particles in the determination of sidestream smoke particle size distributions.

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A mainstream carbon monoxide and carbon dioxide analyzer was added to the chamber smoking machine, and improvements in the recording and handling of data from chamber instrumentation were implemented.

b. Tactics and Timetable

- (1) Conduct chamber analyses of prototype models from Product Development - Continuing.
- (2) Bring the new particle size instrument into full operation.
 - (a) Perform a comparative study of the results produced by the two size distribution instruments - Second Qtr., 1992.
 - (b) Build a data base of particle size vs. mass delivery - Third Qtr., 1992.
 - (c) Study the behavior of smoke aerosols over extended time periods - Fourth Qtr., 1992.
- (3) Bring the new Coresta prototype smoking machine into full operation - Second Qtr., 1992.
 - (a) Test the operation of the new machine and train operator(s).
 - (b) Install the new machine in a conditioned laboratory.
 - (c) Perform comparative studies against the 5-port Coresta prototype smoking machine.
 - (d) Retire the five-port machine once the new machine is fully operational.
- (4) Develop a new sulfur detector for the sidestream chamber.
 - (a) Order and install for use with the sidestream chamber - Second Qtr., 1992.
 - (b) Identify and train operator(s) - Second Qtr., 1992.

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(c) Use for the identification of sulfur containing compounds in sidestream smoke - Continuing.

(5) Order and install a second headspace gc/ms - Third Qtr., 1992.

(6) Reduce operation of the headspace gc/ms method to standard method status in cooperation with CAD - Fourth Qtr., 1992.

c. Resource Allocations

8. Strategy Number 8 - Elucidate the chemistry of the pyrolysis/combustion of cigarette paper as a function of additives, temperature, etc.

a. Status

The results of a Box-Behnken study conducted with the National Renewable Energy Laboratory (NREL) quantified the effect of potassium ion concentration, pH, and pyrolysis temperature on cellulose and paper pyrolysis product distribution. Differences in the product mix resulting from different additives to papers are believed to affect subjectives. The work was done using molecular beam mass spectrometry to evaluate the pyrolysis and combustion product mix for flax samples and high basis weight paper samples to which three levels of mono potassium phosphate were added at three pH levels (3, 4.4, and 9). The pH 9 level is equivalent to dipotassium phosphate. Results showed that three main product slates were a direct function of pH, potassium ion concentration, and temperature. These three principal classes of compounds are anhydro sugars, carbonyl compounds, and furan-type compounds. The data generated to date by this work are considered by patent counsel to be sufficient to support our patent claims for PM 1393. This patent is for the high basis weight paper which will be used for the single wrap Virginia Slims Superslims. Additional data also indicate that there is an interaction between the phosphate and the calcium carbonate which affects the products formed when the paper is burned or pyrolyzed. The effect depends on the amount of oxygen present.

b. Tactics and Timetable

The following outline gives a brief description of the work to be done at

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NREL in 1992. Samples will be provided by Philip Morris. Pyrolysis-mass spectral analyses and data reduction by multivariate analyses will be performed at NREL.

- (1) Pyrolysis and combustion of selected paper samples using temperatures ranging from 480-650°C - second quarter, 1992.
- (2) Pyrolysis and combustion of phosphate treated papers at different oxygen levels - second quarter, 1992.
- (3) Perform collision induced decomposition on selected nominal m/z values of interest under conditions of particular interest as determined jointly by PM and NREL researchers - third quarter, 1992.
- (4) Quantitate selected compounds from key experiments - third quarter, 1992.
- (5) Evaluate the effect of divalent metal ions on the pyrolysis and combustion of selected flax and paper samples - third quarter, 1992.
- (6) Analyze model compound in "cracking" study: molecular beam mass spectrometry - fourth quarter, 1992.
- (7) Carry out detailed studies of the pyrolysis of ¹³C-labelled cellulose in order to elucidate the mechanism of its pyrolysis under conditions relevant to cigarette paper pyrolysis - first quarter, 1992.

c. Resource Allocations

Professionals	0.50
Technicians	0.25
Total	0.75

D. Resource Allocations for Reduced Sidestream

Professionals	11.55
Technicians	4.65
Total	16.20

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III. Reduced Sidestream Irritation (Strategic Goal Number 3)

A. Objective - Initiate studies to assess feasibility of reducing the levels of those chemical classes in sidestream smoke which are most likely to contribute to irritation by the fourth quarter of 1992.

B. Introduction and Status

Sensory evaluations of cigarettes conducted at Peryam and Kroll have shown that, in addition to reduced sidestream visibility and odor intensity, some low sidestream models with high basis weight calcium carbonate paper, were judged to have reduced irritation as well. As a consequence of this finding, an effort was initiated to determine analytical differences in the sidestream smoke between these cigarettes and conventional controls. Preliminary results have indicated that there are quantitative differences in the composition of the gas phase of the test cigarettes relative to the controls, and that these differences may indeed relate to the observed difference in irritation.

Based on these results and interpretations cited above, a program has been initiated to determine if sidestream irritation can be decreased by the use of selected inorganic fillers in papers, and if it is feasible to describe physical properties of these fillers which will alter sidestream smoke properties in a predictable manner. Initial commitments of this program for 1992 are to complete the analytical studies to determine the chemical differences between selected models, to determine the potential relevance of these differences to sidestream "irritation," and to initiate pilot studies to assess the feasibility of reducing the levels of those chemical classes in sidestream smoke which are most likely to contribute to irritation. To do this it is necessary to develop analytical procedures to determine compositional differences between control and reduced sidestream cigarettes which might relate to differences in irritation, and to develop methodology to measure "irritation." Additionally, a 1992 commitment was made to initiate studies to "assess the feasibility of reducing the levels of those chemical classes in sidestream smoke which are most likely to contribute to irritation," which will be done using a model system.

Four strategies have been formulated to achieve the objective. These four strategies are:

1. Identify probable chemical and perceptual causes of sidestream irritation.
2. Develop analytical methodology to determine compositional differences between selected test cigarettes and controls and to relate the differences, if possible, to known irritants or classes of irritants.

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3. Devise methodology to assess the feasibility of reducing the levels of those chemical classes in sidestream smoke which are most likely to contribute to irritation.

4. Identify probable chemical and perceptual causes of sidestream irritation.

Each of these strategies will be discussed in detail below.

C. Strategies

1. Strategy Number 1 - Identify probable chemical and perceptual causes of sidestream irritation.

a. Status

Sidestream irritation is a complex issue in that it is confounded by physical, chemical, and psychological components. A clear understanding of the interplay of these components is required for the successful accomplishment of the aims of this program. Such an understanding must start with the development and use of sensory measurements of sidestream smoke in order to develop an understanding of the relationship between sidestream smoke chemistry and perceived irritation. In addition, it is essential to learn as much as possible about which compounds in sidestream smoke are likely to be irritants. A literature search on known irritants is in progress, and compounds identified in this search will be cross-correlated with known sidestream smoke components. Some work will also be done to attempt to determine if the level of any given irritant in sidestream smoke is sufficient to elicit a response.

b. Tactics and Timetable

(1) Conduct literature search on sidestream smoke components relative to irritation - First Qtr., 1992.

(2) Develop "first generation" methods and protocols to investigate sidestream smoke irritation with qualitative and quantitative endpoints - Second Qtr., 1992.

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(3) Determine the feasibility of constructing an in-house facility, i.e., eye "sniff-port", to study sensory properties of individual sidestream smoke components - Second Qtr., 1992.

(4) Generate and analyze specific analytical data in relation to information obtained from literature search and external expertise - Third Qtr., 1992.

(5) Evaluate the relevance of literature and analytical data to the actual irritation of sidestream smoke, i.e., is there a group of compounds present above estimated threshold levels or a large number of compounds, none of which are estimated to be present above threshold - Fourth Qtr., 1992.

(6) Determine the need to design and construct an appropriate facility or identify an appropriate facility to conduct sidestream smoke sensory studies - Fourth Qtr., 1992.

(7) Compare the relative importance of the gas phase to that of the particulate phase on sidestream smoke irritation - Fourth Qtr., 1992.

(8) Utilizing information from the literature and the above studies, generate a list of hypotheses to test the importance of various smoke components and cigarette properties to irritation - Fourth Qtr., 1992.

(9) Develop approved methodology for addition of model compounds or select portions, i.e., gas phase of sidestream smoke - Fourth Qtr., 1992.

(10) Evaluate dose response (concentration effects) to estimate threshold levels of irritants - Second Qtr., 1993.

(11) Compare the threshold levels of specific compounds against analytically determined quantities for those compounds to arrive at relative contribution to the overall irritation of smoke - Fourth Qtr., 1993.

2. Strategy Number 2 - Develop analytical methodology to determine compositional differences between selected test cigarettes and controls and to relate the differences, if possible, to known irritants or classes of irritants.

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a. Status

Preliminary analytical results involved in studies designed to evaluate difference in sidestream smoke of conventional cigarettes relative to cigarettes with reduced sidestream visibility, which were also judged to have reduced irritation, indicate quantitative differences in the composition of the gas phase. It is possible that these differences may indeed relate to the observed differences in irritation. These initial studies were carried out on a reduced sidestream model (Ambrosia type) with a 45 g/m² wrapper containing about 11% mono potassium phosphate and 4% malonic acid to give 70% reduced sidestream and a control made in the Semiworks (10-707A paper, 11 mg tar) using the sidestream chamber. The sidestream chamber was used so that analytical and subjective data could be accumulated simultaneously. This approach turned out to be unsatisfactory. Only four cigarettes were smoked in order to give good subjective data, but four cigarettes were not sufficient to give good analytical data. In addition, the subjective data was highly variable. As a consequence further work was done in the sidestream cones located in the Analytical Research Division. Subjective differences between the sidestream smoke from the two cigarettes were confirmed both sequentially and monadically.

Following confirmation of the subjective differences between the low sidestream model and the control, fresh sidestream smoke was collected from each cigarette and the smoke was filtered through a Cambridge pad. The sidestream gas phase was cold trapped and analyzed by gc/ms. Fifteen smokings of each cigarette were carried out. Analysis of the data was carried out using a neural network. Quantitative differences were observed between the two cigarettes. The ten compounds which differed most significantly were pyridine, 2-methyl-1-octene, 3-hexen-1-yne, ethyl vinyl ketone, o-xylene, 2-butene, 1,3-pentadiene, furfural, butyrolactone, and an unresolved mixture of 1,4-hexadienal and 2-vinylpyridine. All of these compounds were at lower levels in the reduced sidestream model than in the control. Although this analysis needs to be repeated, it is encouraging that four of the compounds on this list (pyridine, o-xylene, furfural, and 2-vinylpyridine) are known irritants, while several others are members of chemical classes which are known to be irritants. Consequently, initial analytical results appear to confirm the subjective results.

b. Tactics and Timetable

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(1) Develop methodology to determine the composition of sidestream gas phase for compounds containing nitrogen, sulfur, or oxygen by Gas Chromatography/Mass Spectrometry.

(a) Simultaneously analyze sidestream smoke from selected cigarette models for sulfur and nitrogen containing compounds using a Sulfur Chemiluminescence Detector (SCD) in tandem with a Nitrogen-Phosphorus Detector (NPD). Data collection, data reduction, statistical evaluation, and compound identification - Second Qtr., 1992.

(b) Analysis of oxygen-containing compounds, including ketones, aldehydes, acids, and alcohols, by an Oxygen-selective Flame Ionization Detector (O-FID).

(i) Evaluation of the performance of O-FID at vendor's application laboratory with smoke extracts and acquisition - Second Qtr., 1992.

(ii) Smoke analysis of model cigarettes, data collection, analysis, and interpretation - Third Qtr., 1992.

(2) Measure major components of sidestream gas phase, i.e. CO, CO₂, water, total hydrocarbons, etc. - Fourth Qtr., 1992.

(3) Determine the effect of inorganics in paper (including filler and fluxing agent) on sidestream smoke composition and sensory properties by evaluating low sidestream models with various fillers - Fourth Qtr., 1992.

(4) Determine temperature of a wispy "puff" of smoke plume - Fourth Qtr., 1992.

3. Strategy Number 3 - Devise methodology to assess the feasibility of reducing the levels of those chemical classes in sidestream smoke which are most likely to contribute to irritation.

a. Status

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The cigarette wrapper exerts a dominant influence over the way a cigarette performs and modifications to the wrapper have been the major viable approach to sidestream smoke reduction. Based on successes with this approach in reducing sidestream visibility, it has been postulated that reduction of irritation in sidestream smoke may also be attained with appropriate modifications to the wrapper, with or without the concomitant reduction in sidestream visibility. The Peryam and Kroll experiments indicated only slight effects in irritation reduction from the models examined. The aim of this strategy is to develop systems that will provide more dramatic changes in the chemistry of sidestream smoke than that observed for the reduced sidestream models examined at Peryam and Kroll.

c. Tactics and Timetable:

- (1) Design and construct a reactor to evaluate thermal and catalytic cracking of model compounds and sidestream smoke fractions - Second Qtr., 1992.
- (2) Develop model systems to study interactions of specific classes of compounds with certain inorganic materials - Second Qtr., 1992.
 - (a) Conduct a literature search to identify approved materials with reported catalytic properties for the classes of compounds that are most likely to contribute to irritation - Second Qtr., 1992.
 - (b) Evaluate low sidestream fillers, fluxing agents, and interaction products of these with each other and with cellulose, i.e., char for catalytic activity with model compounds representing chemical classes related to irritation - Fourth Qtr., 1992.
- (3) Prepare low sidestream cigarettes with magnesite and hydromagnesite/brucite fillers at optimum reduced visibility levels and evaluate these sensorially for irritation and analytically for compositional differences - Fourth Qtr., 1992.
- (4) Conduct imaging studies on magnesite and hydromagnesite/brucite cigarettes - Fourth Qtr., 1992.
- (5) Identify inorganic materials with potential for catalysis and evaluate the effect of physical properties, i.e., morphology, particle size,

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surface area, as well as chemical and thermal properties on catalytic function - 1993.

(6) Using model compounds and selected smoke fractions, evaluate catalytic and thermal effects of candidate catalysts under conditions extant in the burning cigarette, and characterize products both analytically and sensorially - 1993.

(7) Develop appropriate facilities, methods, and protocols to conduct sensory evaluations of products from thermal cracking studies - 1993.

4. Strategy Number 4 - Develop a definition of what irritation (eye, nose, etc.) means to the smoker and non-smoker.

a. Status

The development of a program to address sidestream smoke irritation requires a clear definition of the type of irritation that is of interest to the consumer. Although the subject of irritation is not new, the concept of providing product benefits through reduced sidestream smoke irritation merits careful reflection of the specific issue to be addressed and how. Most of the literature on irritation relates to chemical irritants and pharmacological applications; indirectly relate to tobacco. There is some literature, mostly in publications from a competitor's laboratories, which describes techniques to evaluate eye irritation relative to cigarette smoke.

c. Tactics and Timetable

(1) Review the literature, PED studies, and Marketing Research (N.Y.), and obtain external expertise regarding sidestream irritation - Second Qtr., 1992.

(2) Other tactics to be developed - First - Fourth Qtr., 1992.

D. Resource Allocations

PM resources

Chemical Research	4.5
Analytical Research	1.5

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PED	To be determined
Paper Technology	0.5
NY Polytechnic	1
Total	7.5 plus PED

IV. Project Tomorrow (Strategic Goal Number 4)

A. Objective - To develop procedures for the application of transverse bands to cigarette paper in order to control burn rate by January, 1993.

B. Introduction and Status

It was shown some time ago that a Kimberly-Clark patented paper made by affixing small bands of a dense paper to normal cigarette paper resulted in cigarettes which would self-extinguish when the char line reached the band. Kimberly-Clark was unable to develop an actual device which would accomplish this objective. Such a device was designed and built by PM USA R&D and Engineering personnel, however, and this device, the strip applicator unit, is currently operational. In addition, a prototype strip applicator unit which is designed to run at faster speeds is being built at Molins. A patent on the strip applicator unit was filed on October 30, 1990, and notice of allowance was received on December 23, 1991.

There are many problems associated with the strip applicator concept, however, particularly problems in making the paper at high speed, and the effect of such paper on current cigarette making machines. As a consequence, several approaches have been looked at to apply some type of transverse bands to cigarette paper. One such approach is the "daubing dandy." The original daubing dandy concept consisted of a modified dandy roll designed to apply intermittent layers or bands of cellulose across the wet base web on a paper machine. The concept was reduced to practice at the University of Maine, and papers were prepared there using both hardwood pulp, Cellulon, and Buckeye "expanded fiber." Cigarettes were produced with the hardwood banded paper which exhibited the desired burn rate control. A patent application, PM 1429, was filed in November, 1990. Because of the mechanical complexities involved in wet-end modification of a paper machine, support was obtained from PM Engineering to scale up the daubing dandy concept. Beloit Corporation was contacted to evaluate approaches developed by PM Engineering suitable for achieving this objective. Two prototype devices were tested at Beloit, and one of these, the moving orifice device, gave promising results. However,

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since complete coverage was not obtained using this device in two trials, a moving orifice device was recently installed in the Filter Development Lab.

A second approach is the application of a cellulosic material to the paper off-line through the use of a rotogravure-type printing technique. Avicel, a microcrystalline cellulose, was successfully applied using CMC as a binder with a modified rotogravure roll. Two other materials, Cellulon and Buckeye's "expanded fiber," have also been investigated. Due to the unique properties of these materials, they have the ability to bind to paper without an adhesive. Because of their fibrous character, however, they require modification in order to apply a rotogravure-type technique. Extrusion-type, spray or ink jet techniques have been found to be suitable for processing these materials, and the appropriate equipment has been evaluated. Patent application PM 1479 was filed in September 1991. Control of burn rate has been achieved using this technology, and commercialization efforts with Kimberly-Clark are under way.

As is obvious from the above discussion, there are three major strategies still being pursued by the Paper Technology Program for Project Tomorrow. These are:

1. Design and construct modifications to a paper making machine which will allow the application of cellulosic bands to paper at or near the wet end.
2. Explore the application of bands of cellulose to cigarette paper using either rotogravure or extrusion-type techniques.
3. Complete the development and evaluation of a prototype device to apply bands of dense paper to cigarette paper.

Each of these strategies will be discussed in detail below.

C. Strategies and Tactics

- 1. Strategy Number 1 - Design and construct modifications to a paper making machine which will allow the application of cellulosic bands to paper at or near the wet end.**

- a. Status

The initial evaluation of a rotogravure type band application positioned above the couch roll on Beloit's pilot paper machine was partially successful. Band contrast was acceptable, the band remained intact through the press

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section, and the device did not interfere with the operation of the paper machine. Unfortunately, the level of application was low, and uniformity within the banded region was unacceptable.

Exploratory work at Bryce-Jewett under the supervision of PM Engineering resulted in the development of a slurry application device (moving orifice) that can apply bands by spraying the slurry. The moving orifice device was successfully operated at production speed using a moving belt.

In October 1991, pilot trials were completed at Beloit using both the moving orifice and the rotogravure banded devices. Modifications to both the slurry and the rotogravure banded device (inclusion of CMC and noncontinuous grooves respectively) did not substantially improve the apparent level and quality of Cellulon bands. Cellulon was successfully applied using the moving orifice device. Sheet formation is apparently unaffected by the jets of slurry if the wet line is maintained well before the application device.

The resulting banded areas applied with both devices do not restrict porosity. This is apparently in direct conflict with the measured flow of Cellulon applied with the moving orifice (up to 4 g/m^2 Cellulon in the banded region). It appears that the correct amount of Cellulon was applied but a large portion of the slurry was removed by the press felts (~75%). Analysis of the quantity of dye added to the Cellulon (measuring the fluorescent component of brightness) confirmed that only a fraction of the Cellulon applied remained on the sheet after the press section. This contention is also supported by the observed fluorescence of the felts after running slurry containing the fluorescent dye. There was also a cross-directional gradient in application level.

The amount of Cellulon that did remain on the sheet should have measurably reduced the sheet's porosity. It is not known if the moving orifice's initial application was poor or if removal by the felt disrupted the surface. The moving orifice will be installed on a conveyor in the Filter Development area to determine the slurry characteristics required for successful application. The conveyor can apply slurry to dry cigarette paper to evaluate coverage (amount, contrast, effectiveness). Once a satisfactory slurry is developed, the device will be installed on a pilot paper machine with the same press configuration as a commercial cigarette paper machine (no top

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felt). It should be noted that a decision has been made to cease all work with Cellulon both because of its high projected cost and lack of FDA approval. Consequently, developing a suitable slurry will also involve finding an adequate substitute for Cellulon.

b. Tactics and Timetable

- (1) Develop testing procedures for evaluating slurry properties - March 1992.
- (2) Evaluate the performance of the moving orifice using the conveyor assembly at Philip Morris - April, 1992.
- (3) Determine cost and feasibility of modifications to Beloit machine - 1st Qtr., 1992
- (4) Evaluate cigarette papermaking capabilities at Herty - June, 1992.
- (5) Develop the capability to apply bands on cigarette paper at Herty - Sept., 1992.
- (6) Evaluate the impact of banded papers on cigarette properties - December 1992.

c. Resource Allocations

Professional	0.5 man-years
Technicians	0.5 man-years
Contractual research facilities: (Herty Research and Beloit)	\$91,200

2. Strategy Number 2 - Explore the application of bands of cellulose to cigarette paper using either rotogravure or extrusion-type techniques.

a. Status

This concept utilizes bands of cellulosic materials applied transversely to the dry paper by various printing techniques. The benefits and risks of this approach are similar in nature to Strategy Number 1, band application on the wet end of a paper

machine. Three techniques have been evaluated; rotogravure, ink-jet printing, and an extrusion-type application technique suggested by Nordson Corporation. The rotogravure-type method has shown promise. Work has been discontinued on both the ink-jet printing device and the extrusion device, as they would involve considerable development work. The moving orifice device is well suited for dry-end application, however, as well as wet-end application; consequently, that device will also be utilized to apply bands of cellulosic slurries to paper web.

A modified gravure roll was designed in conjunction with PM Engineering. It was demonstrated that this roll has the ability to transfer bands of cellulosic materials to 137-1 paper. The definition of bands applied by this method is reasonably good. A patent application, PM 1479, has been filed to cover the use of bands of cellulose applied to the surface of cigarette papers by coating or printing techniques. The types of cellulosic materials claimed are microcrystalline cellulose, Cellulon, and microfibrillated cellulose. A confidentiality agreement with Kimberly-Clark has also been obtained to facilitate future development work on this approach. The efforts in this concept have been concentrated on the application of colloidal cellulose.

The type of colloidal cellulose used is a form of microcrystalline cellulose (MCC) of very fine particle size (70% particles less than $0.2\ \mu$). This material, Avicel CL-611, is co-processed with CMC (85% MCC +15% CMC) which serves to stabilize the colloidal suspension. According to FMC Corp., the manufacturer of this material, the level of CMC in Avicel CL-611 could be reduced if desired. PM has obtained a confidentiality agreement with FMC.

Colloidal cellulose has also been successfully applied to 137-1 paper by a rubber covered modified gravure roll. The depth of grooves in the roll and slurry concentration can be changed to achieve the desired level of application. On 137-1 paper, about 3.5-4 g/m² addition level in the bands appears to achieve the desired objective. The performance of cigarettes made from papers submitted by KC (3 levels of application) is encouraging. Additional papers have been requested from KC to optimize the application level.

b. Tactics and Timetable

- (1) Obtain banded papers from KC at various levels of application in the bands - March, 1992.

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(2) Evaluate the use of the moving orifice device for Avicel application - Second Qtr., 1992.

(3) Evaluate cigarettes with these papers for zone-specific burn rate modification - June, 1992.

c. Resource Allocations

Professionals and Technicians 1.00

3. Strategy Number 3 - Complete the development and evaluation of a prototype device to apply bands of dense paper to cigarette paper.

a. Status

A Strip Application Unit was fabricated by Jewett Automation in late 1990 and transferred to R&D. The past year a great deal of effort was expended to modify this prototype machine and convert it into one suitable for development purposes. We have recently been able to begin providing bobbin quantities of banded papers for evaluation by Project Tomorrow personnel. Efforts are continuing to identify approved adhesives for use and samples have been solicited.

Approximately one year ago, PM Engineering requested Molins to produce a "proof of concept" test rig capable of making banded papers at production speeds with acceptable quality attributes. R&D's role has been to transfer information gained from our experience with running and modifying the Strip Application Unit. We have also evaluated the banded papers produced by Molins on their machinery for compliance with the specifications transmitted to them.

Bobbin quantities of banded papers, produced by both PM and Molins, are currently scheduled for cigarette making trials in the R&D Semi-Works. The cigarette making process will be closely observed to ascertain if any runnability issues exist with these types of cigarette wrappers.

c. Tactics and Timetable

(1) Complete initial cigarette making trials - Feb., 1992.

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- (2) Carry out adhesive evaluations - Second Qtr., 1992.
- (3) Carry out paper evaluations, as requested by Project Tomorrow personnel.
- (4) Investigate alternate paper widths and spacings, as requested by Project Tomorrow personnel - Fourth Qtr., 1992.

c. Resource Allocations

Filter Technology 0.1

V. Cigarette Paper Specifications/Quality (Strategic Goal Number 1)

A. Objective - To determine those cigarette paper parameters which most affect cigarette performance and manufacturing processes and set meaningful specifications and tolerances for cigarette papers.

B. Introduction and Status

At present cigarette paper specifications can be divided into three separate types: 1) parameters which affect cigarette performance, e.g., paper porosity; 2) properties which affect cigarette making, e.g., tensile strength; and 3) properties which affect cigarette appearance, e.g., paper opacity. Recent studies have shown that there are at least four paper properties which affect cigarette performance; namely, porosity, level of citrate, level of calcium carbonate, and basis weight. Although we have specifications for all of these, only two of them - porosity and basis weight - are routinely monitored. Calcium carbonate was not defined as a critical parameter. Moreover, studies had not been carried out to establish appropriate tolerances to ensure that cigarette deliveries and puff counts are within specifications. In the case of calcium carbonate level, the importance was not previously known. The studies discussed below will provide information for establishing meaningful paper specifications.

A study was carried out to determine the effects of paper properties on the performance of cigarettes, particularly in terms of tar delivery and puff count. The properties of interest were basis weight, chalk content, porosity, and citrate level. The basis weight ranged from 25 to 35 grams per square meter; the chalk content ranged from 25 to 37%; the porosity ranged from 13 to 46 Coresta; and the citrate level ranged from 0.6% to 2.6%. The effect of using Multifex chalk was also investigated. Of the 33 papers required, Kimberly-Clark had base papers available for 24, and only coating with the

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appropriate level of citrate was necessary. Five mill runs followed by citrate application gave the remaining nine papers. The somewhat surprising result of this study was that the chalk level affects tar delivery as much as the porosity of the paper.

The two strategies which will be pursued to continue these evaluations are:

1. Evaluate the effects of paper properties on cigarette performance attributes (puff count, tar, static burn time, etc.) in order to determine whether tolerances on paper specifications are appropriate for Marlboro or other full flavor cigarettes, including determination of paper uniformity requirements for the product.
2. Evaluate the effects of paper properties on cigarette performance attributes (puff count, tar, static burn time, etc.) in order to determine whether tolerances on paper specifications are appropriate for low delivery cigarettes.

C. Strategies and Tactics

- 1. Strategy Number 1 - Evaluate the effects of paper properties on cigarette performance attributes (puff count, tar, static burn time, etc.) in order to determine whether tolerances on paper specifications are appropriate.**

a. Status

Data generated from this study were statistically analyzed with the goal of establishing the nature of the relationship between the physical paper parameters studied and the delivery performance of the cigarettes. A computer prediction program was created based on the statistical model. The most significant result of this analysis was the extent to which the chalk level in the paper affects the tar delivery of the cigarette.

Using the model, and changing the various paper properties, it was possible to begin to estimate which of the four parameters studied had the most significant effect on cigarette performance. The program was used to predict the tar, puff count, and static burn time by leaving three of the four parameters at the level in the paper specification and varying the fourth parameter incrementally over the range allowed by the specification. The model predicted that varying the basis weight or the citrate level over the specification ranges had very little effect on the performance when the other parameters are on the specification target. Varying the chalk content in the same way had the greatest effect on tar delivery with porosity held constant.

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With all other paper parameters at specification and chalk content at the lowest level allowed by the specification, the program predicted that the tar delivery of Marlboro KS cigarettes will be 16.5 mg, within the range of the one-week average. At the highest level allowed by the spec, 37%, the predicted tar delivery is 15.3 mg, below the lower tar limit for one-week or running eight-week averages. Another surprising discovery of the analyses was that the predicted tar delivery was not a linear function of the chalk content: tar deliveries changed more with incremental changes in chalk content at the low end of the chalk range than at the high end. The effect of chalk reaches a plateau above about 30%.

In the paper-making process, the level of chalk used is often directly related to the porosity of the finished paper, at a given level of stock refinement. It is known that our paper suppliers generally vary the amount of chalk used in the paper-making process to manufacture cigarette paper within the allowable range for porosity. This study indicates that the chalk level may be as important as the porosity in determining cigarette performance, within the operating windows in which our vendors normally run their processes. Further testing is necessary to confirm this.

A cross-functional team has been formed working with QA, Purchasing, Manufacturing Services, Operations Services, and Supply Chain personnel to integrate these efforts.

b. Tactics and Timetable

- (1) Obtain pallet uniformity requirements for Marlboro wrapper - February, 1992.
- (2) Determine porosity changes needed to effect tar changes with chalk held constant - March, 1992
- (3) Based on recommendations, propose changes required of vendors - April, 1992.
- (4) Determine vendor process capabilities to control calcium carbonate - June, 1992
- (5) Prepare and publish report - Third Qtr., 1992.

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2. **Strategy Number 2** - Perform the same evaluations for low delivery cigarettes using Marlboro Ultra Lights and Marlboro Lights as the cigarette prototype.

Tactics and Timetable

- a. Submit cigarette requests - December, 1991.
- b. Obtain CI data. February -1992.
- c. Evaluate data statistically - April, 1992.

D. Resource Allocations for Specifications (Quality) Project

Professionals	0.75
Technicians	0.25
Total	1.00

VI. Cigarette Paper Specifications/Cost (Strategic Goal Number 1)

A. Objective - To consolidate three grades of 46 Coresta flax papers with elevated citrate levels used in manufacturing to one grade.

B. Introduction and Status

The design of low and ultra low delivery cigarettes has previously required the use of a high porosity paper with high levels of citrate (2.0 and 2.6%) to achieve the low puff counts desired for such products. Previous development work has shown that increasing the basis weight and/or the calcium carbonate content of the cigarette paper can be used at lower citrate levels to achieve low puff counts. For the Merit Ultima program, a paper was developed with a porosity of 46 Coresta units, a basis weight of 28 g/m², a 36% calcium carbonate content, and a 1.7% citrate level which was found to give superior analytical and subjective smoking performance to 25 g/m² papers with elevated citrate levels. With the introduction of the 28 g/m² grade, we now use three grades of 46 Coresta papers with elevated citrate levels for a number of domestic and export products.

For consolidation to one grade, several items must be taken into consideration. Since 10-058A, the 28 g/m² paper, offers unique performance advantages for ultra low delivery cigarettes that the other two grades do not give, it would be the grade of choice. The machining performance of 10-058A during production of Merit Ultima, Cambridge

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Lowest, and Bristol Lowest has been quite satisfactory. With the higher basis weight and calcium carbonate level, the 28 g/m² paper may also offer ash flaking advantages on low delivery products. Analytical and subjective screening of Marlboro Ultra Lights 100 made with 10-058A, the 28 g/m² paper, suggests that the paper is equivalent to 10-707A (25 g/m², 2.6% citrate) for the brand. Testing remains to be done on other brands which use the 25 g/m² grades to determine if a change to the 28 g/m² paper is acceptable.

At the same time, 10-058A is thicker in caliper than conventional paper which results in less meterage per bobbin (6000 vs. 6700 meters). Also, the 28 g/m² paper is more costly than conventional paper on a meterage basis, the basis on which cigarette costs are calculated, even though it is less costly per pound. Of course, inventory costs could be reduced by consolidating from three grades to one. The net cost effect of these factors also remains to be determined.

Kimberly-Clark has been the sole supplier of 10-058A to date, but Ecusta has produced the grade in a mill trial and submitted material for evaluation. Development of a second source of supply for the grade is desirable for both product security reasons and pricing reasons.

C. Strategies and Tactics

1. Strategy Number 1 - Quantify the cost advantages and disadvantages of consolidation of three grades to the 28 g/m² paper.

a. Tactics and Timetable

(1) Determine the direct material cost impact for converting the elevated citrate grades supplied by Kimberly-Clark to the 28 g/m² grade - March, 1992.

(2) Determine the cost savings derived from inventory consolidation from three grades to one grade - June, 1992.

2. Strategy Number 2 - Conduct cigarette evaluations to demonstrate acceptable analytical and subjective smoking performance for conversion of key brands to the 28 g/m² paper.

a. Tactics and Timetable

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- (1) Select key domestic and export brands for evaluation of the 28 g/m² grade - March, 1992.
- (2) Determine the analytical and subjective smoking characteristics of product prototypes made with the control and test papers - June, 1992.
- (3) Develop an implementation schedule for consolidation to one grade - July, 1992.

3. Strategy Number 3 - Qualify a second source of supply for 10-058A.

a. Tactics and Timetable

- (1) Determine the analytical smoking characteristics of ultra low delivery models made with Ecusta 28 g/m² paper relative to models made with 10-058A produced by Kimberly-Clark - February, 1992.
- (2) Determine the subjective smoking characteristics of the Ecusta paper relative to the KC paper - March, 1992.
- (3) Conduct a preliminary factory machining evaluation of the Ecusta 28 g/m² paper - May, 1992.

D. Resource Allocations

Professionals	0.20
Technicians	0.10
Total	0.30

VII. Wood Pulp Papers (Strategic Goal Number 1)

A. Objective - Evaluate the viability of replacing flax papers with wood pulp papers for full margin bands and develop the appropriate papers.

B. Introduction

Wood pulp cigarette papers have been used extensively by cigarette manufacturers in Europe and other areas around the world for many years, while the U.S. market has remained primarily a flax paper market. The large commercial

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demand for wood pulps and the relatively small demand for flax makes the latter a more costly specialty pulp. With the growth of the price/value segment of the domestic cigarette market during the 1980's, lower cost wood pulp papers began to appear on competitive discount products. In time, a number of full margin competitive brands were also converted to wood pulp papers.

PM has used wood pulp grades for Cambridge, Bristol, and other price/value products for about two years. Machining performance of wood pulp papers has generally been equivalent to that of flax papers. To properly consider application of wood pulp papers to our full margin products, we must first determine if wood pulp grades of suitable quality and consistency can be obtained to meet the analytical and subjective smoking requirements of our full margin cigarette brands. If so, testing to develop a minimum number of wood pulp grades to meet the needs of our various brands can proceed.

C. Strategies and Tactics

1. Strategy Number 1 - Determine the availability of wood pulps of sufficient quality and consistency to insure the quality of PM brands.

a. Status

Meetings were held with Ecusta and Kimberly-Clark to review their sources, specifications, and test procedures for wood pulps. In conjunction with our consultants from the University of Maine, a list of relevant analytical tests was developed for wood pulps. These tests will be conducted for samples of commercial wood pulps as well as for samples of flax pulps. Ingredients information is being reviewed by Materials Evaluation as it becomes available.

b. Tactics and Timetable

- (1) Obtain a series of flax pulp samples from Ecusta and KC and a series of commercial wood pulps to analyze for chemical attributes - February-March, 1992.
- (2) Complete chemical analyses on initial flax and wood pulp samples - March, 1992.
- (3) Consult with pulp manufacturers to determine the additives used in producing the pulps of choice - May, 1992.

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(4) Based on pulp analyses, identify two manufacturers of wood pulp papers for further testing on cigarette prototypes - June, 1992.

2. Strategy Number 2 - Determine the relationships between wood pulp paper properties such as porosity, citrate level, calcium carbonate content, and basis weight and the analytical smoking performance of cigarettes.

a. Status

For an initial comparison of wood pulp and flax papers on full margin cigarettes, wood and flax papers from Kimberly-Clark and Papeteries de Mauduit are being evaluated on full flavor cigarette prototypes. Models made in the Semiworks with all four papers exhibited slightly lower FTC tar deliveries (0.5 and 0.9 mg) for each supplier's wood pulp grade relative to the corresponding flax grade. There were no differences in puff counts or CO deliveries between the wood and flax papers. A subjective screening of the models will be conducted by the Richmond Panel.

b. Tactics and Timetable

(1) Evaluate different porosity grades of wood pulp and flax papers on full flavor and low delivery cigarette designs to compare the analytical smoking relationship with each type of pulp - April, 1992.

(2) If warranted, design a matrix test to determine the relationships between wood pulp paper properties (porosity, citrate level, calcium carbonate level, and basis weight) and the analytical smoking properties of full flavor, light, and ultra light cigarette designs - April, 1992.

(3) Produce the experimental papers required for the matrix study - May, 1992.

(4) Produce cigarette models for the matrix study and determine analytical smoking properties - September, 1992.

(5) Develop working models relating FTC tar delivery and puff count to wood pulp paper properties - October, 1992.

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3. Strategy Number 3 - Determine paper specifications for the minimum number of grades of wood pulp papers needed to meet PM brand requirements.

a. Status:

Six grades of flax cigarette papers are currently in use for the majority of our cigarette products. These grades include four porosity levels containing 0.6% citrate (22, 27, 33 and 46 Coresta) as well as two additional citrate levels (2.0 and 2.6%) for the 46 Coresta porosity. In developing specifications for wood pulp papers, we plan to minimize the number of grades while maintaining the appropriate tools to control FTC tar delivery for our cigarette products.

b. Tactics and Timetable

- (1) Develop the FTC tar delivery control criteria required for the cigarette wrapper - March, 1992.
- (2) Utilize the wood pulp paper cigarette design model to project paper specifications for the minimum number of papers required - September, 1992.
- (3) Produce test papers at the developed specifications - October, 1992.
- (4) Evaluate the analytical smoking performance of cigarette models made at different delivery levels with the specified papers - December, 1992.
- (5) Issue preliminary specifications for the required wood pulp papers required - January, 1993.

4. Strategy Number 4 - Demonstrate the parity of full margin product prototypes made with wood pulp papers versus production control models made with flax papers.

Tactics and Timetable

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- a. Identify target brands for consumer product testing of flax and wood papers - January, 1993.
- b. Design and fabricate prototype cigarettes to meet analytical smoking requirements - February, 1993.
- c. Conduct POL testing to demonstrate subjective parity between flax and wood pulp papers - May, 1993.
- d. Demonstrate acceptable machining performance with wood pulp grades - July, 1993.

D. Resource Allocation Summary for Wood Pulp Papers

Professionals
Technicians

Total

VIII. Completed Projects

Two projects which were dealt with in the previous year's Paper Technology Plan are no longer included. The first of these deals with papers designed to improve ash appearance and control puff count. Work on this project is essentially complete. The remaining effort involves carrying out studies to replace both 10-706A and 10-707A papers with the 10-058A paper. This is now included in the section on cigarette paper specifications. The other project involves tipping papers. The study dealing with filter flare-up has been completed, and low silicate, low ink weight tipplings have now been implemented. Although the lip release effort has not been completed, all that can be done in this area with current materials has been done. As a consequence, a request has been made to our vendors to investigate the use of new materials for lip release.

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J. L. MYRACLE

OPERATIONAL PLANS

FILTRATION TECHNOLOGY

1992

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OPERATIONAL PLANS

WEB FILTER DEVELOPMENT

Responsible Individual: K. A. Newman

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WEB FILTER MATERIALS

- I. **Objective:** Develop web cigarette filtration system(s) which offer the consumer perceived benefits when incorporated into new cigarette systems.
- II. **Explanatory Introduction:** Project involves the research and screening of available materials for their possible benefits in filter systems. Benefits include smoke modification, subjective modification, and/or perceived increase in value by the consumer. Project also involves the creating of new materials or combinations of materials to effect a novel material and filter system which provides positive benefits. An exclusive position for use of any materials coming from this project will be pursued.
- Benefits of this project are an increase in product sales through implementation in market niches. Further benefits will be derived through the exclusive control of strategic materials and prevention of competitors' use of these materials.
- III. **Strategies:**
- Develop a non-woven wet-laid sheet of cellulose acetate and cellulosic fibers. (B. Rogers)
 - Develop a non-woven dry-laid sheet of cellulose acetate with or without thermoplastic bonding fibers. (K. Newman)
 - Develop additives and additive application systems to modify the filtration and/or subjective performance of various web filter media. (J. Ryder)
 - Develop cellulose or cellulose acetate modification processes to provide filtration and/or subjective performance advantages for new products. (B. Edwards)
 - Develop manufacturing processes and operations to produce filters from new filter media. (D. Laslie)

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IV. Tactics and Timetables:

Strategy I - Wet-Laid Webs

PM Web

Conduct mill runs of PM web.	1st Quarter 1992
Evaluate consumer response to PM web filtered cigarettes.	2nd Quarter 1992
Conduct mill run of Courtaulds staple CA fibers and/or CA fibrils.	3rd Quarter 1992

Domestic Cellulose Paper

Conduct a mill run of domestically produced Tela-type paper for use in Merit Ultima.	1st Quarter 1992
Qualify a domestic source of Tela-type filter web material.	2nd Quarter 1992

Carbon Paper

Evaluate modified web samples of wood and wood+tobacco papers with carbon from Kimberly-Clark in PCC and dual filters.	1st Quarter 1992
Evaluate web samples of wood+carbon paper from Ecusta in PCC and dual filters.	1st Quarter 1992
Evaluate web samples of wood+carbon paper from Commercial Papers Company in PCC and dual filters.	1st Quarter 1992

General

Evaluate modified CA web materials as they become available.	4th Quarter 1992
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Strategy II - Dry-Laid Webs

Evaluate Courtaulds tencel fiber in a dry-laid hydroentangled.	2nd Quarter 1992
Evaluate Courtaulds CA long-cut fiber in a dry-laid hydroentangled web.	2nd Quarter 1992
Evaluate solvent bonded hydroentangled webs produced by Courtaulds.	3rd Quarter 1992

Strategy III - Additives

Evaluate additives coated on PM web materials in paper core concentric and dual filters.	3rd Quarter 1992
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Evaluate additives coated on Tela paper in paper core concentric and dual filters.	3rd Quarter 1992
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Strategy IV - Cellulose Modifications

Determine feasibility of Courtaulds acetylated cellulose and deacetylated cellulose acetate web materials.	4th Quarter 1992
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Strategy V - Process Development

Investigate the processing capabilities of Decoufle web filter making equipment.	2nd Quarter 1992
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Continue development of KDF-1 web filter making process regarding dust control, plasticizing capabilities, rod quality.	4th Quarter 1992
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V. Resource Allocations

Man Years

Cigarette Technology	B. Monahan	0.10
Cigarette Technology	K. Poindexter	0.10
Filtration Technology	K. Newman	0.20
Filtration Technology	D. Laslie	0.50
Filtration Technolgoy	J. Ryder	0.10
Paper Technology	B. Rogers	0.10
Chemical Research	B. Edwards	0.10
Technology Assessment	P. Gauvin	0.10

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FILTER TECHNOLOGY

1992 OPERATIONAL PLANS

ALTERNATE PLASTICIZERS

Responsible Individual: A. L. Finley

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- I. **Objective:** Investigate acceptable alternative CA plasticizers to replace triacetin and investigate natural-based glycerine type triacetin as a replacement.
- II. **Explanatory Introduction:** The plasticizer currently used in PM filters and in most filters throughout the industry is a mixture of triacetin made from natural-based and synthetic-based glycerine. Past studies indicate that these mixed-triacetin plasticizers are subjectively different from the 100% synthetic-based and 100% natural-based triacetin. The price and availability of synthetic-based glycerine is currently controlled by manufacturers that are active in anti-smoking advertising. It would be in our best interest to find a replacement for the synthetic-based triacetin.

Benefits - A replacement for the synthetic-based triacetin would remove control of pricing and availability out of the hands of organizations hostile to our business.

Down-Side Risks - Acceptable alternatives could result in higher costs and/or could be subjectively different from the triacetin currently in production. The probability of matching subjectives by adding components to the alternate plasticizer is low. Tobacco blend and flavor changes could be needed.

III. **Strategies:**

Conclude the studies on triethyl citrate as a substitute for triacetin. (Finley)

Investigate natural-based glycerine type triacetin as an alternative to the triacetin currently used. (Lam, Finley, Ryder, Jackson)

Screen all suggested alternative plasticizers. (Finley, Ryder, Jackson)

IV. **Tactics and Timetables:**

Strategy I - Conclude the studies on triethyl citrate as a substitute for triacetin

Write completion report with suggestions 1st Quarter 1992

Strategy II - Investigate natural-based glycerine type triacetin as an alternative to the triacetin currently used

Do subjective evaluations to compare 100% synthetic TA, 100% natural TA, and TA with specified natural/synthetic ratios. 2nd Quarter 1992

Investigate the hardness levels of filters produced with the current production plasticizer to the hardness of the 100% synthetic and 100% natural at 8% and 6% plasticizer levels. 2nd Quarter 1992

If needed, evaluate the use of additive in the natural triacetin to obtain subjective parity with current products. 4th Quarter 1992

If needed, evaluate tobacco blend and flavor system changes to obtain subjective parity with current products. 4th Quarter 1992

Strategy III - Screen all suggested alternative plasticizers

Get toxicological approval for all suggested alternatives. As needed

Determine if the suggested alternative(s) can plasticize CA, if the requirements for tactic 1 are met. As needed

Compare the hardness levels of current filters to the hardness levels of alternatives successfully completing tactics 1 and 2. As needed

V. Resource Allocations

Total Person Years

Arlington Finley 1/10 man-year

Norman Jackson 1/10 man-year

Kai Lam 1/5 man-year

Judy Ryder 1/10 woman-year

FILTER TECHNOLOGY
1992 OPERATIONAL PLANS

SELECTIVE FILTRATION / CO REMOVAL

Responsible Individual: A. L. Finley

2021385718

- I. **Objective:** Develop a catalyst for CO removal. Demonstrate CO catalyst feasibility for removing at least 25% of the CO in cigarette smoke. Optimize the method(s) of incorporating the resulting catalyst(s) into conventional or novel cigarette filters.
- II. **Explanatory Introduction:** The state of the art CO removal catalysts are not suitable for use in cigarette filters due to low activities at room temperature and due to susceptibility to deactivation by water vapors. The catalyst for cigarette filters must have high conversion rates at room temperature, must not be adversely effected by water vapor and must be cost effective. Seton Hall University has produced a catalyst that has enhanced activity in the presence of water vapor and has produced other catalysts that are unaffected by water vapor with high conversion rates at slightly elevated temperatures.
- Benefits** - A CO removal catalyst that could be used in cigarettes would represent a significant scientific breakthrough. Most other industries do not have to confront the moisture and low temperature issue head-on resulting in limited work in this area. The catalyst would benefit several major programs that could produce novel cigarette constructions that have the potential of increased CO concentrations in main stream smoke. The technology would give PM a head start on complying with any potential legislation related to CO reduction.
- Down-Side Risks** - Developing a room temperature CO removal catalyst that is not deactivated by moisture is clearly a long range research project. Developing a catalyst that is cost effective for use in cigarettes adds another level of difficulty. The question of catalyst selectivity raises other important issues.
- III. **Strategies:**
- Test CO removal catalysts supplied by Seton Hall University. (Kellogg, Finley, Hayward)
 - If contract with Seton Hall University is not renewed, develop a room temperature CO removal catalyst based on work done to date at Seton Hall University. (Kellogg, Finley, Hayward, other PM personnel)

IV. Tactics and Timetables:

Strategy I - Test CO removal catalysts supplied by Seton Hall University

Renew contract with Seton Hall University for developing a room temperature CO catalyst for use in cigarettes. 2nd Quarter 1992

Test room temperature CO catalysts in cigarettes. 4th Quarter 1992

Test room temperature CO removal catalysts in synthetic gas stream containing CO and other gases found in cigarette smoke to test for unwanted oxidations. 4th Quarter 1992

Strategy II - If contract with Seton Hall University is not renewed, develop a room temperature, CO catalyst based on work done to date at Seton Hall University

Identify PM team to synthesize, analyze, and test potential catalyst systems. 3rd Quarter 1992

Obtain Professor Augustine as a consultant. 3rd Quarter 1992

Determine staffing requirements and obtain approval for additional staff if needed. 3rd Quarter 1992

Begin synthesis and analyses of potential catalyst systems. 3rd Quarter 1992

Begin testing for CO conversion. 4th Quarter 1992

Test catalyst activity as a function of storage conditions and as a function of operational conditions (temperature and moisture). 4th Quarter 1992

Test active catalysts in Fact Room. 1993

Test room temperature CO catalysts in cigarettes. 1993

Test room temperature CO removal catalysts in synthetic gas stream containing CO and other gases found in cigarette smoke to test for unwanted oxidations. 1993

V. Resource Allocations

Total Person Years

Post Doctoral Research Person at Seton Hall Univ.	1 person-year
Diane Kellogg	1/4 woman-year
Arlington Finley	1/10 man-year
Chuck Hayward	1/10 man-year

FILTER TECHNOLOGY
1992 OPERATIONAL PLANS

PRODUCT DEVELOPMENT SERVICES

Responsible Individual: J. R. Hearn

2021385722

I. **Objective:** Provide support services to customers in the following areas:
Provide support services to customers in the following areas : New York Marketing, Domestic and International Product Development, Filter Technology, Paper Technology, Engineering Packaging Group, Flavor Technology, Packaging Group, and Semi-Works. The services provided are necessary to assist in the design and fabrication of materials, components, and machinery for the timely and efficient assessment of new and novel packaging and paper designs.

II. **Explanatory Introduction:** The members of this group are frequently called upon to provide assistance to the various functional groups mentioned above. The services and support are rendered in such a fashion that rapid evaluations are possible with considerable savings of human resources, time and money. Frequently, one-up prototypes are fabricated by hand. The major activities can be categorized as follows :

Engineering - design, fabrication, installation, testing, and maintenance of prototype equipment and machinery. Liaison with R&D Development Engineering and/or PM Central Engineering, or outside vendors.

Packaging - design, evaluation of materials and construction, and one-up prototype preparation.

Paper Converting - provide resources to prepare materials via perforation, slitting, foil mentholation, and coating.

III. **Strategies:**

- Provide and support innovative packaging concepts.
- Provide paper converting support.
- Provide machinery support.

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IV. Tactics and Timetables:

Strategy I - Provide and Support Innovative Packaging Concepts

On request from the "customer" groups listed above, we will provide a core team of engineering professionals and technicians to assess and develop novel packaging and filter designs from material, fabrication, and machinery standpoints. We will also initiate investigations/evaluations on the basis of identified strategic needs of the company.

Provide innovative packaging designs/materials
on request from various "customers". Ongoing 1992

Identify and evaluate packaging materials/
designs for desired specific properties such
as degradability. Ongoing 1992

Initiate and evaluate an injection molded
"Fox Pack" of paper fibers:

- Contact NYPRO to discuss project and
appropriate mold modifications. 1st Quarter 1992
- Consult with Paper Technology on
"injectable" paper formulations. 1st Quarter 1992
- Evaluate concept in modified mold. 2nd Quarter 1992

Strategy II - Provide Paper Converting Support

Paper Technology and Web Filter Development programs are supported by providing resources to convert paper products into the required configurations. Special requests for mentholated foil samples are prepared for groups such as Operations Services, Project Tomorrow, and Domestic and International Product Development.

Support Paper Technology and Web Filter
Materials programs with paper converting
operations. Ongoing 1992

Provide calibration/troubleshooting services
for the foil mentholator. Ongoing 1992

Provide mentholated foil samples on request. Ongoing 1992

Complete evaluation of the strip applicator
units (both Molins and PM designs). 4th Quarter 1992

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Strategy III - Machinery Support

Equipment and machinery support are routinely provided to "customers" such as Filter Technology and Paper Technology.

Support in the design, fabrication, installation, and testing of requested prototype equipment. Ongoing 1992

Design and build a laboratory laser perforator for production of custom ventilated cigarette prototypes. The 125 watt laser is available in Semiworks for incorporation into the perforation unit. The design will be optimized with input from FTR. Both PM Engineering and Hauni Richmond will be solicited for estimates to design and fabricate this equipment.

- | | |
|---|------------------|
| • Optimize existing design. Consult with FTR personnel. Visit FTR with PM Engineering designer. | 1st Quarter 1992 |
| • Obtain a cost estimate and fabrication schedule from PM Engineering. | 1st Quarter 1992 |
| • Likewise from Hauni Richmond. | 1st Quarter 1992 |
| • Initiate 650 for budget approval based on above proposals. | 1st Quarter 1992 |
| • Upon budget approval, initiate purchase order. | 2nd Quarter 1992 |
| • Issue work order to locate lab laser perforator. | 2nd Quarter 1992 |
| • Install equipment and train operators. | 3rd Quarter 1992 |
| Install the 12" wide laboratory coater in the Filter Development Laboratory. | 1st Quarter 1992 |
| Perform an electrical upgrade on the KDF-1 web filter maker to improve machine reliability: | |
| • Update 9/91 quotation from electrical contractor. | 1st Quarter 1992 |
| • Prepare and process 650 for budget approval. | 1st Quarter 1992 |
| • Issue work order to upgrade system. | 2nd Quarter 1992 |

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Provide maintenance, calibration, and repair services for PDI/DDIs, PPM100s and other test equipment.	Ongoing 1992
Design, build, and install an appropriate dust collection system for the laboratory paper converting machine.	1st Quarter 1992
Upgrade the Independent Slitter in the Filter Development Laboratory.	1st Quarter 1992
Assist in providing in-house, online laser perforation capability for Parliament-type filters.	3rd Quarter 1992

2021385726

V. Resource Allocations

Total Person Years

Project Personnel

A. S. Gergely
J. E. Hall
D. R. Hayes
J. R. Hearn
R. W. Newsome
G. I. Patron
J. L. Ryder
Z. R. Washington

5

External Resources

PM Engineering
Semiworks Facilities Personnel
Building Administration
Paper Technology
R&D Development Engineering
Packaging Engineering
Purchasing Technical Services
Flavor Technology

2021385727

FILTER TECHNOLOGY
1992 OPERATIONAL PLANS

EXPERIMENTAL FILTER DESIGN

Responsible Individual: R. W. Newsome

2021385728

- I. **Objective:** Design, evaluate, and develop new filter concepts that provide improved subjective benefits to our consumers.
- II. **Explanatory Introduction:** The scope of this activity is to investigate, design, evaluate, and develop new and novel filter materials and constructions. To achieve this goal it will also be necessary to assess fabrication techniques, equipment, and machinery. This is especially important if we are to reduce the current dependence we have on American Filtrona Co. (AFC) to produce paper core concentric (PCC) filters for us. Plugmaking machinery assessment/development will allow the development of new materials/concepts to proceed without disclosure externally. In addition, turn around times for samples could be significantly reduced, thus increasing PM's control over test schedules.
- III. **Strategies:**
- Develop the capability to manufacture PCC filters in-house.
 - Conduct joint development of heterofil filter materials with Celanese.
 - Investigate CA tow made with reduced bleach or unbleached cellulose.
 - Evaluate DHS.
 - Evaluate Ultra Low Denier Per Filament (DPF) tow items.
 - Evaluate novel vendor filters.
 - Investigate/evaluate degradable filter materials.

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IV. Tactics and Timetables:

Strategy I - Develop the capability to manufacture PCC filters in-house

PM currently relies on AFC for the production of PCC filters. We are aware that there is a concentric plugmaker under development at Intertaba.

Contact Intertaba to determine machinery availability.	1st Quarter 1992
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Discuss feasibility of acquisition with R&D management.	1st Quarter 1992
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Investigate the possibility of acquiring the concentric plugmaker from Intertaba.	2nd Quarter 1992
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Initiate 650 for budget approval, and arrange shipment date for the machinery.	2nd Quarter 1992
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Provide utilities for installation in the Filter Development Laboratory.	2nd Quarter 1992
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Install machinery and modify as necessary.	3rd Quarter 1992
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Establish in-house PCC filter production capability.	4th Quarter 1992
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Strategy II - Conduct joint development of Heterofil Filter Materials with Celanese

Establish contact with Celanese personnel in the heterofil filter project.	1st Quarter 1992
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Evaluate the status of the project and develop a timetable for joint development.	1st Quarter 1992
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Strategy III - Investigate CA tow made with reduced bleach or unbleached cellulose

Determine the status of reduced bleach and unbleached cellulose tow production by supplier.	1st Quarter 1992
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Request samples of various levels of bleached cellulose tow.	2nd Quarter 1992
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Make filters and test analytically and subjectively.	2nd Quarter 1992
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Strategy IV - Evaluate DHS

DHS has assembled a proposal for a unitized or mini-tow production facility. Their engineering package is currently under evaluation by PM Europe personnel. A production facility like this would reduce PM's dependence on the current vendors and potentially allow us the latitude to investigate novel filter flavors, additives, and shapes.

Confer with PM Europe personnel on the feasibility of DHS to construct a tow manufacturing facility of this scale.	1st Quarter 1992
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Request samples of filter tow for evaluation.	2nd Quarter 1992
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Strategy V - Evaluate Ultra Low Denier Per Filament (DPF) tow items

Evaluate ultra-low dpf tow items as they become available.	Ongoing 1992
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Strategy VI - Evaluate novel vendor filters

Evaluate materials as they become available.	Ongoing 1992
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Strategy VII - Investigate/evaluate degradable filter materials

Search for degradable filter materials and evaluate as they become available.	Ongoing 1992
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2021385731

V. Resource Allocations

Total Person Years

Project Personnel

A. S. Gergely
J. E. Hall
D. E. Laslie
R. W. Newsome
G. I. Patron
J. L. Ryder
Z. R. Washington

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External Resources

PM Engineering
PM Europe
Semiworks
R&D Development Engineering
Building Administration
Paper Technology

2021385732

FILTER TECHNOLOGY
1992 OPERATIONAL PLANS

PARLIAMENT FILTER OPTIMIZATION

Responsible Individual: J. L. Ryder

2021385733

- I. **Objective:** Develop a method for producing a Parliament filter which may be manufactured without laser perforating on the tipper.
- II. **Explanatory Introduction:** This project involves the exploration of new designs for filters with 5mm recesses which do not require laser perforation on the tipper or the use of mouthpiece paper to form a recess. An alternative would be to use uniformly pre-perforated mouthpiece paper. The finished cigarette should look similar to current Parliament. Benefits include the ability to make Parliament at speeds in excess of 8000 cpm without further high speed laser development and possible end appearance improvement. This type of filter construction would also allow higher ventilation levels with reduced variability. Achievement of this capability would potentially entail extensive design modifications to existing combiners or the Dual Hopper Max tipper.
- III. **Strategies:**
- Explore combining hollow tubes with conventional filter segment enabling the use of pre-perforated tipping paper.
 - Explore utilizing uniformly pre-perforated mouthpiece paper with pre-perforated tipping paper.

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IV. Tactics and Timetables:

Strategy I - Develop a method for producing a Parliament filter segment enabling the use of pre-perforated tipping paper

Several trials have been run with various tube materials using different combining operations. These tests have served to identify deficiencies in tube construction materials and appropriate size considerations in the tubes. Information regarding the processing of the tubes in the various types of combining operations has also provided insight into the machine design modifications necessary to implement this concept.

Obtain different types of tube for evaluation on combining equipment.	1st Quarter 1992
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Form a 5mm recess by combining a tube with a conventional component by offsetting an existing combiner cutterhead (and wasting half the cigarettes produced from these filters).	1st Quarter 1992
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Evaluate cigarettes for aesthetics and functionality of filter recess.	2nd Quarter 1992
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Recommend design modifications for combiner(s).	2nd Quarter 1992
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Strategy II - Explore utilizing uniformly pre-perforated mouthpiece paper with pre-perforated tipping paper

This approach has not previously been investigated.

Investigate means to obtain uniformly perforated Parliament mouthpiece paper. Consult with vendors and perform tests with in-house perforating machinery.	2nd Quarter 1992
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Make cigarettes using pre-perforated mouthpiece and tipping papers. Ventilation variability and achievable range of ventilation should be consistent with brands utilizing porous plug wrap.	2nd Quarter 1992
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If papers other than conventional mouthpiece paper are necessary to produce a pre-perforated paper, then a "Parliament style" combiner will need to be obtained for Semiworks.	2nd Quarter 1992
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Produce a subjectively and cosmetically acceptable Parliament with the appropriate ventilation levels and variability.	3rd Quarter 1992
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V.. Resource Allocations:

Total Person Years

Project Personnel

J. E. Hall

J. L. Ryder

Z. R. Washington

External Resources

Semiworks

Central Engineering

Stockton Street Factory

Flavor Technology

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gjm

PRODUCT DEVELOPMENT SERVICES - 1992 OPERATIONAL PLANS

RESPONSIBILITY : J. R. HEARN

OBJECTIVE :

Provide support services to customers in the following areas : New York Marketing, Domestic and International Product Development, Filter Technology, Paper Technology, Engineering Packaging Group, Flavor Technology, Packaging Group, and Semi-Works. The services provided are necessary to assist in the design and fabrication of materials, components, and machinery for the timely and efficient assessment of new and novel packaging and paper designs.

EXPLANATORY INTRODUCTION :

The members of this group are frequently called upon to provide assistance to the various functional groups mentioned above. The services and support are rendered in such a fashion that rapid evaluations are possible with considerable savings of human resources, time and money. Frequently, one-up prototypes are fabricated by hand. The major activities can be categorized as follows :

- Engineering - design, fabrication, installation, testing, and maintenance of prototype equipment and machinery. Liaison with R&D Development Engineering and/or PM Central Engineering, or outside vendors.
- Packaging - design, evaluation of materials and construction, and one-up prototype preparation.
- Paper Converting - provide resources to prepare materials via perforation, slitting, foil mentholation, and coating.

STRATEGY (1) : PROVIDE AND SUPPORT INNOVATIVE PACKAGING CONCEPTS.

- Status - On request from the "customer" groups listed above, we will provide a core team of engineering professionals and technicians to assess and develop novel packaging and filter designs from material, fabrication, and machinery standpoints. We will also initiate investigations/evaluations on the basis of identified strategic needs of the company.
- Tactics - Provide innovative packaging designs/materials on request from various "customers". Ongoing 1992.
 - Identify and evaluate packaging materials/designs for desired specific properties such as degradability. Ongoing 1992.
 - Initiate and evaluate an injection molded "Fox Pack" of paper fibers:
 - * Contact NYPRO to discuss project and appropriate mold modifications. 1st Qtr. 1992.
 - * Consult with Paper Technology on "injectable" paper formulations. 1st Qtr. 1992.
 - * Evaluate concept in modified mold. 2nd Qtr. 1992.

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- Develop single wrap for a bundle of cigarettes which can be used in researching new packaging concepts :
 - * Demonstrate concept. 1st Qtr. 1992.
 - * Feasibility review. 2nd Qtr. 1992.

STRATEGY (2) : PAPER CONVERTING SUPPORT.

Status - Paper Technology, Web Filter Development programs, and Project Tomorrow are supported by providing resources to convert paper products into the required configurations. Special requests for mentholated foil samples are prepared for groups such as Operations Services and Domestic and International Product Development.

- Tactics - Support Paper Technology and Web Filter Materials programs with paper converting operations. Ongoing 1992.
- Provide calibration/troubleshooting services for the foil mentholator. Ongoing 1992.
 - Provide mentholated foil samples on request. Ongoing 1992.
 - Complete evaluation of the strip applicator units (both Molins and PM designs). 4th Qtr. 1992.

STRATEGY (3) : MACHINERY SUPPORT.

Status - Equipment and machinery support are routinely provided to "customers" such as Filter Technology and Paper Technology.

- Tactics - Support in the design, fabrication, installation, and testing of requested prototype equipment. Ongoing 1992.
- Design and build a laboratory laser perforator for production of custom ventilated cigarette prototypes. The 125 watt laser is available in Semi-Works for incorporation into the perforation unit. The design will be optimized with input from FTR. Both PM Engineering and Hauni Richmond will be solicited for estimates to design and fabricate this equipment.
 - * Optimize existing design. Consult with FTR personnel. Visit FTR with PM Engineering designer. 1st Qtr. 1992.
 - * Obtain a cost estimate and fabrication schedule from PM Engineering. 1st Qtr. 1992.
 - * Likewise from Hauni Richmond. 1st Qtr. 1992.
 - * Initiate 650 for budget approval based on above proposals.
 - * Upon budget approval, initiate purchase order. 2nd Qtr. 1992.
 - * Issue work order to locate lab laser perforator. 2nd Qtr. 1992.
 - * Install equipment and train operators. 3rd Qtr. 1992.
 - Install the 12" wide laboratory coater in the Filter Development Laboratory. 1st Qtr. 1992.
 - Perform an electrical upgrade on the KDF-1 web filter maker to improve machine reliability :

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- * Update 9/91 quotation from electrical contractor.
1st Qtr. 1992.
- * Prepare and process 650 for budget approval.
1st Qtr. 1992.
- * Issue work order to upgrade system. 2nd Qtr. 1992.
- Provide maintenance, calibration, and repair services for PDI/DDIs, PPM100s and other test equipment. Ongoing 1992.
- Design, build, and install an appropriate dust collection system for the laboratory paper converting machine.
1st Qtr. 1992.
- Upgrade the Independent Slitter in the Filter Development Laboratory. 1st Qtr. 1992.
- Assist in providing in-house, online laser perforation capability for Parliament-type filters. 3rd Qtr. 1992.

RESOURCE ALLOCATIONS :

Project personnel :

A. S. Gergely, J. E. Hall, D. R. Hayes, J. R. Hearn,
R. W. Newsome, G. I. Patron, J. L. Ryder, Z. R. Washington

Total person-years : 5 .

External Resources :

PM Engineering, Semi-Works Facilities personnel, Building
Administration, Paper Technology, R&D Development Engineering, Packaging
Engineering, Purchasing Technical Services, Flavor Technology

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